

## রাজ্য নগর উন্নয়ন সংস্থা

## STATE URBAN DEVELOPMENT AGENCY

“ইলগাস ভবন”, এইচ-সি ব্লক, সেক্টর-৩, বিধাননগর, কলকাতা-৭০০ ১০৬, পশ্চিমবঙ্গ  
“ILGUS BHAVAN”, H-C Block, Sector - III, Bidhannagar, Kolkata - 700 106, West Bengal

ক্রমিক নং ..... SUDA- 285/2017/ 1277

তারিখ ..... 02.11.2018

From: Director, SUDA  
& Mission Director, WBSULM

To: Surender Kumar  
Under Secretary to the Govt. of India  
Ministry of Housing & Urban Affairs  
Room No. 215-B, Nirman Bhawan, New Delhi-110011

Sub: Submission of detailed report of third party survey for identification of urban homeless in West Bengal

Sir,

In reference to the above and as per communication received from the Ministry of Housing & Urban Affairs I am sending here with the soft copy of the detailed report of third party survey for identification of urban homeless in 125 ULBs (including Kolkata) in West Bengal and the total number of urban homeless identified within the State (including Kolkata) in this survey is 10565.

This is for your kind information and further process.

Encl: As stated

Yours faithfully,

*SDF 21/11/18*  
Director, SUDA  
& Mission Director, WBSULM  
West Bengal

Memo No. SUDA- 285/2017/  
Copy forwarded for information to

02.11.2108

1. Jt. Secretary (S.Das), UD & MA Department
2. Sr. P.A. to Principal Secretary, UD & MA Department

Director, SUDA  
& Mission Director, WBSULM



Director SULM &lt;wbsulm@gmail.com&gt;

**Submission of Summary Report of GIS Based Third Party Survey for identification of Urban Homeless within the State of West Bengal**

1 message

Director SULM &lt;wbsulm@gmail.com&gt;

Thu, Oct 4, 2018 at 4:05 PM

To: surender.k53@nic.in

Cc: MAYANK MOHAN MISHRA &lt;mayank.nulm@gmail.com&gt;, Rakesh Ranjan &lt;rakesh.nulm@gmail.com&gt;

Sir,

Kindly see the attachment.

Director, SUDA

&amp;

Mission Director, WBSULM

 **SKM\_1122.pdf**  
525K



Director SULM &lt;wbsulm@gmail.com&gt;

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**Submission of Summary Report of GIS Based Third Party Survey for identification of Urban Homeless within the State of West Bengal**

1 message

**Director SULM** <wbsulm@gmail.com>

Thu, Oct 4, 2018 at 4:07 PM

To: secy.ma-wb@gov.in, Santanu Das JS MA WB &lt;jsmawb2016@gmail.com&gt;

Sir,

Kindly see the attachment.

Director, SUDA

&amp;

Mission Director, WBSULM

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# রাজ্য নগর উন্নয়ন সংস্থা



## STATE URBAN DEVELOPMENT AGENCY

“ইলগাস ভবন”, এইচ-সি ব্লক, সেক্টর-৩, বিধাননগর, কলকাতা-৭০০ ১০৬, পশ্চিমবঙ্গ  
“ILGUS BHAVAN”, H-C Block, Sector - III, Bidhannagar, Kolkata - 700 106, West Bengal

ক্রমিক নং ..... SUDA- 285/2017/ 1122

তারিখ ..... .10.2018

From: Director, SUDA  
& Mission Director, WBSULM

To: Surender Kumar  
Under Secretary (UPA-II)  
Room No. 215-B, Nirman Bhawan, New Delhi-110011

Sub: Submission of summary report of GIS Based Third Party survey for identification of Urban Homeless within the State of West Bengal

Ref: M-13/23/2017-UPA I SECTION MHUPA dated: 15.11.2017 & 13.09.2018

Sir,

In reference to the above letter I am directed to inform you that as per direction of Hon;ble Supreme Court in the matter of W.P.(C) 55 of 2003 the state of West Bengal has completed the third party survey for identification of homeless in all 125 ULBs within the state. Now I am sending herewith a copy of summary report of this survey. (Copy enclosed)

This is for your kind information and further process.

