

HIPL/QR/09/03

Hyva (India) Pvt. Ltd.

HYVA

Code: Z1NOBA054

SERVICE REPORT

09.08.2018

Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-667
	Date	Time	Date	Time		
Customer' Address	Site Address				Chassis Nos.	MAT373352G2C06919
					Body Sl. No.	04VHPC01-066
North Barrackpore Municipality	North Barrackpore Municipality				Model/	RCV1314
					Delivery Date	16.04.2016
					Service Date	

Type of Visit

Type of Job

[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign

Nature of Complaints & Failure Analysis

Fault arise from Binlift Cylinder , Binlift Valve with Binlift Arm (BKTD). And Broken Pivort pin and also Damage Tail Gate Rubber.

Job Done & Recommendation

Replace Binlift Cylinder - 02pc (LH + RH) Part no 57GC986019 , Binlift Valve - 01pc part no 57GC983431, Binlift Arm (BKTD) - 01pc part no 57GC990069, Pivort pin - 01pc part no 57GC99A037, Tail Gate Rubber - 01pc part no 5603200306

Status of Vehicle after visit

[1] Break Down [2] Working with Defect [3] Working Satisfactory

Customer's Signature

Customer's Remarks

Service Engineer's Signature

Warranty Claim No.

Offer No./Proforma Invoice No.

Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices

Copy Distribution

1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer

Annexure III

21.8.18

North Barrackpore Municipality

North Barrackpore Municipality

HIPL/QR/09/03	Hyva (India) Pvt. Ltd.	HYVA
Code: Z1PANI012	SERVICE REPORT	09.08.2018

Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-669
	Date	Time	Date	Time		
Customer' Address	Site Address				Chassis Nos.	MAT373352G2A02430
					Body Sl. No.	03VHPC01-016
Panihati Municipality	Panihati Municipality				Model/	RCV1314
					Delivery Date	28.03.2016
Type of Visit		Type of Job				

[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign

Nature of Complaints & Failure Analysis

Fault arise from Binlift Valve and Solonied coil Connector and Damage Tail Gate Rubber, Lickage Hydraulic OIL Tank .

Job Done & Recommendation

Replace Binlift Valve - 01pc part no 57GC983431, Tail Gate Rubber - 01pc part no 5603200306, Hydraulic OIL Tank - 01pc part no 57100R500, Solonied Coil Connector - 01pc part no 5737680005.

Status of Vehicle after visit


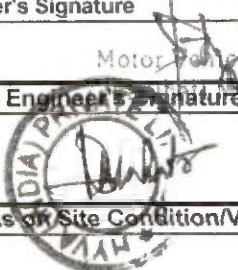
[1] Break Down [2] Working with Defect [3] Working Satisfactory

Customer's Signature	Customer's Remarks	
Service Engineer's Signature	Warranty Claim No.	Offer No./Proforma Invoice No.

Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices

Copy Distribution
 1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer

Annexure III

HIPL/QR/09/03	Hyva (India) Pvt. Ltd.					
Code: Z1PANI013	SERVICE REPORT				19.08.2018	
Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-680
	Date	Time	Date	Time		
					Chassis Nos.	MAT373352G2A02431
					Body Sl. No.	03VHPC01-017
Customer' Address	Site Address				Model/	RCV1314
Panihati Municipality	Panihati Municipality				Delivery Date	28.03.2016
					Service Date	
Type of Visit	Type of Job					
[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign						
Nature of Complaints & Failure Analysis						
Damage Binlifting Hose.						
Job Done & Recommendation						
Replace New Binlifting Hose - 01pc (Part no 57GC982725)						
Status of Vehicle after visit						
[1] Break Down [2] Working with Defect [3] Working Satisfactory						
Customer's Signature			Customer's Remarks			
Motor Charge						
Service Engineer's Signature			Warranty Claim No.		Offer No./Proforma Invoice No.	
						
Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices						
Copy Distribution						
1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer						
Annexure III						



HYVA (INDIA) PVT LTD
 PLOT NO-EL-215
 MIDC, MAHAPE
 NAVI MUMBAI-400710
 CIN: U50100MH1996PTC102299

DELIVERY NOTE

Delivery Note No: **670**
 Date: **9/8/18** *Consignee Copy*

DEPOT ADDRESS	DELIVERY ADDRESS	Mode of Transport: MAT373352G2A02431
HYVA (INDIA) PVT LTD NH-6, CHAMRAIL KONA, PO- LAKSHMANPUR DIST-HOWRAH-711114	To The Chairman Panikheri Municipality	

Sl No.	DESCRIPTION	PART NUMBER	QTY ISSUED	QTY UTILISED	QTY RETURNED
1	Roll Gate Rubber	5683200206	roll		

9/8/18
 Motor Vehicle in-charge
 Panikheri Municipality


Arup...
 (WAREHOUSE IN-CHARGE)
 DATE:




GSTN: 19AAACH2006C1ZA
 PAN: AAACH2006C

Receive the above in good condition
 (Receiver's Signature)
 Date:

Signature

HIPL/QR/09/03	Hyva (India) Pvt. Ltd.					
Code: Z1PANI013	SERVICE REPORT				09.08.2018	
Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-670
	Date	Time	Date	Time		
					Chassis Nos.	MAT373352G2A02431
Customer' Address	Site Address				Body Sl. No.	03VHPC01-017
					Model/	RCV1314
Panihati Municipality	Panihati Municipality				Delivery Date	28.03.2016
					Service Date	
Type of Visit	Type of Job					
[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign						
Nature of Complaints & Failure Analysis						
Damage Tail Gate Rubber .						
Job Done & Recommendation						
Replace Tail Gate Rubber - 01pc part no 5603200306.						
Status of Vehicle after visit						
[1] Break Down [2] Working with Defect [3] Working Satisfactory						
Customer's Signature			Customer's Remarks			
Service Engineer's Signature			Warranty Claim No.		Offer No./Proforma Invoice No.	
Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices						
Copy Distribution						
1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer						

HIPL/QR/09/03	Hyva (India) Pvt. Ltd.	
Code: Z1PANI013	SERVICE REPORT	24.09.2018

Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-270
	Date	Time	Date	Time		
Customer' Address	Site Address				Chassis Nos.	MAT373352G2A02431
					Body Sl. No.	03VHPC01-017
Panihati Municipality	Panihati Municipality				Model/	RCV1314
					Delivery Date	28.03.2016
					Service Date	

Type of Visit	Type of Job
[1] On Call [2] On Own	[1] Commissioning [2] Warranty [3] Chargeable [4] Campaign

Nature of Complaints & Failure Analysis

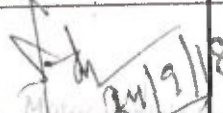

Binlifting Hose Damage.

Job Done & Recommendation

Replace New Hose - 1pc (part number 57GC982724).




Status of Vehicle after visit

[1] Break Down [2] Working with Defect [3] Working Satisfactory

Customer's Signature	Customer's Remarks	
		
Service Engineer's Signature	Warranty Claim No.	Offer No./Proforma Invoice No.
		

Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices

Copy Distribution
 1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer

PL/QR/09/03	Hyva (India) Pvt. Ltd.					
Code: Z1BONG020	SERVICE REPORT				09.08.2018	
Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-671
	Date	Time	Date	Time	Chassis Nos.	MAT373018G2D10038
Customer' Address	Site Address				Body Sl. No.	05VHPC01-181
	Bongaon Municipality				Model/	RCV1314
Delivery Date					16.05.2016	
Type of Visit		Type of Job				
[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign						
Nature of Complaints & Failure Analysis						
Fault arise from Eject Cylinder , Eject Valve , Vane pump , Loading Valve and also Damage Tail Gate Rubber.						
Job Done & Recommendation						
Replace Eject Cylinder - 01pc Part no 56211172 , Eject Valve - 01pc part no 57GC983197, Pump Vane - 01pc part no 57GC981975, Loading Valve - 01pcpart no 56245529, Tail Gate Rubber - 01pc part no 5603200306						
Status of Vehicle after visit						
[1] Break Down [2] Working with Defect [3] Working Satisfactory						
Customer's Signature				Customer's Remarks		
						
Service Engineer's Signature		Warranty Claim No.		Offer No./Proforma Invoice No.		
						
Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices						
Copy Distribution						
1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer						
Annexure III						



HIPL/QR/09/03

Hyva (India) Pvt. Ltd.



Code:

SERVICE REPORT

Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-
	Date	Time	Date	Time		
Customer' Address	Site Address				Chassis Nos.	0038
	Bargaon		Bargaon Municipality		Body Sl. No.	
Type of Visit	Type of Job				Model/	RCV1314
					Delivery Date	1.09.18
					Failure Date	

[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign
 Nature of Complaints & Failure Analysis

Binlifting Hose Damage.

Job Done & Recommendation

Binlifting hose fitting.

Status of Vehicle after visit

[1] Break Down [2] Working with Defect [3] Working Satisfactory

Customer's Signature
Sushanta Modak

Customer's Remarks

Service Engineer's Signature
Sudip (INDIA)

Warranty Claim No.


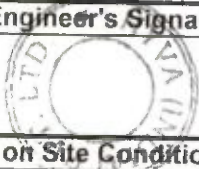
Offer No./Proforma Invoice No.




Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices

Copy Distribution

1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer

HIPL/QR/09/03	Hyva (India) Pvt. Ltd.					
Code: Z1NAIH173	SERVICE REPORT				07.07.2018	
Visited By <i>Meghraj Kumar</i>	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-532
	Date	Time	Date	Time		
Customer' Address Naihati Municipality (North 24th Parganas)	Site Address Naihati Municipality North 24th Parganas)				Chassis Nos.	MAT373018G2D09782
					Body Sl. No.	05VHPC01-173
Type of Visit	Type of Job				Model/	RCV1314
					Delivery Date	16/05/2018
<input type="checkbox"/> On Call <input type="checkbox"/> On Own <input type="checkbox"/> Commissioning <input type="checkbox"/> Warranty <input type="checkbox"/> Chargeable <input type="checkbox"/> Campaign						
Nature of Complaints & Failure Analysis						
Defect found in Hose						
Job Done & Recommendation						
Replace Hose - 1pc (part no - 57GC981819)						
Status of Vehicle after visit						
<input type="checkbox"/> Break Down <input type="checkbox"/> Working with Defect <input checked="" type="checkbox"/> Working Satisfactory						
Customer's Signature <i>AK</i> 11-07-18			Customer's Remarks			
Service Engineer's Signature 		Warranty Claim No.		Offer No./Proforma Invoice No.		
Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices						
Copy Distribution 1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer						
<i>Raj Das</i>						

PL/QR/09/03	Hyva (India) Pvt. Ltd.	
Code: Z1NAIH174	SERVICE REPORT	28.09.2018

Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-275
	Date	Time	Date	Time		
Customer Address	Site Address				Chassis Nos.	MAT373018G2D09838
					Body Sl. No.	05VHPC01-171
Naihati Municipality	Naihati Municipality				Model/	RCV1314
					Delivery Date	14.05.2016
					Service Date	

Type of Visit	Type of Job
[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign	

Nature of Complaints & Failure Analysis

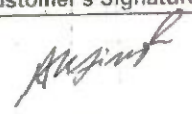
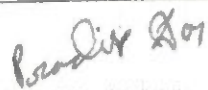
Fault found from Tail Gate Rubber , 2RS 30 Bearing , Febrication Torque Tube .

Job Done & Recommendation

Replace Tail gate Rubber - 1pc (part number 5603200306) , 2RS 30 Bearing - 2pc (5731120018) , Febrication Torque Tube - 1pc (57GC98A543).

Status of Vehicle after visit


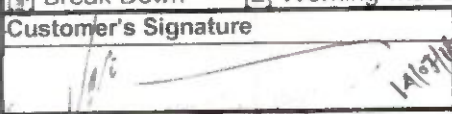

[1] Break Down [2] Working with Defect [3] Working Satisfactory


Customer's Signature	Customer's Remarks	
		
Service Engineer's Signature	Warranty Claim No.	Offer No./Proforma Invoice No.
		

Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices

Copy Distribution
 1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer

Annexure III

09/03	Hyva (India) Pvt. Ltd.			
Code: Z2KHAR086	SERVICE REPORT		13.07.2018	
Visited By	From		To	
	Date	Time	Date	Time
Customer' Address	Site Address		Call Log No.	HIPL/KOL/2018/SR/DM/S-538
			Chassis Nos.	MAT373352G2C07048
			Body Sl. No.	04VHPC01-086
			Model/	RCV1314
Kharagpur Municipality	Kharagpur Municipality		Delivery Date	20-04-2016 20.7.18
			Service Date	
Type of Visit	Type of Job			
[1] On Call [2] On Own	[1] Commissioning [2] Warranty [3] Chargeable [4] Campaign			
Nature of Complaints & Failure Analysis				
Fault arise in Hose				
Job Done & Recommendation				
Replaced Hose -01 pc (part number 57GC981819)				
Status of Vehicle after visit				
[1] Break Down [2] Working with Defect [3] Working Satisfactory				
Customer's Signature		Customer's Remarks		
				
Service Engineer's Signature	Warranty Claim No.	Offer No./Proforma Invoice No.		
				
Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices				
Copy Distribution				
1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer				

HIPL/QR/09/03	Hyva (India) Pvt. Ltd.	
Code: Z1UTTA031	SERVICE REPORT	13.07.2018

Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-539
	Date	Time	Date	Time		
ASIT CHAKRABORTY					Chassis Nos.	MAT373352G2B02828
Customer' Address	Site Address				Body Sl. No.	03VHPC01-027
					Model/	RCV1314
Uttarpara Kotrung Municipality	Uttarpara Kotrung Municipality				Delivery Date	21-03-2016
					Service Date	

Type of Visit	Type of Job
<input checked="" type="checkbox"/> On Call <input type="checkbox"/> On Own	<input type="checkbox"/> Commissioning <input type="checkbox"/> Warranty <input type="checkbox"/> Chargeable <input type="checkbox"/> Campaign

Nature of Complaints & Failure Analysis

Fault arise in Hose

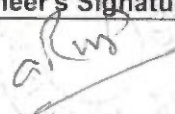
Job Done & Recommendation

Replaced Hose -01 pc (part number 57GC981819)

Status of Vehicle after visit

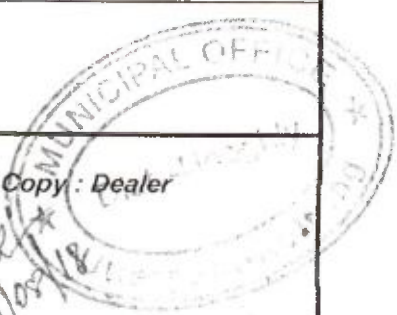
Break Down Working with Defect Working Satisfactory


Customer's Signature	Customer's Remarks


Service Engineer's Signature	Warranty Claim No.	Offer No./Proforma Invoice No.
		

Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices

Copy Distribution
 1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer


 21/07/18

HIPL/QR/09/03		Hyva (India) Pvt. Ltd.			
Code: 2 RAJPO25		SERVICE REPORT			
Visited By	From		To		Call Log No.
	Date	Time	Date	Time	
Mr. Dayal Mahato					HIPL/KOL/2018/SR/DM/S-
Customer Address	Site Address				Chassis Nos.
	Rozpur Sonarpur South 24 Parganas Municipality				MAT37335262B027 5F
					Body Sl. No.
					03VHPC.01-029
					Model/
					RCV1314
					Delivery Date
					21/03/2018
					Service Date
					18/07/18
Type of Visit		Type of Job			
<input checked="" type="checkbox"/> On Call <input type="checkbox"/> On Own		<input type="checkbox"/> [1] Commissioning <input type="checkbox"/> [2] Warranty <input type="checkbox"/> [3] Chargeable <input type="checkbox"/> [4] Campaign			
Nature of Complaints & Failure Analysis					
Hose change Part No. 574C981819					
Job Done & Recommendation					
New Replacers - 01 pc (574C981819)					
Status of Vehicle after visit					
<input type="checkbox"/> [1] Break Down <input type="checkbox"/> [2] Working with Defect <input type="checkbox"/> [3] Working Satisfactory					
Customer's Signature			Customer's Remarks		
Service Engineer's Signature			Warranty Claim No.		Offer No./Proforma Invoice No.
Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices					
Copy Distribution					
1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer					

HIPL/QR/09/03	Hyva (India) Pvt. Ltd.	
Code: 22P0R0081	SERVICE REPORT	18/07/2018

Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-543.
	Date	Time	Date	Time		
Mr. Dayal Mahato					Chassis Nos.	W1A7373352G2L06928
Customer' Address	Site Address				Body St. No.	04VHPC01-091
	Parulic Municipality				Model/	RCV1314
Parulic Municipality					Delivery Date	22/04/16
					SERVICE Date	22/07/2018.

Type of Visit: [1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign

Type of Job: [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign

Nature of Complaints & Failure Analysis


fault arise in hose.

Job Done & Recommendation

Replaced a. New - Otype (Part no- 574C981819)

Status of Vehicle after visit

[1] Break Down [2] Working with Defect [3] Working Satisfactory

Customer's Signature	Customer's Remarks
	

Service Engineer's Signature	Warranty Claim No.	Offer No./Proforma Invoice No.
Mr. Dayal Mahato		

Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices

Copy Distribution

1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer

HIPL/QR/09/03

Hyva (India) Pvt. Ltd.

HYVA (INDIA) PVT LTD
SERVICE REPORT
MIDC, MAHAPE
NAVI MUMBAI-400710

DELIVERY NOTE

Delivery Note No: **692**
28.08.2018



Visited By

Room: U5010DMH1996/OTC10229

Call Log

Date: 28/08/18
HIPL/KOL/2018/SR/DM/S-691

Extra Copy

DEPOT ADDRESS

DELIVERY ADDRESS

Chassis No.

Mode of Transport: MAT373352G2A02436

HYVA (INDIA) PVT LTD
NH-6, CHAMRAIL, KONA,
PO- LAKSHMANPUR
Bidhanagar Address

Site Address
Bidhanagar Municipal Corporation

Nos.

Body No.

Q3VHPC01-033

Model

RCV1314

Sl. No.

DESCRIPTION

PART NUMBER

QTY ISSUED

Delivery Date

QTY UTILISED

QTY RETURNED

Bidhanagar Municipal Corporation

Bidhanagar Municipal Corporation

28.03.2016

Type of Visit

Type of Job

[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign

Nature of Complaints & Failure Analysis

Blowling Hose damage

Job Done & Recommendation

Blowling Hose New Replace (875002724) - 1 pc.

Status of Vehicle after visit

[1] Break Down [2] Working with Defect [3] Working Satisfactory

Customer's Signature

Customer's Remarks

Service Engineer's Signature

Warranty Claim No.

Offer No./Proforma Invoice No.

Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices

Copy Distribution

1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer


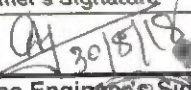

Annexure III


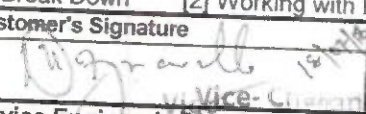
Receive the above in good condition


INDIA PRIVATE LIMITED
(WAREHOUSE IN CHARGE)
DATE: 29/08/18


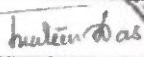
GSTN: 19AAACH2006C1ZA
PAN: AAACH2006C


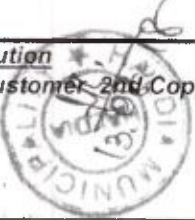
Asit Kr Bhowari
(Receiver's Signature)
Date: 29/08/18

HIPL/QR/09/03	Hyva (India) Pvt. Ltd.					
Code: Z2PURU082	SERVICE REPORT				28.08.2018	
Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-692
	Date	Time	Date	Time	Chassis Nos.	
Customer' Address	Site Address				Body Sl. No.	MAT373352G2C06546
	Purulia Municipality				Model/	
Purulia Municipality					Delivery Date	RCV1314
				Purulia Municipality		
Type of Visit	Type of Job					
[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign						
Nature of Complaints & Failure Analysis						
Binlifting Hose damage.						
Job Done & Recommendation						
Binlifting Hose New Replace (57GC982724) - 1pc.and (57GC982725) - 1pc						
Status of Vehicle after visit						
[1] Break Down [2] Working with Defect [3] Working Satisfactory						
Customer's Signature				Customer's Remarks		
						
Service Engineer's Signature		Warranty Claim No.		Offer No./Proforma Invoice No.		
						
Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices						
Copy Distribution						
1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer						
Annexure III						

HIPL/QR/09/03	Hyva (India) Pvt. Ltd.					
Code: 22BANK079	SERVICE REPORT				18/07/18	
Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-544
	Date	Time	Date	Time		
Mr. Dayal Mahato					Chassis Nos.	MAT3733524206432
Customer Address	Site Address				Body Sl. No.	09VHPC01-096
	Banura Municipality				Model/	RCV1314
Type of Visit					Delivery Date	22/4/16
					SERVICE Date	
Type of Job						
[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign						
Nature of Complaints & Failure Analysis						
Fault arise in hose.						
Job Done & Recommendation						
Replacemnt of tyre (part no. 5746981819)						
Status of Vehicle after visit						
[1] Break Down [2] Working with Defect [3] Working Satisfactory						
Customer's Signature			Customer's Remarks			
						
Service Engineer's Signature			Warranty Claim No.	Offer No./Proforma Invoice No.		
Mr. Dayal Mahato						
Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices						
Copy Distribution						
1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer						

HIPL/QR/09/03	Hyva (India) Pvt. Ltd.					
Code: Z1KALY039	SERVICE REPORT				03.08.2018	
Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-651
	Date	Time	Date	Time		
Customer' Address	Site Address				Chassis Nos.	MAT373352G2C06805
					Body Sl. No.	04VHPC01-062
Kalyani Municipality	Kalyani Municipality				Model/	RCV1314
					Delivery Date	11-04-2016
					Service Date	
Type of Visit	Type of Job					
<input type="checkbox"/> [1] On Call <input type="checkbox"/> [2] On Own <input type="checkbox"/> [1] Commissioning <input checked="" type="checkbox"/> [2] Warranty <input type="checkbox"/> [3] Chargeable <input type="checkbox"/> [4] Campaign						
Nature of Complaints & Failure Analysis						
Lickage and Fault arise from Hose (Eject valve to PTO pump).						
Job Done & Recommendation						
Replace new hose - 1pc (Part number 57GC981819)						
Status of Vehicle after visit						
<input type="checkbox"/> [1] Break Down <input type="checkbox"/> [2] Working with Defect <input checked="" type="checkbox"/> [3] Working Satisfactory						
Customer's Signature			Customer's Remarks			
Service Engineer's Signature			Warranty Claim No.		Offer No./Proforma Invoice No.	
Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices						
Copy Distribution						
1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer						
Annexure III						

HIPL/QR/09/03	Hyva (India) Pvt. Ltd.					
Code: Z1BRAN044	SERVICE REPORT			07.08.2018		
Visited By	From		To		Call Log No.	
	Date	Time	Date	Time		HIPL/KOL/2018/SR/DM/S-663
Customer' Address	Site Address				Chassis Nos.	
	Baranagar Municipality				MAT373352G2C06531	
Baranagar Municipality	Baranagar Municipality				Body Sl. No.	
					Model/	03VHPC01-055
					Delivery Date	11.04.2018
Type of Visit	Type of Job					
[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign						
Nature of Complaints & Failure Analysis						
Defect found from Ejecter Hose						
Job Done & Recommendation						
Ejecter Hose new replace (part number 57GC981819)						
Status of Vehicle after visit						
[1] Break Down [2] Working with Defect [3] Working Satisfactory						
Customer's Signature			Customer's Remarks			
						
Service Engineer's Signature		Warranty Claim No.		Offer No./Proforma Invoice No.		
Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices						
Copy Distribution 1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer						
Annexure III						

HIPL/QR/09/03	Hyva (India) Pvt. Ltd.				
Code: Z2HALD089	SERVICE REPORT				11.08.2018
Visited By	From		To		Call Log No.
	Date	Time	Date	Time	
					HIPL/KOL/2018/SR/DM/S-672
Customer' Address	Site Address				Chassis Nos.
					MAT373352G2C07047
Haldia Municipality	Haldia Municipality				Body Sl. No.
					04VHPC01-092
					Model/
					RCV1314
					Delivery Date
					30.04.2016
					Service Date
Type of Visit	Type of Job				
	[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign				
Nature of Complaints & Failure Analysis					
Fault arise from Eject Hose					
Job Done & Recommendation					
Replace Eject Hose - 01pc (Part no 57GC981819)					
Status of Vehicle after visit					
[1] Break Down [2] Working with Defect [3] Working Satisfactory					
Customer's Signature			Customer's Remarks		
Service Engineer's Signature		Warranty Claim No.		Offer No./Proforma Invoice No.	
Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices					
Copy Distribution					
1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer					
					
Annexure III					

PL/QR/09/03

Hyva (India) Pvt. Ltd.



Code: Z2HALD089

SERVICE REPORT

07.07.2018

Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-533
	Date	Time	Date	Time		
Customer' Address	Site Address				Chassis Nos.	MAT373352G2C07047
	Haldia Municipality				Body Sl. No.	04VHPC01-092
Model/					RCV1314	
Haldia Municipality				Delivery Date	30-04-2016	
				Service Date		

Type of Visit

Type of Job

[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign

Nature of Complaints & Failure Analysis

Fault arise in Hose.

Job Done & Recommendation

Replaced -01 pc (part number 57GC982725)

Status of Vehicle after visit

[1] Break Down [2] Working with Defect [3] Working Satisfactory

Customer's Signature

Customer's Remarks

Service Engineer's Signature

Warranty Claim No.


Offer No./Proforma Invoice No.




Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices

Copy Distribution

1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer

HIPL/QR/09/03	Hyva (India) Pvt. Ltd.					
Code: Z1DUMD005	SERVICE REPORT				29.08.2018	
Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-686
	Date	Time	Date	Time		
					Chassis Nos.	MAT373352G2A02293
Customer' Address	Site Address				Body St. No.	02VHPC01-004
					Model/	RCV1314
Dum Dum Municipality	Dum Dum Municipality				Delivery Date	26.02.2016
					Service Date	
Type of Visit	Type of Job					
[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign						
Nature of Complaints & Failure Analysis						
Ejecter Hose Defect.						
Job Done & Recommendation						
Replace New Hose -01pc (57GC981819)						
Status of Vehicle after visit						
[1] Break Down [2] Working with Defect [3] Working Satisfactory						
Customer's Signature			Customer's Remarks			
Service Engineer's Signature			Warranty Claim No.		Offer No./Proforma Invoice No.	
Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices						
Copy Distribution						
1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer						
Annexure III						

HIPL/QR/09/03	Hyva (India) Pvt. Ltd.					
Code: Z1DUMD004	SERVICE REPORT				18.08.2018	
Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-679
	Date	Time	Date	Time		
Customer' Address Dum Dum Municipality	Site Address Dum Dum Municipality				Chassis Nos.	MAT373352G2A02324
					Body St. No.	02VHPC01-005
					Model/	RCV1314
					Delivery Date	26.02.2016
Type of Visit	Type of Job					
[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign						
Nature of Complaints & Failure Analysis						
Broken 2RS 30 Bearing and Damage Binlifting Hose.						
Job Done & Recommendation						
Replace New Bearing - 01pc (Part no 5731120018), and New Binlifting Hose - 01pc (Part no 57GC982724)						
Status of Vehicle after visit						
[1] Break Down [2] Working with Defect [3] Working Satisfactory						
Customer's Signature			Customer's Remarks			
Service Engineer's Signature			Warranty Claim No.		Offer No./Proforma Invoice No.	
Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices						
Copy Distribution						
1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer						

HIPL/QR/09/03

Hyva (India) Pvt. Ltd.



Code:

SERVICE REPORT

Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-
	Date	Time	Date	Time		
S. Mejunder						
Customer' Address	Site Address				Chassis Nos.	
					Body Sl. No.	
	Barrackpuz Municipality				Model/	RCV1314
					Delivery Date	
					Failure Date	
Type of Visit	Type of Job					

[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign
 Nature of Complaints & Failure Analysis

Hose leakage.

Job Done & Recommendation

Replaced hose under part no. 57GL981819 - 1 no.