Encl: As stated

Yours faithfully,

Director, SUDA  
& Mission Director, WBSULM  
West Bengal

Memo No. SUDA- 285/2017/ 1122/1(2)

.10.2018

Copy forwarded to

1. Sr. P.A. to Principal Secretary, UD & MA Department for information
2. Jt. Secretary (S.Das), UD & MA Department for his information

Director, SUDA  
& Mission Director, WBSULM

দূরভাষ : ২৩৫৮ ৬৪০৩ / ৫৭৬৭, ফ্যাক্স : ২৩৫৮ ৫৮০০

Tel : 2358 6403/5767, Fax : 2358 5800, E-mail : wbsudadir@gmail.com

Account Section : 2358 6408

**Summary Report of GIS Based Third Party survey for identification of Urban Homeless**

per direction of Hon'ble, Supreme Court on 11.11.2016 in the matter of W.P.(C) 55 of 2003 and as per vide order no. M-3/23/2017/UPA-I SECTION-MHUPA (EFS9026963) Dt. 15.11.2017 of Ministry of Housing & Urban Affairs the state of West Bengal has completed the third party survey for identification of Urban Homeless as per the guideline of SUH. This survey was conducted in two part. One for Kolkata Municipal Corporation and another for 124 ULBs within the state. For rest 124 ULBs, State Urban Development Agency as State Mission Management Unit engaged one agency through RFP for conducting the survey at ULB level.

During the survey GPS based mobile application was used for collection of data of homeless persons. Also online web based dash board was used for monitoring the real time data collection. After the field survey a detailed report has been prepared including the total number of homeless, male, female, family old age, children physically challenged, mentally challenged. Report of homeless survey is given below :

SL. NO.	District	ULBs	POPULATION (2011 CENSUS)	NO. OF HOMELESS FOUND AS PER GUIDELINES	NO. OF MEN	NO. OF WOMEN	NO. OF CHILDREN	NO. OF AGED	NO. OF PHYSICALLY DISABLED	NO. OF MENTALLY DISABLED	NO. OF SINGLE PEOPLE	NO. OF PEOPLE WITH FAMILY
1	Alipurduar	Alipurduar	65,232	5	3	2	0	1	1	0	3	2
<b>TOTAL</b>				<b>5</b>	<b>3</b>	<b>2</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>0</b>	<b>3</b>	<b>2</b>
2	Bankura	Bankura	1,37,386	45	14	31	9	7	0	3	20	25
3		Bishnupur	67,783	15	4	11	1	1	1	1	8	7
4		Sonamukhi	29,085	11	6	5	0	5	1	1	5	6
<b>TOTAL</b>				<b>71</b>	<b>24</b>	<b>47</b>	<b>10</b>	<b>13</b>	<b>2</b>	<b>5</b>	<b>33</b>	<b>38</b>
5	Birbhum	Bolpur	80,210	32	10	22	4	7	0	0	10	22
6		Dubrajpur	38,041	32	27	5	2	11	0	4	25	7
7		Nalhati	41,534	28	17	11	0	5	0	1	12	16
8		Rampurhat	57,833	18	12	6	0	4	1	2	18	0
9		Sainthia	44,601	21	8	13	0	4	3	3	19	2
10		Suri	67,864	27	15	12	8	3	1	0	3	24
<b>TOTAL</b>				<b>158</b>	<b>89</b>	<b>69</b>	<b>14</b>	<b>34</b>	<b>5</b>	<b>10</b>	<b>87</b>	<b>71</b>
11	Coochbehar	Coochbehar	77,935	3	1	2	0	1	0	0	3	0
12		Dinhata	36,124	3	3	0	0	1	1	0	3	0
13		Haldibari	14,404	2	1	1	0	0	0	1	2	0
14		Mathabhanga	23,890	7	2	5	0	2	4	1	3	4
15		Mekliganj	9,127	2	2	0	0	0	0	2	2	0
16		Tufanganj	20,998	1	1	0	0	0	0	0	1	0
<b>TOTAL</b>				<b>18</b>	<b>10</b>	<b>8</b>	<b>0</b>	<b>4</b>	<b>5</b>	<b>4</b>	<b>14</b>	<b>4</b>
17	Dakshin Dinajpur	Balurghat	1,51,299	13	9	4	0	5	6	2	11	2
18		Buniadpur	32,315	0	0	0	0	0	0	0	0	0
19		Gangarampur	56,217	1	1	0	0	1	0	0	1	0
<b>TOTAL</b>				<b>14</b>	<b>10</b>	<b>4</b>	<b>0</b>	<b>6</b>	<b>6</b>	<b>2</b>	<b>12</b>	<b>2</b>
20	Darjeeling	Darjeeling	1,18,805	6	6	0	0	0	1	2	6	0
21		Kurseong	42,446	2	2	0	0	0	0	2	2	0
22		Mirik	11,363	1	1	0	0	0	0	1	1	0
23		Siliguri MC	5,13,264	177	115	62	1	14	1	18	161	16
<b>TOTAL</b>				<b>186</b>	<b>124</b>	<b>62</b>	<b>1</b>	<b>14</b>	<b>2</b>	<b>23</b>	<b>170</b>	<b>16</b>
24	Hooghly	Arambagh	66,175	58	25	33	10	7	0	3	26	32
25		Baidyabati	1,21,110	56	25	31	5	12	3	12	20	36
26		Bansberia	1,03,920	184	116	68	91	0	1	0	1	183
27		Bhadreswar	1,01,477	90	58	32	14	12	3	8	31	59
28		Champdany	1,11,251	31	20	11	1	12	2	10	27	4
29		Chandannagore MC	1,66,867	27	17	10	2	7	4	2	16	11
30		Dankuni	94,936	11	4	7	0	4	1	2	6	5
31		Hooghly Chinsura	1,77,833	23	10	13	1	7	2	2	20	3
32		Konnogar	76,172	0	0	0	0	0	0	0	0	0
33		Rishra	1,24,577	51	28	23	9	14	51	4	34	17
34		Serampore	1,81,842	18	15	3	1	5	1	5	16	2

SL.	District	ULBs	POPULATION (2011 CENSUS)	NO. OF HOMELE SS FOUND AS PER GUIDELI NES	NO. OF MEN	NO. OF WOME N	NO. OF CHILDR EN	NO. OF AGED	NO. OF PHYSIC ALLY DISABL ED	NO. OF MENTA LLY DISABL ED	NO. OF SINGLE PEOPL E	NO. OF PEOPL E WITH FAMIL Y
35		Tarakeswar	30,947	31	14	17	1	8	0	1	23	8
36		Uttarpara Kotrung	1,59,147	12	7	5	12	0	1	4	12	0
<b>TOTAL</b>				<b>592</b>	<b>339</b>	<b>253</b>	<b>147</b>	<b>88</b>	<b>69</b>	<b>53</b>	<b>232</b>	<b>360</b>
37	Howrah	Howrah MC	10,77,075	409	241	168	104	48	3	33	86	323
38		Uluberia	2,32,290	29	16	13	0	0	1	16	29	0
<b>TOTAL</b>				<b>438</b>	<b>257</b>	<b>181</b>	<b>104</b>	<b>48</b>	<b>4</b>	<b>49</b>	<b>115</b>	<b>323</b>
39	Jalpaiguri	Dhupguri	44,719	40	30	10	0	2	3	1	16	24
40		Jalpaiguri	1,07,341	3	1	2	0	1	1	1	2	0
41		Mal Bazar	25,218	21	9	12	0	5	2	0	15	6
<b>TOTAL</b>				<b>64</b>	<b>40</b>	<b>24</b>	<b>0</b>	<b>8</b>	<b>6</b>	<b>2</b>	<b>33</b>	<b>30</b>
42	Jhargram	Jhargram	53,158	5	2	3	0	1	2	5	5	0
<b>TOTAL</b>				<b>5</b>	<b>2</b>	<b>3</b>	<b>0</b>	<b>1</b>	<b>2</b>	<b>5</b>	<b>5</b>	<b>0</b>
43	Kalimpong	Kalimpong	49,403	8	8	0	0	3	0	0	8	0
<b>TOTAL</b>				<b>8</b>	<b>8</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>8</b>	<b>0</b>
44	Kolkata	Kolkata	44,96,694	7272	3780	3492			29	16		
<b>TOTAL</b>				<b>7,272</b>	<b>3,780</b>	<b>3,492</b>	<b>0</b>	<b>0</b>	<b>29</b>	<b>16</b>	<b>0</b>	<b>0</b>
45	Malda	English Bazar	2,05,521	57	35	22	7	4	2	11	46	11
46		Old Malda	84,012	0	0	0	0	0	0	0	0	0
<b>TOTAL</b>				<b>57</b>	<b>35</b>	<b>22</b>	<b>7</b>	<b>4</b>	<b>2</b>	<b>11</b>	<b>46</b>	<b>11</b>
47	Murshidabad	Beharampore	1,95,223	20	17	3	0	10	1	7	20	0
48		Beldanga	29,205	13	7	6	1	0	1	1	2	11
49		Dhulian	95,706	30	15	15	11	4	3	16	11	19
50		Domkal	1,21,727	31	13	18	7	4	0	1	7	24
51		Jangipur	88,165	25	12	13	1	3	0	5	19	6
52		Jiagan-Azimganj	51,790	40	27	13	0	12	0	5	35	5
53		Kandi	55,632	64	32	32	18	5	0	1	1	63
54		Murshidabad	44,019	13	10	3	0	0	0	2	13	0
<b>TOTAL</b>				<b>236</b>	<b>133</b>	<b>103</b>	<b>38</b>	<b>38</b>	<b>5</b>	<b>38</b>	<b>108</b>	<b>128</b>
55	Nadia	Birnagar	30,799	10	7	3	0	6	1	2	10	0
56		Chakdah	95,203	2	0	2	0	0	0	0	2	0
57		Cooper's camp	17,755	24	12	12	0	7	1	1	22	2
58		Gayeshpur	58,998	0	0	0	0	0	0	0	0	0
59		Haringhata	2,31,068	0	0	0	0	0	0	0	0	0
60		Kalyani	1,00,575	123	65	58	61	5	0	1	7	116
61		Krishnanagar	1,53,062	16	10	6	0	2	0	2	16	0
62		Nabadwip	1,25,543	17	16	1	0	6	0	1	15	2
63		Ranaghat	75,365	11	6	5	0	4	1	4	11	0
64		Santipur	1,51,777	7	5	2	0	1	0	2	7	0
65		Taherpur	38,039	15	11	4	3	2	2	2	9	6
<b>TOTAL</b>				<b>225</b>	<b>132</b>	<b>93</b>	<b>64</b>	<b>33</b>	<b>5</b>	<b>15</b>	<b>99</b>	<b>126</b>
66	North 24 Pgs.	Shoknagar-Kalyanga	1,21,592	11	6	5	1	3	0	1	5	6
67		Baduria	52,493	21	13	8	0	3	1	3	16	5
68		Baranagar	2,45,213	82	57	25	1	4	3	6	1	81
69		Barasat	2,78,435	44	20	24	1	6	1	1	36	8
70		Barrackpore	1,52,783	48	34	14	8	6	3	16	26	22
71		Basirhat	1,25,254	2	2	0	0	1	1	1	2	0
72		Bhatpara	3,85,831	30	18	12	2	3	4	1	18	12
73		Bidhannagar	2,15,514	0	0	0	0	0	0	0	0	0
74		Bongaon	1,08,864	22	12	10	1	3	0	9	12	10
75		Dum Dum	1,14,786	20	12	8	0	1	1	6	18	2
76		Garulia	85,336	64	36	28	30	4	0	0	0	64
77		Gobardanga	45,377	1	1	0	0	0	0	0	1	0
78		Habra	1,47,221	5	2	3	0	0	0	1	5	0
79	Halisahar	1,24,939	6	2	4	0	2	1	0	4	2	