Status of Vehicle after visit

[1] Break Down [2] Working with Defect [3] Working Satisfactory

Customer's Signature

Customer's Remarks

Service Engineer's Signature



Warranty Claim No.


Offer No./Proforma Invoice No.


Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices

Copy Distribution

1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer

LI/QP/09/03	Hyva (India) Pvt. Ltd.				
Code: Z2NALH078	SERVICE REPORT				10.07.2018
Visited By	From		To		Call Log No.
	Date	Time	Date	Time	
Customer's Address	Site Address				Chassis Nos.
					Body Sl. No.
Nalhati Municipality	Nalhati Municipality				Model/
					Delivery Date
					Service Date
Type of Visit	Type of Job				
[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign					
Nature of Complaints & Failure Analysis					
Fault arise in Hose.					
Job Done & Recommendation					
Replaced 01 pc (part number 57GC982720)					
Status of Vehicle after visit					
[1] Break Down [2] Working with Defect [3] Working Satisfactory					
Customer's Signature			Customer's Remarks		
 Sanjiv Kumar Nalhati Municipality			19/07/18		
Service Engineer's Signature		Warranty Claim No.		Offer No./Proforma Invoice No.	
					
Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices					
Copy Distribution					
1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer					

PL/QR/09/03	Hyva (India) Pvt. Ltd.				HYVA	
Code: Z2NALH078	SERVICE REPORT				04.08.2018	
Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-657
	Date	Time	Date	Time		
Customer Address	Site Address				Chassis Nos.	MAT373352G2C06921
					Body Sl. No.	04VHPC01-100
Nalhati Municipality	Nalhati Municipality				Model/	RCV1314
					Delivery Date	28-04-2016
Type of Visit	Type of Job					
<input checked="" type="checkbox"/> On Call <input type="checkbox"/> On Own <input type="checkbox"/> Commissioning <input checked="" type="checkbox"/> Warranty <input type="checkbox"/> Chargeable <input type="checkbox"/> Campaign						
Nature of Complaints & Failure Analysis						
Accelerator Cable damage.						
Job Done & Recommendation						
Replace new Cable - 1pc (Part number 5739980177)						
Status of Vehicle after visit						
<input type="checkbox"/> Break Down <input checked="" type="checkbox"/> Working with Defect <input checked="" type="checkbox"/> Working Satisfactory						
Customer's Signature				Customer's Remarks		
Malhati Municipality 26/09/18.						
Service Engineer's Signature		Warranty Claim No.		Offer No./Proforma Invoice No.		
						
Remarks on Site Condition/ Vehicle Operation/Maintenance Practices/Loading Practices						
Copy Distribution						
1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer						
Annexure III						

HIPL/QR/09/03	Hyva (India) Pvt. Ltd.					
Code: Z2DURG122	SERVICE REPORT				05.09.2018	
Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-252
	Date	Time	Date	Time		
					Chassis Nos.	MAT373018G2D08780
					Body Sl. No.	04VHPC01-118
Customer' Address	Site Address				Model/	RCV1314
Durgapur Municipality	Durgapur Municipality				Delivery Date	29.04.2016
					Service Date	
Type of Visit	Type of Job					
	[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign					
Nature of Complaints & Failure Analysis						
Hose damage.						
Job Done & Recommendation						
New replace Hose - 1pc (part number 57GC982720).						
Status of Vehicle after visit						
[1] Break Down [2] Working with Defect [3] Working Satisfactory						
Customer's Signature			Customer's Remarks			
Service Engineer's Signature			Warranty Claim No.		Offer No./Proforma Invoice No.	
Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices						
Copy Distribution 1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer						
Annexure III						



HYVA (INDIA) PVT LTD
 PLOT NO-EL-215
 MIDC. MAHAPE
 NAVI MUMBAI-400710
 CIN: U50100MH1996PTC102299

DELIVERY NOTE

Delivery Note No: 253

Date: 05/09/2018 *Consignee Copy*

DEPOT ADDRESS

DELIVERY ADDRESS

Mode of Transport:

HYVA (INDIA) PVT LTD
 NH-6, CHAMRAIL, KONA,
 P.O- LAKSHMANPUR
 DIST-HOWRAH-711114

To
 The Chairman,
 Durgapur Municipality

URT37301842008770


SL NO.	DESCRIPTION	PART NUMBER	HSN CODE	QTY ISSUED	UNIT RATE	AMOUNT
1.	HOSD (Packer note)	57CC982720	(40092200)	- 0/m.		

Asst. Mgr. Bhowan.
 (WAREHOUSE IN-CHARGE)
 DATE: 05/09/2018

GSTN: 19AAACH2006C
 PAN: AAACH2006C

Receive the above in good condition

 (RECEIVER'S SIGNATURE)
 DATE:

HIPL/QR/09/03	Hyva (India) Pvt. Ltd.					
Code: Z2DURG123	SERVICE REPORT				05.09.2018	
Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-253
	Date	Time	Date	Time		
					Chassis Nos.	MAT373018G2D08770
					Body Sl. No.	04VHPC01-119
Customer' Address	Site Address				Model/	RCV1314
Durgapur Municipality	Durgapur Municipality				Delivery Date	29.04.2016
					Service Date	
Type of Visit	Type of Job					
[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign						
Nature of Complaints & Failure Analysis						
Hose damage.						
Job Done & Recommendation						
New replace Hose - 1pc (part number 57GC982720).						
Status of Vehicle after visit						
[1] Break Down [2] Working with Defect [3] Working Satisfactory						
Customer's Signature				Customer's Remarks		
Service Engineer's Signature				Warranty Claim No.	Offer No./Proforma Invoice No.	
Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices						
Copy Distribution						
1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer						

HIPL/QR/09/03

Hyva (India) Pvt. Ltd.



Code:

SERVICE REPORT

Visited By	From		To		Call Log No.	
	Date	Time	Date	Time		
Arun Singh					HIPL/KOL/2018/SR/DM/S-	
Customer' Address	Site Address				Chassis Nos.	MAT 37 33526, 206801
					Body Sl. No.	04VHPC01-065
Habra Municipality	Habra Municipality				Model/	RCV1314
					Delivery Date	14.07.18
Type of Visit	Type of Job					

[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign

Nature of Complaints & Failure Analysis

Fault arise in Hose.

Job Done & Recommendation

Replaced - O2 Pc (part number 57 G C 98 2725)

Status of Vehicle after visit

[1] Break Down [2] Working with Defect [3] Working Satisfactory

Customer's Signature

Customer's Remarks

Service Engineer's Signature

Warranty Claim No.

Offer No./Proforma Invoice No.





Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices

Copy Distribution

1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer



Annexure III


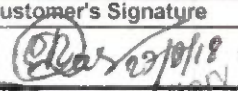
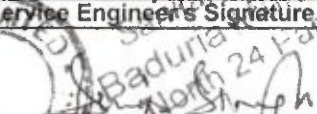
28/11/18


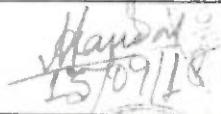
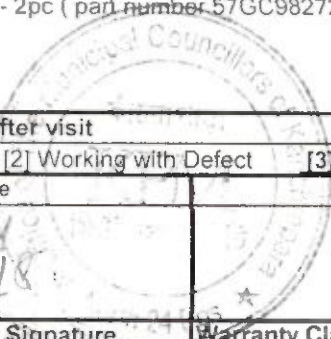
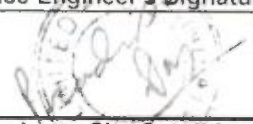
HIPL/QR/09/03	Hyva (India) Pvt. Ltd.				
Code: Z1HABR041	SERVICE REPORT			27.09.2018	
Visited By	From		To		Call Log No.
	Date	Time	Date	Time	
Suraj Singh					Chassis Nos.
					MAT373352G2C06801
Customer' Address	Site Address				Body Sl. No.
					03VHPC01-057
Habra Municipality	Habra Municipality				Model/
					RCV1314
Type of Visit			Type of Job		
[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign					
Nature of Complaints & Failure Analysis					
Fault found from Eject Cylinder and Tail Gate Rubber.					
Job Done & Recommendation					
Replace Eject Cylinder - 1pc (part number 56211172) and Tail Gate Rubber - 1pc (part number 5603200306).					
Status of Vehicle after visit					
[1] Break Down [2] Working with Defect [3] Working Satisfactory					
Customer's Signature			Customer's Remarks		
 03/10/18					
Service Engineer's Signature		Warranty Claim No.		Offer No./Proforma Invoice No.	
					
Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices					
					
Copy Distribution					
1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer					

Annexure III

SIYANTWA

HIPL/QR/09/03	Hyva (India) Pvt. Ltd.					
Code: Z1TITA159	SERVICE REPORT				17.08.2018	
Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-676
	Date	Time	Date	Time		
					Chassis Nos.	MAT373018G2D09522
Customer' Address	Site Address				Body Sl. No.	05VHPC01-169
					Model/	RCV1314
Titagarh Municipality	Titagarh Municipality				Delivery Date	14.05.2016
					Service Date	
Type of Visit	Type of Job					
[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign						
Nature of Complaints & Failure Analysis						
Binlifting hose damage.						
Job Done & Recommendation						
Replace New Hose - 01pc (Part no 57GC982724)						
Status of Vehicle after visit						
[1] Break Down [2] Working with Defect [3] Working Satisfactory						
Customer's Signature				Customer's Remarks		
<i>Pallab Chatterjee</i>						
Service Engineer's Signature		Warranty Claim No.		Offer No./Proforma Invoice No.		
						
Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices						
Copy Distribution						
1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer						
Annexure III						

HIPL/QR/09/03	Hyva (India) Pvt. Ltd.					
Code: Z1BADU151	SERVICE REPORT				18.08.2018	
Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-677
	Date	Time	Date	Time	Chassis Nos.	MAT373018G2D09087
Customer' Address	Site Address				Body Sl. No.	04VHPC01-150
Baduria Municipality	Baduria Municipality				Model/	RCV1314
					Delivery Date	07.05.2016
Type of Visit	Type of Job					
[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign						
Nature of Complaints & Failure Analysis						
Binlifting hose damage.						
Job Done & Recommendation						
Replace New Hose - 01pc (Part no 57GC982724)						
Status of Vehicle after visit						
[1] Break Down [2] Working with Defect [3] Working Satisfactory						
Customer's Signature				Customer's Remarks		
						
Service Engineer's Signature		Warranty Claim No.		Offer No./Proforma Invoice No.		
						
Remarks ,on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices						
Copy Distribution						
1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer						

HIPL/QR/09/03	Hyva (India) Pvt. Ltd.					
Code: Z1KANC051	SERVICE REPORT				08.09.2018	
Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-263
	Date	Time	Date	Time		
					Chassis Nos.	MAT373352G2C06653
Customer' Address	Site Address				Body Sl. No.	04VHPC01-078
					Model/	RCV1314
Kanchrapara Municipality	Kanchrapara Municipality				Delivery Date	16.04.2016
					Service Date	
Type of Visit	Type of Job					
[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign						
Nature of Complaints & Failure Analysis						
Binlifting Hose Lickage.						
Job Done & Recommendation						
Replace New Hose - 2pc (part number 57GC982724).						
Status of Vehicle after visit						
[1] Break Down [2] Working with Defect [3] Working Satisfactory						
Customer's Signature			Customer's Remarks			
 15/09/18						
Service Engineer's Signature		Warranty Claim No.		Offer No./Proforma Invoice No.		
						
Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices						
Member of Chairman in-Council Kanchrapara Municipality						
Copy Distribution						
1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer						

HIPL/QR/09/03	Hyva (India) Pvt. Ltd.	
Code: Z1KANC051	SERVICE REPORT	20.08.2018

Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-683
	Date	Time	Date	Time		
Customer' Address	Site Address				Chassis Nos.	MAT373352G2C06653
					Body Sl. No.	04VHPC01-078
Kanchrapara Municipality	Kanchrapara Municipality				Model/	RCV1314
					Delivery Date	16.04.2016
					Service Date	

Type of Visit: [1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign

Nature of Complaints & Failure Analysis

Binlifting Hose Lickage and Tail Gate Rubber damage.

Job Done & Recommendation

Replace New Tail Gate Rubber 5603200306-01pc, Binlifting Hose 57GC982725 - 01pc.

Status of Vehicle after visit

[1] Break Down [2] Working with Defect [3] Working Satisfactory

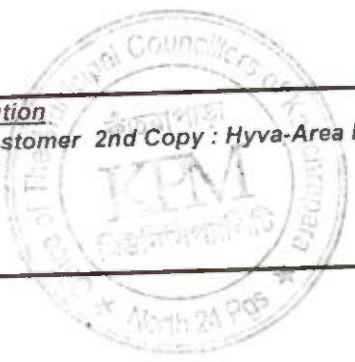
Customer's Signature	Customer's Remarks
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Service Engineer's Signature	Warranty Claim No.	Offer No./Proforma Invoice No.
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Remarks off Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices

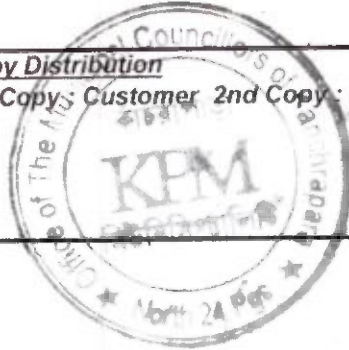
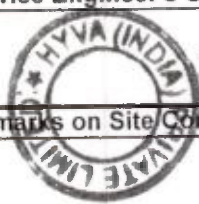
Copy Distribution
 1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer

Print 12/08/18



HIPL/QR/09/03	Hyva (India) Pvt. Ltd.					
Code: Z1KANC052	SERVICE REPORT				06.08.2018	
Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-660
	Date	Time	Date	Time		
Customer' Address	Site Address				Chassis Nos.	MAT373352G2C07725
					Body Sl. No.	04VHPC01-079
Kanchrapara Municipality	Kanchrapara Municipality				Model/	RCV1314
					Delivery Date	16.04.2016
Type of Visit	Type of Job					
[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign						
Nature of Complaints & Failure Analysis						
Defect found from Binlifting Hose and Eject Hose .						
Job Done & Recommendation						
Binlifting Hose new replace - 1pc (Part number 57GC982725), And Ejecter Hose new replace - 1pc (Part number 57GC981819)						
Status of Vehicle after visit						
[1] Break Down [2] Working with Defect [3] Working Satisfactory						
Customer's Signature				Customer's Remarks		
Service Engineer's Signature				Warranty Claim No.		Offer No./Proforma Invoice No.
Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices						
Copy Distribution						
1st Copy: Customer 2nd Copy: Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer						

Handwritten signature
12/09/18



LQR/09/03

Hyva (India) Pvt. Ltd.



Code: Z1KANC052

SERVICE REPORT

09.08.2018

Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-668
	Date	Time	Date	Time		
					Chassis Nos.	MAT373352G2C07725
					Body Sl. No.	04VHPC01-079
Customer' Address	Site Address				Model/	RCV1314
Kanchrapara Municipality	Kanchrapara Municipality				Delivery Date	16.04.2016
					Service Date	
Type of Visit	Type of Job					

[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign

Nature of Complaints & Failure Analysis

Damage Tail Gate Rubber.

Job Done & Recommendation

Replace Tail Gate Rubber - 01pc part no 5603200306

Status of Vehicle after visit

[1] Break Down [2] Working with Defect [3] Working Satisfactory

Customer's Signature

Customer's Remarks

Service Engineer's Signature

Warranty Claim No.

Offer No./Proforma Invoice No.

Member of Chairman-in-Council
Kanchrapara Municipality


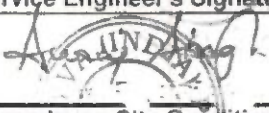

Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices


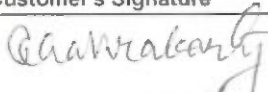

Copy Distribution




1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer

Annexure III



HIPL/QR/09/03	Hyva (India) Pvt. Ltd.					
Code:	SERVICE REPORT					
Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DMIS-
	Date	Time	Date	Time		
Customer' Address	Site Address				Body Sl. No.	04VHPC01-148
					Model/	RCV1314
Gobardanga	Gobardanga municipality				Delivery Date	
					SERVICE Date	21.07.18
Type of Visit	Type of Job					
[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign						
Nature of Complaints & Failure Analysis						
Binlifting Hose failio						
Job Done & Recommendation						
Hose (5760982725)						
Status of Vehicle after visit						
[1] Break Down [2] Working with Defect [3] Working Satisfactory						
Customer's Signature			Customer's Remarks			
✓ Sanjay Kumar 27/07/18						
Service Engineer's Signature		Warranty Claim No.		Offer No./Proforma Invoice No.		
						
Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices						
						
Copy Distribution						
1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer						

HIPL/QR/09/03	Hyva (India) Pvt. Ltd.					
Code: Z1TITA159	SERVICE REPORT				17.09.2018	
Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-264
	Date	Time	Date	Time		
					Chassis Nos.	MAT373018G2D09522
Customer' Address	Site Address				Body Sl. No.	05VHPC01-169
					Model/	RCV1314
Titagarh Municipality	Titagarh Municipality				Delivery Date	14.05.2016
					Service Date	
Type of Visit	Type of Job					
[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign						
Nature of Complaints & Failure Analysis						
Binlifting Hose Lickage.						
Job Done & Recommendation						
Replace New Hose - 1pc (part number 57GC982725).						
Status of Vehicle after visit						
[1] Break Down [2] Working with Defect [3] Working Satisfactory						
Customer's Signature			Customer's Remarks			
						
Service Engineer's Signature		Warranty Claim No.		Offer No./Proforma Invoice No.		
						
Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices						
Copy Distribution						
1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer						

PL/QR/09/03	Hyva (India) Pvt. Ltd.			
Gode: Z1CHIN156	SERVICE REPORT		08.09.2018	
Visited By	From Date	Time	To Date	Time
Customer' Address	Site Address			Call Log No.
Hooghly Chinsurah Municipality	Hooghly Chinsurah Municipality			HIPL/KOL/2018/SR/DM/S-260
				Chassis Nos.
				MAT373018G2D09546
				Body Sl. No.
				04VHPC01-153
				Model/
				RCV1314
				Delivery Date
				12.05.2016
				Service Date
Type of Visit	Type of Job			
[1] On Call [2] On Own	[1] Commissioning [2] Warranty [3] Chargeable [4] Campaign			
Nature of Complaints & Failure Analysis				
Carraige Cylinder Hose Damage.				
Job Done & Recommendation				
Replace New Hose - 1pc (part number 57GC983418) and - 1pc (part number 57GC983419).				
Status of Vehicle after visit				
[1] Break Down [2] Working with Defect [3] Working Satisfactory				
Customer's Signature			Customer's Remarks	
				
Service Engineer's Signature		Warranty Claim No.	Offer No./Proforma Invoice No.	
				
Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices				
Copy Distribution				
1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer				

LQRI/09/03

Hyva (India) Pvt. Ltd.



Code: Z1MADH016

SERVICE REPORT

06.08.2018

Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-662
	Date	Time	Date	Time		
					Chassis Nos.	MAT373352G2B02601
Customer' Address	Site Address				Body Sl. No.	03VHPC01-018
Madhyamgram Municipality	Madhyamgram Municipality				Model/	RCV1314
					Delivery Date	09.04.2016
Type of Visit					Failure Date	

Type of Job

[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign

Nature of Complaints & Failure Analysis

Rear Door Rubber Damage , 2 RS 30 Bearing Require.

Job Done & Recommendation

Replace Faulty Rubber - 01pc (5603200306), and 2 RS 30 Bearing - 01pc (5731120018).

Status of Vehicle after visit

[1] Break Down [2] Working with Defect [3] Working Satisfactory

Customer's Signature

Customer's Remarks

Service Engineer's Signature

Warranty Claim No.

Offer No./Proforma Invoice No.

Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices

Copy Distribution

1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer

09/03

Hyva (India) Pvt. Ltd.



No: Z1CHAK153

SERVICE REPORT

16.08.2018

Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-675
	Date	Time	Date	Time		
Customer' Address	Site Address				Chassis Nos.	MAT373018G2D09308
					Body Sl. No.	04VHPC01-139
Chakdaha Municipality	Chakdaha Municipality				Model/	RCV1314
					Delivery Date	07.05.2016
					Failure Date	

Type of Visit

Type of Job

 [1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign

Nature of Complaints & Failure Analysis

Tail gate Rubber Defect.

Job Done & Recommendation

Replace - 01pc 5603200306

Status of Vehicle after visit

 [1] Break Down [2] Working with Defect [3] Working Satisfactory

Customer's Signature

Customer's Remarks

Service Engineer's Signature

Warranty Claim No.

Offer No./Proforma Invoice No.

Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices

Copy Distribution

1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer

L/QR/09/03

Hyva (India) Pvt. Ltd.



Code: Z1CHAK154

SERVICE REPORT

24.08.2018

Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-687
	Date	Time	Date	Time		
					Chassis Nos.	MAT373018G2D09532
					Body Sl. No.	04VHPC01-145
Customer' Address	Site Address				Model/	RCV1314
Chakdaha Municipality	Chakdaha Municipality				Delivery Date	08.05.2016
					Failure Date	
Type of Visit	Type of Job					
[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign						

Nature of Complaints & Failure Analysis

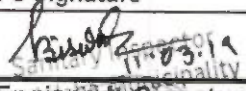

Tail Gate Rubber Defect.

Job Done & Recommendation

Replace - 01pc 5603200306

Status of Vehicle after visit


[1] Break Down [2] Working with Defect [3] Working Satisfactory


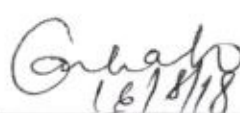
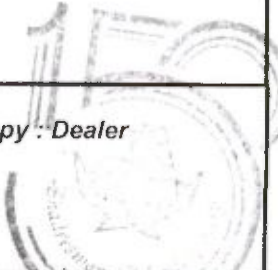
Customer's Signature	Customer's Remarks	
		
Service Engineer's Signature	Warranty Claim No.	Offer No./Proforma Invoice No.
		

Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices

Copy Distribution

1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer

HIPL/QR/09/03	Hyva (India) Pvt. Ltd.					
Code: Z1RISH172	SERVICE REPORT				04.08.2018	
Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-653
Asst Chakraborty	Date	Time	Date	Time	Chassis Nos.	MAT373018G2D09635
					Body Sl. No.	05VHPC01-166
Customer' Address	Site Address				Model/	RCV1314
Rishra Municipality	Rishra Municipality				Delivery Date	13-05-2016
					Service Date	6/08/2018
Type of Visit	Type of Job					
[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign						
Nature of Complaints & Failure Analysis						
Accelerator Cable damage.						
Job Done & Recommendation						
Replace new Cable - 1pc (Part number 5739980177)						
Status of Vehicle after visit						
[1] Break Down [2] Working with Defect [3] Working Satisfactory						
Customer's Signature			Customer's Remarks			
Service Engineer's Signature			Warranty Claim No.		Offer No./Proforma Invoice No.	
Asst Chakraborty					15.8208 24/8/18	
Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices						
Copy Distribution						
1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer						

HIPL/QR/09/03	Hyva (India) Pvt. Ltd.					
Code: Z1BHAD064	SERVICE REPORT				04.08.2018	
Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-654
	Date	Time	Date	Time	Chassis Nos.	MAT373352G2C07549
Customer' Address	Site Address				Body Sl. No.	04VHPC01-030
Bhadreswar Municipality	Bhadreswar Municipality				Model/	RCV1314
					Delivery Date	16-04-2016
					Service Date	
Type of Visit	Type of Job					
<input checked="" type="checkbox"/> [1] On Call <input type="checkbox"/> [2] On Own	<input type="checkbox"/> [1] Commissioning <input checked="" type="checkbox"/> [2] Warranty <input type="checkbox"/> [3] Chargeable <input type="checkbox"/> [4] Campaign					
Nature of Complaints & Failure Analysis						
Accelerator Cable damage.						
Job Done & Recommendation						
Replace new Cable - 1pc (Part number 5739980177)						
Status of Vehicle after visit						
<input type="checkbox"/> [1] Break Down <input type="checkbox"/> [2] Working with Defect <input checked="" type="checkbox"/> [3] Working Satisfactory						
Customer's Signature			Customer's Remarks			
Service Engineer's Signature		Warranty Claim No.		Offer No./Proforma Invoice No.		
Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices						
Copy Distribution						
1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer						
 						



HYVA (INDIA) PVT LTD
 PLOT NO-EL-215
 MIDC, MAHAPE
 NAVI MUMBAI-400710
 CIN: U50100MH1996PTC102299


DELIVERY NOTE

Delivery Note No: 658

Date: 04/08/2018 Consignee Copy

DEPOT ADDRESS	DELIVERY ADDRESS	Mode of Transport: MAT373252G2C07083
HYVA (INDIA) PVT LTD NH-6, CHAMRAIL, KONA, P.O- LAKSHMANPUR DIST-HOWRAH-711114	10, The Chairman, Sainthia Municipality	


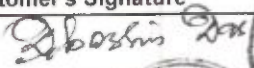

SL NO.	DESCRIPTION	PART NUMBER	QTY ISSUED	QTY UTILISED	QTY RETURNED
1	Accelerator Cable	5739980177 - 01/pc			


 (WAREHOUSE IN CHARGE)
 DATE: 04/08/2018

GSTN: 19AAACH2006C1ZA
 PAN: AAACH2006C

Receive the above in good condition
 (Receiver's Signature)
 Date: 24/09/18



PLIQR/09/03	Hyva (India) Pvt. Ltd.					
Code:Z2SAIN077	SERVICE REPORT		04.08.2018			
Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-658
	Date	Time	Date	Time		
Customer' Address	Site Address		Chassis Nos.		MAT373352G2C07083	
	Saithia Municipality		Saithia Municipality		Body Sl. No.	
				Model/		RCV1314
				Delivery Date		22-04-2016
				Service Date		
Type of Visit		Type of Job				
[1] On Call [2] On Own		[1] Commissioning [2] Warranty [3] Chargeable [4] Campaign				
Nature of Complaints & Failure Analysis						
Accelerator Cable damage.						
Job Done & Recommendation						
Replace new Cable - 1pc (Part number 5739980177)						
Status of Vehicle after visit						
[1] Break Down [2] Working with Defect [3] Working Satisfactory						
Customer's Signature			Customer's Remarks			
						
Service Engineer's Signature		Warranty Claim No.		Offer No./Proforma Invoice No.		
						
Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices						
Copy Distribution						
1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer						
Annexure III						

QR/09/03	Hyva (India) Pvt. Ltd.					
Code: Z1NBAR053	SERVICE REPORT				Date : 10/04/2018	
Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-262
	Date	Time	Date	Time		
Mr. Dayal Mahato					Chassis Nos.	MAT373352G2C07742
Customer' Address	Site Address				Body Sl. No.	04VHPC01-082
	New Barrackpore Municipality, 112, Ashutosh Mukherjee Road, P.O. New Barrackpore, 24 Parganas(N)-743276				Model/	RCV 1314
				Delivery Date	21-04-2016	
				Service Date		
Type of Visit			Type of Job			
[1] On Call [2] On Own			[1] Commissioning [2] Warranty [3] Chargeable [4] Campaign			
Nature of Complaints & Failure Analysis						
Hydraulic Filter need to replace.						
Job Done & Recommendation						
Replace Return line filter element under part no. 14896991A - 1pc and Breather element under part no. 08102117 - 01pc .						
Status of Vehicle after visit						
[1] Break Down [2] Working with Defect [3] Working Satisfactory						
Customer's Signature			Customer's Remarks			
						
Service Engineer's Signature			Warranty Claim No.		Offer No./Proforma Invoice No.	
						
Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices						
Copy Distribution						
1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer						



HYVA (INDIA) PVT LTD
 PLOT NO-EL-215
 MIDC, MAHAPE
 NAVI MUMBAI-400710
 CIN: U50100MH1996PTC102299


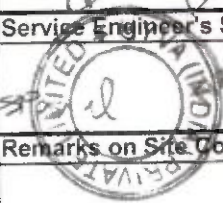
DELIVERY NOTE


Delivery Note No: **681**
 Date: 20/08/18 *Consignee Copy*


DEPOT ADDRESS	DELIVERY ADDRESS	Mode of Transport: MAT373018G2D08983
HYVA (INDIA) PVT LTD NH-6, CHAMRAIL, KONA, PO- LAKSHMANPUR DIST-HOWRAH-711114	10 The Chairman, Nabadwip Municipality	

SL NO.	DESCRIPTION	PART NUMBER	QTY ISSUED	QTY UTILISED	QTY RETURNED
1	SOL. OPTD PNEUMATIC	5737680003	- 01 / u		
2	SOL. COIL	5737680005	- 01 / u	} 12 V	
3	PBUC		- 01 / u		

Army (WAREHOUSE IN-CHARGE) DATE: 20/08/18	GSTN: 19AAACH2006C1ZA PAN: AAACH2006C	Receive the above in good condition (Receiver's Signature) Date: 13.9.18 Assistant Nabadwip Municipality
---	--	--

HIPL/QR/09/03	Hyva (India) Pvt. Ltd.			
Code: Z1NABA148	SERVICE REPORT		20.08.2018	
Visited By	From		To	
	Date	Time	Date	Time
Customer' Address	Site Address		Call Log No.	HIPL/KOL/2018/SR/DM/S-681
Nabadwaip Municipality	Nabadwaip Municipality		Chassis Nos.	MAT373018G2D08983
			Body Sl. No.	05VHPC01-161
			Model/	RCV1314
			Delivery Date	13.05.2016
			Service Date	
Type of Visit	Type of Job			
[1] On Call [2] On Own	[1] Commissioning [2] Warranty [3] Chargeable [4] Campaign			
Nature of Complaints & Failure Analysis				
Solonied valve, coil and plug damage.				
Job Done & Recommendation				
Replace New PNEUMATIC 5737680003-01pc, COIL 5737680005 - 01pc and PLUG - 01pc.				
Status of Vehicle after visit				
[1] Break Down [2] Working with Defect [3] Working Satisfactory				
Customer's Signature		Customer's Remarks		
<i>Babe B. 2/18</i>				
Service Engineer's Signature	Warranty Claim No.	Offer No./Proforma Invoice No.		
				
Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices				
<u>Copy Distribution</u>				
1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer				
Annexure III				

HIPL/QR/09/03	Hyva (India) Pvt. Ltd.					
Code: Z1KHAR014	SERVICE REPORT				27.09.2018	
Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-273
	Date	Time	Date	Time		
Customer' Address	Site Address				Chassis Nos.	MAT373352G2A02437
					Body Sl. No.	03VHPC01-013
Khardha Municipality	Khardha Municipality				Model/	RCV1314
					Delivery Date	22.03.2016
					Service Date	
Type of Visit	Type of Job					
[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign						
Nature of Complaints & Failure Analysis						
Fault found from Tail Gate Rubber.						
Job Done & Recommendation						
Replace Tail Gate Rubber - 1pc (part number 5603200306).						
Status of Vehicle after visit						
[1] Break Down [2] Working with Defect [3] Working Satisfactory						
Customer's Signature			Customer's Remarks			
Service Engineer's Signature			Warranty Claim No.		Offer No./Proforma Invoice No.	
Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices						
Copy Distribution						
1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer						

HIPL/QR/09/03	Hyva (India) Pvt. Ltd.					
Code: Z1NDUM057	SERVICE REPORT				27.09.2018	
Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-274
	Date	Time	Date	Time		
Customer' Address	Site Address				Chassis Nos.	MAT373352G2C07548
					Body St. No.	04VHPC01-081
North Dum Dum Municipality	North Dum Dum Municipality				Model/	RCV1314
					Delivery Date	16.04.2016
Type of Visit	Type of Job					
[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign						
Nature of Complaints & Failure Analysis						
Fault found from Ejecter Hose.						
Job Done & Recommendation						
Replace Ejecter Hose - 1pc (part number 57GC981819).						
Status of Vehicle after visit						
[1] Break Down [2] Working with Defect [3] Working Satisfactory						
Customer's Signature			Customer's Remarks			
[Signature] 01/02/19						
Service Engineer's Signature		Warranty Claim No.		Offer No./Proforma Invoice No.		
Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices						
Copy Distribution						
1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer						


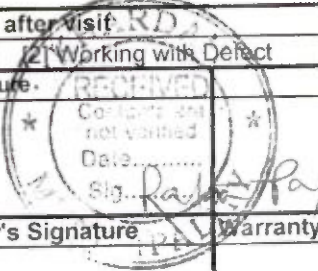

PARTS INVOICING TO BE RAISED FOR THE QUARTER OCT'18 TO DEC'18 AS PER THE FOLLOWING DETAILS:

SL. NO.	ULB NAME	CHASSIS NO.	PROJECT CODE	PART NO.	DESCRIPTION	QTY.	DELEVERY NOTE NO.
1	Khardaha Municipality	MAT373352G2A02439	Z1KHAR015	5603200306	Rear Door Rubber	7	277
				57GC982725	Hose	1	710
				57GC982720	Hose	1	727
2	Khardaha Municipality	MAT373352G2A02437	Z1KHAR014	57GC982725	Hose	1	787
				57GC982720	Hose	1	284
3	Bongaon Municipality	MAT373018G2D10038	Z1BONG020	57GC982720	Hose	1	284
4	Titagarh Municipality	MAT373018G2D09510	Z1TTIA158	57GC982724	Hose	1	286
5	Naihati Municipality	MAT373018G2D09838	Z1NAIH174	57GC982725	Hose	1	288
6	Champdany Municipality	MAT373352G2C06460	Z1CHAM066	57GC982725	Hose	1	298
				57GC982725	Hose	1	711
7	Gobardanga Municipality	MAT373018G2D09334	Z1GOBA150	57GC982725	Hose	1	300
8	Chakdaha Municipality	MAT373018G2D09532	Z1CHAK154	57GC982720	Hose	2	701
				57GC982725	Hose	1	737
9	Chakdaha Municipality	MAT373018G2D09308	Z1CHAK153	57GC982725	Hose	1	707
10	Burdwan Municipality	MAT373018G2D08712	Z2BURD116	57GC982720	Hose	2	702
				5736880016	PTO GBB00 V2 TYPE	1	728
11	Taki Municipality	MAT373018G2D09133	Z1TAKI152	57GC982725	Hose	1	707
12	Taherpur Municipality	MAT373018G2D09841	Z1TAHE178	57GC982720	Hose	2	708
13	North Dum Dum Municipality	MAT373352G2C07548	Z1NDUM057	57GC983418	Hose	1	712
14	Madhyamgram Municipality	MAT373352G2B02601	Z1MADH016	57GC98A543	Fabrication Torque	1	717
15	Madhyamgram Municipality	MAT373352G2A02372	Z1MADH017	5603200306	Rear Door Rubber	7	774
16	Berhampore Municipality	MAT373018G2D08982	Z2BERH127	57GC981975	Pump Vane Double	1	720
17	Rishra Municipality	MAT373018G2D09634	Z1RISH171	57GC98A543	Fabrication Torque	1	822
				57GC982720	Hose	2	729
18	Rishra Municipality	MAT373018G2D09635	Z1RISH172	57GC983418	Hose	1	730
				57GC982725	Hose	1	785
19	Basirhat Municipality	MAT373018G2D09750	Z1BAS1165	57GC983418	Hose	1	735
20	Baidyabati Municipality	MAT373352G2B02902	Z1BAID029	5737680003	Sol. OPTD Pneumati	1	736
21	Baidyabati Municipality	MAT373352G2B02627	Z1BAID030	5737680003	Sol. OPTD Pneumati	1	736
22	Sainthia Municipality	MAT373352G2C07083	Z2SAIN077	57GC983418	Hose	1	738
23	Gayeshpur Municipality	MAT373352G2C08069	Z1GAYE101	57GC983220	Hose	2	739

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24	Contai Municipality	MAT373352G2C05913	Z2CONT088	57GC983418	Hose	1		766
25	Kharagpur Municipality	MAT373352G2C07048	Z2KHAR086	57GC983418	Hose	1		767
26	Haldia Municipality	MAT373352G2C07047	Z2HALD089	5736880016	PTO GB600 V2 TYPE	1		768
27	Bankura Municipality	MAT373352G2C06432	Z2BANK079	5736880016	PTO GB600 V2 TYPE	1		769
28	Baranagar Municipality	MAT457453G7116521	Z1BARA182	57GC706842	Flow Control Valve	1		770
29	Kalyani Municipality	MAT373352G2C06805	Z1KALY039	57GC983419	Hose	1		776
30	Konnagarh Municipality	MAT373018G2D09523	Z1KONN155	57GC982724	Hose	1		780
31	North Barrackpore Municipality	MAT373352G2C06919	Z1NOBA054	57GC983431	Binlift Valve	1	784	
				57GC983432	Skiplift Valve	1		
32	Panhati Municipality	MAT373352G2A02431	Z1PAN1013	57GC983431	Binlift Valve	1		732
				57GC981975	Pump Vane Double	1		786
33	Uttarpara Municipality	MAT373352G2B02857	Z1UTTA032	56211172	Ejector Cylinder	1		823
				57GC982724	Hose	1		290
34	Kamarhati Municipality	MAT373352G2C06802	Z1KAMA050	5603200306	Rear Door Rubber	7		295
35	Kamarhati Municipality	MAT373352G2C06806	Z1KAMA049	5603200306	Rear Door Rubber	7		299
36	Barrackpore Municipality	MAT373352G2C06766	Z1BARR047	57GC982724	Hose	1		715
37	Dum Dum Municipality	MAT373352G2A02293	Z1DUMD005	57GC982725	Hose	1		773

[Handwritten signature]

HIPL/QR/09/03	Hyva (India) Pvt. Ltd.					
Code: Z1KHAR015	SERVICE REPORT				01.10.2018	
Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-277
	Date	Time	Date	Time		
Customer' Address	Site Address				Chassis Nos.	MAT373352G2A02439
					Body Sl. No.	03VHPC01-012
Khardha Municipality	Khardha Municipality				Model/	RCV1314
					Delivery Date	22.03.2016
					Service Date	
Type of Visit	Type of Job					
[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign						
Nature of Complaints & Failure Analysis						
Tail Gate Rubber Defect .						
Job Done & Recommendation						
Replace old Rubber - 1pc (5603200306).						
Status of Vehicle after Visit: RD						
[1] Break Down [2] Working with Defect [3] Working Satisfactory						
Customer's Signature				Customer's Remarks		
						
Service Engineer's Signature		Warranty Claim No.		Offer No./Proforma Invoice No.		
						
Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices						
Copy Distribution 1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer						

HIPL/QR/09/03

Hyva (India) Pvt. Ltd.



Code:

SERVICE REPORT

Visited By	From		To		Call Log No.	
	Date	Time	Date	Time		
Mr. Dayal Mahato					HIPL/KOL/2018/SR/DM/S-	
Customer' Address	Site Address				Chassis Nos.	MAT 373352G2A0 2499
					Body Sl. No.	
Type of Visit	Type of Job				Model/	RCV1314
					Delivery Date	01/11/2018
					Failure Date	01/11/2018

[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign

Nature of Complaints & Failure Analysis

Job Done & Recommendation

Bin Lifting hose (2725) New felling

Status of Vehicle after visit

[1] Break Down [2] Working with Defect [3] Working Satisfactory

Customer's Signature

Customer's Remarks

Service Engineer's Signature

Warranty Claim No.

Offer No./Protocol Invoice No.



Mr. Dayal Mahato

Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices

Copy Distribution


1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer

Annexure III

HIPL/QR/09/03	Hyva (India) Pvt. Ltd.					
Code:	SERVICE REPORT					
Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-
	Date	Time	Date	Time		
Mr. Dayal Mahato					Body Sl. No.	
Customer' Address	Site Address				Model/	RCV1314
	To, the Chairman Kamarhati Municipality				Delivery Date	14/11/2018
Type of Visit	Type of Job				Failure Date	
[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign						
Nature of Complaints & Failure Analysis						
Job Done & Recommendation						
2#20 HOSE NEW FETTING						
Status of Vehicle after visit						
[1] Break Down [2] Working with Defect [3] Working Satisfactory						
Customer's Signature			Customer's Remarks			
Service Engineer's Signature			Warranty Claim No.		Offer No./Proforma Invoice No.	
						
Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices						
Copy Distribution						
1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer						

Annexure III



HIPL/QR/09/03	Hyva (India) Pvt. Ltd.	
Code: Z1KHAR014	SERVICE REPORT	14.12.2018

Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-787
	Date	Time	Date	Time		
Customer' Address	Site Address				Chassis Nos.	MAT373352G2A02437
					Body Sl. No.	03VHPC01-013
Khardah Municipality	Khardah Municipality				Model/	RCV1314
					Delivery Date	22.03.2016
					Service Date	

Type of Visit	Type of Job
[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign	

Nature of Complaints & Failure Analysis

Hose Defect.

Job Done & Recommendation

Replace the fault Hose - 01pc (57GC982725).

Status of Vehicle after visit

[1] Break Down [2] Working with Defect [3] Working Satisfactory

Customer's Signature	Customer's Remarks

Service Engineer's Signature	Warranty Claim No.	Offer No./Proforma Invoice No.
		

Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices

Copy Distribution

1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer



QR/09/03

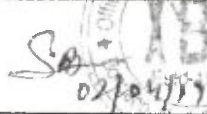
Hyva (India) Pvt. Ltd.





Code: Z1BONG020

SERVICE REPORT

03.10.2018

Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-284
	Date	Time	Date	Time		
Suraj Singh					Chassis Nos.	MAT373018G2D10038
Customer' Address	Site Address				Body Sl. No.	05VHPC01-181
					Model/	RCV1314
Bongaon Municipality	Bongaon Municipality				Delivery Date	16.05.2016
					Service Date	
Type of Visit	Type of Job					
<input checked="" type="checkbox"/> [1] On Call <input type="checkbox"/> [2] On Own <input type="checkbox"/> [1] Commissioning <input type="checkbox"/> [2] Warranty <input type="checkbox"/> [3] Inconceivable <input type="checkbox"/> [4] Campaign						
Nature of Complaints & Failure Analysis						
Packer Hose Fault found.						
Job Done & Recommendation						
Replace Packer Hose - 1pc (57GC982720).						
Status of Vehicle after visit						
<input checked="" type="checkbox"/> [1] Break Down <input type="checkbox"/> [2] Working with Defect <input type="checkbox"/> [3] Working Satisfactory						
Customer's Signature				Customer's Remarks		
						
Service Engineer's Signature		Warrant, Claim No.		Offer No./Proforma Invoice No.		
Suraj Singh						
Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices						
<p>Copy Distribution 1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer</p>						
Annexure						

HIPL/QR/09/03	Hyva (India) Pvt. Ltd.					
Code:	SERVICE REPORT					
Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-
	Date	Time	Date	Time		
Mr. Dayal Mahato					Chassis Nos.	
Customer' Address	Site Address				Body Sl. No.	
					Model/	RCV1314
					Delivery Date	
					Failure Date	
Type of Visit	Type of Job					
	[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign					
Nature of Complaints & Failure Analysis						
Job Done & Recommendation						
Bin lifting hose change (new felling) 2724						
Status of Vehicle after visit						
[1] Break Down [2] Working with Defect [3] Working Satisfactory						
Customer's Signature			Customer's Remarks			
Rajab Chakraborty						
Service Engineer's Signature		Warranty Claim No.		Offer No./Proforma Invoice No.		
Mr. Dayal Mahato						
Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices						
Copy Distribution						
1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer						
Annexure III						

HIPL/QR/09/03	Hyva (India) Pvt. Ltd.	
Code:	SERVICE REPORT	

Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-
	Date	Time	Date	Time		
Mr. Dayal Mahato					Chassis Nos.	MAT37301842D09838
Customer' Address	Site Address				Body Sl. No.	05VHPC01-191
	Nashati Municipality Nashati Municipality				Model/	RCV1314
Delivery Date					14/5/2016	
Type of Visit	Type of Job					Failure Date

[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign

Nature of Complaints & Failure Analysis

HOSE (BINLIFTING)

Job Done & Recommendation

Ipri NEW BINLIFTING HOSE (Part NO:-579C932725)

Status of Vehicle after visit

[1] Break Down [2] Working with Defect [3] Working Satisfactory

Customer's Signature	Customer's Remarks
<i>AK</i>	

Service Engineer's Signature	Warranty Claim No.	Offer No./Proforma Invoice No.
<i>Pradip Das</i> Mr. Dayal Mahato		

Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices

Copy Distribution
1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer

L/QR/09/03

Hyva (India) Pvt. Ltd.



Code: Z1CHAM066

SERVICE REPORT

12.10.2018

Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-298
	Date	Time	Date	Time		
Customer' Address	Site Address				Chassis Nos.	MAT373352G2C06460
					Body Sl. No.	04VHPC01-076
Champdany Municipality	Champdany Municipality				Model/	RCV1314
					Delivery Date	16.04.2016
					Service Date	
Type of Visit	Type of Job					
[1] On Call [2] On Own [1] Commissioning [2] Warranty [3] Chargeable [4] Campaign						

Nature of Complaints & Failure Analysis

Binlifting Hose Defect.

Job Done & Recommendation

Replace Binlifting Hose - 01pc (57GC982725).

Status of Vehicle after visit

[1] Break Down [2] Working with Defect [3] Working Satisfactory

Customer's Signature

Customer's Remarks

Service Engineer's Signature

Warranty Claim No.

Offer No./Proforma Invoice No.


Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices

Copy Distribution

1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer

Annexure III

R.P. Aishwal
12-10-18

HIPL/QR/09/03	Hyva (India) Pvt. Ltd.	
Code: Z1GOBA150	SERVICE REPORT	15.10.2018

Visited By	From		To		Call Log No.	HIPL/KOL/2018/SR/DM/S-300
	Date	Time	Date	Time		
Customer' Address	Site Address				Chassis Nos.	MAT373018G2D09334
					Body Sl. No.	04VHPC01-157
Gobardanga Municipality	Gobardanga Municipality				Model	RCV1314
					Delivery Date	12.05.2016
					Service Date	

Type of Visit: [1] On Call [2] On Own [1] Commissioning [2] **Warranty** [3] Chargeable [4] Campaign

Nature of Complaints & Failure Analysis

Hose Defect .


Job Done & Recommendation

Replace Binlifting Hose - 01pc (57GC932725) .

Status of Vehicle after visit

[1] Break Down [2] Working with Defect [3] **Working Satisfactory**

Customer's Signature	Customer's Remarks
	

Service Engineer's Signature	Warranty Claim No.	Offer No./Proforma Invoice No.
		

Remarks on Site Condition/Vehicle Operation/Maintenance Practices/Loading Practices

Copy Distribution
 1st Copy : Customer 2nd Copy : Hyva-Area Manager 3rd Copy : Service Engg 4th Copy : Dealer

Annexure III



Sourmitra kr Roy