SL.	District	ULBs	POPULATION (2011 CENSUS)	NO. OF HOMELE SS FOUND AS PER GUIDELI NES	NO. OF MEN	NO. OF WOME N	NO. OF CHILDR EN	NO. OF AGED	NO. OF PHYSIC ALLY DISABL ED	NO. OF MENTA LLY DISABL ED	NO. OF SINGLE PEOPL E	NO. OF PEOPL E WITH FAMIL Y
80		Kamarhati	3,30,211	4	2	2	0	1	0	0	2	2
81		Kanchrapara	1,29,425	18	13	5	3	4	0	5	13	5
82		Khardah	1,08,496	1	1	0	0	1	0	0	1	0
83		Madhyamgram	1,96,127	2	0	2	0	1	1	1	2	0
84		Naihati	2,18,194	34	13	21	5	8	1	0	12	22
85		New Barrackpore	76,846	16	15	1	1	1	0	1	14	2
86		North Barrackpore	1,32,806	6	5	1	0	2	1	3	6	0
87		North Dum Dum	2,49,142	32	14	18	5	6	1	2	16	16
88		Panihati	3,77,347	15	13	2	2	2	2	2	6	9
89		South DumDum	4,03,316	12	12	0	0	3	0	1	12	0
90		Taki	38,263	17	10	7	3	2	1	1	4	13
91		Titagarh	1,16,520	21	17	4	3	5	5	2	18	3
<b>TOTAL</b>				<b>534</b>	<b>330</b>	<b>204</b>	<b>66</b>	<b>72</b>	<b>27</b>	<b>63</b>	<b>250</b>	<b>284</b>
92	Paschim Burdwan	Asansol MC	5,63,917	73	44	29	13	14	1	12	45	29
93		Durgapur	5,66,517	33	20	13	1	6	0	6	27	6
<b>TOTAL</b>				<b>106</b>	<b>64</b>	<b>42</b>	<b>14</b>	<b>20</b>	<b>1</b>	<b>18</b>	<b>72</b>	<b>35</b>
94	Paschim Medinipur	Chandrakona	23,629	1	1	0	0	0	0	1	1	0
95		Ghatal	54,591	18	15	3	0	0	0	1	18	0
96		Kharagpur	2,07,604	58	29	29	10	9	3	13	33	25
97		Kharar	12,118	0	0	0	0	0	0	0	0	0
98		Khirpai	16,384	43	22	21	13	4	2	1	3	40
99		Medinipur	1,69,264	23	11	12	7	6	0	3	9	14
100		Ramjibanpur	19,611	3	3	0	0	0	1	0	3	0
<b>TOTAL</b>				<b>146</b>	<b>81</b>	<b>65</b>	<b>30</b>	<b>19</b>	<b>6</b>	<b>19</b>	<b>67</b>	<b>79</b>
101	Purba Burdwan	Barddhaman	3,14,265	25	15	10	7	4	7	7	15	10
102		Dainhat	24,397	24	18	6	2	2	0	0	12	12
103		Gushkara	35,388	20	15	5	1	7	1	1	9	11
104		Kalna	56,722	0	0	0	0	0	0	0	0	0
105		Katwa	81,615	32	26	6	0	8	0	1	10	22
106		Memari	41,451	14	9	5	0	1	0	1	10	4
<b>TOTAL</b>				<b>115</b>	<b>83</b>	<b>32</b>	<b>10</b>	<b>22</b>	<b>8</b>	<b>10</b>	<b>56</b>	<b>59</b>
107	Purba Medinipur	Contai	92,226	48	22	26	12	8	0	5	8	40
108		Egra	30,148	6	6	0	0	1	0	1	6	0
109		Haldia	2,10,194	7	3	4	0	3	1	4	7	0
110		Panskura	57,932	14	7	7	0	2	1	4	10	4
111		Tamralipta	65,312	11	6	5	0	3	0	2	11	0
<b>TOTAL</b>				<b>86</b>	<b>44</b>	<b>42</b>	<b>12</b>	<b>17</b>	<b>2</b>	<b>16</b>	<b>42</b>	<b>44</b>
112	Purulia	Jhalda	19,544	1	1	0	0	0	0	0	1	0
113		Purulia	1,21,067	19	4	15	0	5	0	2	19	0
114		Raghunathpur	25,561	6	5	1	0	1	2	3	6	0
<b>TOTAL</b>				<b>26</b>	<b>10</b>	<b>16</b>	<b>0</b>	<b>6</b>	<b>2</b>	<b>5</b>	<b>26</b>	<b>0</b>
115	South 24 Pgs.	Baruipur	53,128	21	13	8	4	2	0	0	13	8
116		Budge Budge	76,837	22	14	8	0	10	1	13	22	0
117		Diamond Harbour	41,802	9	5	4	0	2	0	6	9	0
118		Jaynagar-Mazilpur	25,922	17	12	5	1	3	0	14	17	0
119		Maheshtala	4,48,317	17	13	4	0	1	2	9	17	0
120		Pujali	37,047	6	5	1	0	1	1	6	6	0
121	Rajpur-Sonarpur	4,24,368	17	7	10	0	10	0	10	15	2	
<b>TOTAL</b>				<b>109</b>	<b>69</b>	<b>40</b>	<b>5</b>	<b>29</b>	<b>4</b>	<b>58</b>	<b>99</b>	<b>10</b>
122	Uttar Dinajpur	Dalkhola	36,930	7	6	1	0	2	1	2	7	0
123		Islampur	54,340	2	2	0	0	0	0	1	2	0
124		Kaliaganj	53,530	14	10	4	3	4	1	3	8	6
125		Raiganj	1,83,612	71	32	39	18	14	0	7	14	57
<b>TOTAL</b>				<b>94</b>	<b>50</b>	<b>44</b>	<b>21</b>	<b>20</b>	<b>2</b>	<b>13</b>	<b>31</b>	<b>63</b>
<b>TOTAL</b>				<b>10,565</b>	<b>5,717</b>	<b>4,848</b>	<b>543</b>	<b>500</b>	<b>195</b>	<b>435</b>	<b>1,608</b>	<b>1,685</b>

DRAFT

SUDA- 295/2017/

.10.2018

**From: Director, SUDA  
& Mission Director, WBSULM**

**To: Surender Kumar,  
Under Secretary to the Govt. of India  
Ministry Housing & Urban Affairs (UPA-II Divison)  
Nirman Bhavan, New Delhi- 1110011**

**Sub: Data upload<sup>in</sup> regarding constitution and notification of the State Level Shelters Monitoring Committee and its meeting and proceeding details in MS portal of DAY-NULM**

**Ref: M-13/23/2017-UPA I SECTION MHUPA dated: 15.11.2017 & 13.09.2018**

Sir,

In reference to the above letter I am directed to inform you that as per direction of Hon'ble Supreme Court in the matter of W.P.(C) 55 of 2003 the state of West Bengal has completed the third party survey for identification of homeless in all 125 ULBs within the state. Now I am sending herewith a copy of summary report of this survey. (Copy enclosed)

This is for your kind information and further process.

Thanking You

Enclo: As stated

Yours faithfully,

**Director, SUDA  
& Mission Director, WBSULM  
West Bengal**

**Memo No. SUDA- 295/2017/**

**.10.2018**

Copy forwarded to

1. Sr. P.A. to Principal Secretary, UD & MA Department for information
2. Jt. Secretary (S.Das), UD & MA Department for his information

**Director, SUDA  
& Mission Director, WBSULM**



### Summary Report of GIS Based Third Party survey for identification of Urban Homeless

As per direction of Hon'ble, Supreme Court on 11.11.2016 in the matter of W.P.(C) 55 of 2003 and as per vide order no. M-13/23/2017/UPA-I SECTION-MHUPA (EFS9026963) Dt. 15.11.2017 of Ministry of Housing & Urban Affairs the state of West Bengal has completed the third party survey for identification of Urban Homeless as per the guideline of SUH.

This survey was conducted in two part. One for Kolkata Municipal Corporation and another for 124 ULBs within the state. For rest 124 ULBs, State Urban Development Agency as State Mission Management Unit engaged one agency through RFP for conducting the survey at ULB level.

During the survey GPS based mobile application was used for collection of data of homeless persons. Also online web based dash board was used for monitoring the real time data checking purpose. After the field survey a detailed report has been prepared including the total number of homeless, male, female, family old age, children. Report of homeless survey is given below :

SL. NO.	District	POPULATION (2011 CENSUS)	NO. OF HOMELESS FOUND AS PER GUIDELINES	NO. OF MEN	NO. OF WOMEN	NO. OF CHILDREN	NO. OF OLD AGE PERSON	NO. OF PHYSICALLY DISABLED	NO. OF MENTALLY DISABLED	NO. OF SINGLE PEOPLE	NO. OF FAMILY
1	Alipurduar	65,232	5	3	2	0	1	1	0	3	2
2	Bankura	234,254	71	24	47	10	13	2	5	33	38
3	Birbhum	330,083	158	89	69	14	34	5	10	87	71
4	Coochbehar	182,478	18	10	8	0	4	5	4	14	4
5	Dakshin Dinajpur	239,831	14	10	4	0	6	6	2	12	2
6	Darjeeling	685,878	186	124	62	1	14	2	23	170	16
7	Hooghly	1,516,254	592	339	253	147	88	69	53	232	360
8	Howrah	1,309,365	438	257	181	104	48	4	49	115	323
9	Jalpaiguri	177,278	64	40	24	0	8	6	2	33	30
10	Jhargram	53,158	5	2	3	0	1	2	5	5	0
11	Kalimpong	49,403	8	8	0	0	3	0	0	8	0
12	Kolkata	4,496,694	7,272	3,780	3,492	0	0	29	16	0	0
13	Malda	289,533	57	35	22	7	4	2	11	46	11
14	Murshidabad	681,467	236	133	103	38	38	5	38	108	128
15	Nadia	1,078,184	225	132	93	64	33	5	15	99	126
16	North 24 Pgs.	4,580,331	534	330	204	66	72	27	63	250	284
17	Paschim Burdwan	1,130,434	106	64	42	14	20	1	18	72	35
18	Paschim Medinipur	503,201	146	81	65	30	19	6	19	67	79
19	Purba Burdwan	553,838	115	83	32	10	22	8	10	56	59
20	Purba Medinipur	455,812	86	44	42	12	17	2	16	42	44
21	Purulia	166,172	26	10	16	0	6	2	5	26	0
22	South 24 Pgs.	1,107,421	109	69	40	5	29	4	58	99	10
23	Uttar Dinajpur	328,412	94	50	44	21	20	2	13	31	63
<b>Total</b>		<b>20,214,713</b>	<b>10,565</b>	<b>5,717</b>	<b>4,848</b>	<b>543</b>	<b>500</b>	<b>195</b>	<b>435</b>	<b>1,608</b>	<b>1,685</b>

S.D.  
25.09.18  
SMM-S&S  
MOSUM  
SUB

## Summary Report of GIS Based Third Party survey for identification of Urban Homeless

As per direction of Hon'ble, Supreme Court and as per order of Ministry of Housing & Urban Affairs the state of West Bengal has completed the third party survey followed by the guidelines of SUH. <sup>for ... in the state</sup> This survey was conducted in two part-one for Kolkata Municipal Corporation and another for 124 ULBs within the state. <sup>para</sup> Kolkata Municipal Corporation engaged five agencies through RFP for five different zones within the Corporation area. <sup>para</sup> For rest 124 ULBs, State Urban Development Agency as State Mission Management Unit engaged one agency through RFP for 124 ULBs within the state. <sup>conducting the survey is at ULB level.</sup>

~~Filed survey was conducted during the night.~~ During the survey GPS based mobile application was used for collection of data of homeless persons. Also online web based dash board was used for monitoring the real time data checking purpose. After the field survey a detailed report <sup>was</sup> prepared including the total number of homeless, male, female, family, old age, children. Report of homeless survey is given below:

Sl No.	Name of the ULB	Number of Homeless	Male	Female	Children	aged 60+	Physically challenged	Mentally challenged	No of Family
1	124 ULBs	3293	1937	1356	543	500	166	419	1685
2	KMC	7272	3780	3492	-	-	29	16	-

*Handwritten:*  
Kishor  
NGOs

<b>Emmanuel Ministries Calcutta</b> 75/1, Beliaghata Main Road, Kolkata-10
<b>Calcutta Summaritens</b>
<b>S.B. Debi Charity Home</b> 5/2, GuluOstagar Lane, Kolkata-700006
<b>Behala Pub Paschim</b> 103/E1, JaigirGhat Road, Kol- 63
<b>Sahara Health &amp; Education Society</b>
<b>Iswar Sankalpa</b> KMC Building, Northern Park, Kolkata
<b>Purbachal Ananda Foundation</b>
<b>West Bengal Council for Child Welfare</b> 42, Ramesh Mitra Road, Kol-25
<b>PRAN</b> 6, Tiljala Road, Kolkata-39
<b>Nari Adhikar Raksha Samity</b> 2/32A. Aurobinda Nagar, Kol-40
<b>WB SC ST &amp; Minority Welfare Association</b> 5 No. Khodaganj Road, Kol-10
<b>Mitali Mahila Samity</b> 5/18. Viveknagar, Jadavpur, Kol-75
<b>Gandhi Peace Foundation</b> Second Floor, West Choubaga, P.S. Anandapur, Kol-105
<b>LAMP Society</b>
<b>Bengal Service Society</b> 190B, Picnoic Garden Road, Kol-36

<b>Bengal Mass Education Society</b> 33/1C/2 Pulinkhatik Road, Kol-15
<b>Vivekananda Welfare &amp; Development Society</b>
<b>READS</b> 3, Kasai Basti 1 st LANE, Kol-11
<b>Belgachia Nabadiganta</b> 16, Indra Biswas Road, Kol-37
<b>Gana Unnayan Parsad</b> 225 Bagmari Road, Kol- 54
<b>Gardenrich Slum Development</b> I-97, Rameswarpur Road, PS-Metiaburuz, PO- Garden Reach, Kol-24
<b>ASTHA JADAVAPUR</b>
<b>Garden Rich Bangla Basti Academic Development Society</b> Z-3, 150/E, Dr. A.K. Road, Kol-44
<b>RNL Force</b> 108/8 SardarparaRamnagar Lane, Garden Reach, Kol-24
<b>Lutheran World Trust</b> Lutheran World Service India Trust
<b>Maya Foundation</b> 15A, Adhar Das Lane, Kol-67
<b>Belgachia Nabadiganta</b> 39/1D, South Sinthi Road, Kol-50
<b>Gardenrich Slum Development</b> P-229/A, Tikiapara 1 st Lane, Kol-24
<b>READS</b> 1/5, Raja Dinendra Street, Rajabazar, Kol- 9
<b>Garden Reach Alifnagar Development Organization</b> 136 A, BanamaliNaskar Road, Kol-60

File No.M-13/23/2017-UPA I SECTION-MHUPA

Presented by email on 14.09.18  
SR

File No. M-13/23/2017-UPA I SECTION-MHUPA (EFS- 9026963)

Government of India  
Ministry of Housing and Urban Affairs  
(UPA Division)

\*\*\*\*\*

Nirman Bhawan, New Delhi

Dated: 13 .09.2018

To

The Principal Secretary (UD)  
of States/UTs (as per list attached)

**Subject: Third party systematic survey for identification of urban homeless-Reg.**

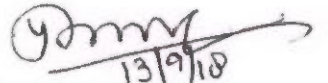
Sir/Madam,

I am directed to refer to this Ministry's letter of even number dated 15.11.2017 requesting to carry out third party systematic survey for identification of urban homeless at the ULBs level and submit a report by 31st March, 2018 so that actual number of identification of urban homeless figures in the State/UT could be validated. However, the report in respect of your State/UT has not been received so far in this Ministry.

2. You are, therefore, requested to confirm that the third party survey in your State/UT has been completed and send the detailed information of homeless persons identified in the survey to this Ministry latest by 14.09.2018.

3. This may be treated as most urgent.

Yours faithfully,



(Surender Kumar)

Under Secretary to Govt of India

Tel :011-23061185

Copy to:

Mission Director- DAY-NULM  
of States/UTs (as per list attached)

Tapas Chowdhury, IAS  
Special Municipal Commissioner



Kolkata Municipal Corporation  
5, S. N. Banerjee Road, Kolkata - 13  
Phone (Office) : 2286-1271  
EPABX: 2286-1000(Extn.2603) I.C: 271

Memo No. 238/NULM/SW&UPA/2017-18

Dated: 11.09.2018

To  
The Director,  
State Urban Development Agency (SUDA)  
ILGUS Bhawan, H-C Block,  
Sector-III, Bidhannagar,  
Kolkata - 700 106

**Sub: Submission of Homeless Survey report**  
**Ref: Your Office letter No. under Memo No. SUDA-285/2017/1359 dated 24.01.2018 and**  
**SUDA-285/2017/872 dated 28.08.2018**

Pursuant to your letters on the subject as referred to above, the reports of homeless survey as sought for therein, are attached hereto for your perusal.

The reports have been prepared zone-wise comprising of five zones covering all the wards in the jurisdiction of the Kolkata Municipal Corporation.

The soft copies of the reports have been mailed to you.

Special Municipal Commissioner

Memo No. 238(5) /NULM/SW&UPA/2017-18

Dated: 11.09.2018

**Copy forwarded for information to:**

- 1) P.A to Hon'ble Mayor
- 2) P.A to Hon'ble MMIC (Bustee, NULM, UWEP)
- 3) P.A to Principal Secretary, UD&MA Department
- 4) P.A to Municipal Commissioner
- 5) Chief Manager, SW&UPA (HQ)

Special Municipal Commissioner

Zone	Br.	Borough-wise No. of Homeless Person	Zone-wise No. of Homeless Person
I	I	878	3477
	II	1026	
	III	1573	
II	IV	386	721
	V	193	
	VI	142	
III	VII	2446	2899
	VIII	235	
	IX	218	
IV	X	67	99
	XI	9	
	XII	23	
V	XIII	22	76
	XIV	24	
	XV	10	
	XVI	20	
<b>Total</b>			<b>7272</b>

FINDINGS OF THE SURVEY

SL. NO.	ULBs	NO. OF HOMELESS FOUND AS PER DEFINITION OF NIT	NO. OF MEN	NO. OF WOMEN	NO. OF CHILDREN	NO. OF AGED	NO. OF PHYSICALLY DISABLED	NO. OF MENTALLY DISABLED	NO. OF SINGLE PEOPLE	NO. OF PEOPLE WITH FAMILY
1	Alipurduar	5	3	2	0	1	1	0	3	2
2	Arambagh	58	25	33	10	7	0	3	26	32
3	Asansol MC	73	44	29	13	14	1	12	45	29
4	Ashoknagar-Kalyangarh	11	6	5	1	3	0	1	5	6
5	Baduria	21	13	8	0	3	1	3	16	5
6	Baidyabati	56	25	31	5	12	3	12	20	36
7	Balurghat	13	9	4	0	5	6	2	11	2
8	Bankura	45	14	31	9	7	0	3	20	25
9	Bansberia	184	116	68	91	0	1	0	1	183
10	Baranagar	82	57	25	1	4	3	6	1	81
11	Barasat	44	20	24	1	6	1	1	36	8
12	Barddhaman	25	15	10	7	4	7	7	15	10

FINDINGS OF THE SURVEY

SL. NO.	ULBs	NO. OF HOMELESS FOUND AS PER DEFINITION OF NIT	NO. OF MEN	NO. OF WOMEN	NO. OF CHILDREN	NO. OF AGED	NO. OF PHYSICALLY DISABLED	NO. OF MENTALLY DISABLED	NO. OF SINGLE PEOPLE	NO. OF PEOPLE WITH FAMILY
13	Barrackpore	48	34	14	8	6	3	16	26	22
14	Baruipur	21	13	8	4	2	0	0	13	8
15	Basirhat	2	2	0	0	1	1	1	2	0
16	Beharapore	20	17	3	0	10	1	7	20	0
17	Beldanga	13	7	6	1	0	1	1	2	11
18	Bhadreswar	90	58	32	14	12	3	8	31	59
19	Bhatpara	30	18	12	2	3	4	1	18	12
20	Bidhannagar	0	0	0	0	0	0	0	0	0
21	Birnagar	10	7	3	0	6	1	2	10	0
22	Bishnupur	15	4	11	1	1	1	1	8	7
23	Bolpur	32	10	22	4	7	0	0	10	22
24	Bongaon	22	12	10	1	3	0	9	12	10
25	Budge Budge	22	14	8	0	10	1	13	22	0
26	Buniadpur	0	0	0	0	0	0	0	0	0



FINDINGS OF THE SURVEY

SL. NO.	ULBs	NO. OF HOMELESS FOUND AS PER DEFINITION OF NIT	NO. OF MEN	NO. OF WOMEN	NO. OF CHILDREN	NO. OF AGED	NO. OF PHYSICALLY DISABLED	NO. OF MENTALLY DISABLED	NO. OF SINGLE PEOPLE	NO. OF PEOPLE WITH FAMILY
27	Chakdah	2	0	2	0	0	0	0	2	0
28	Chamdany	31	20	11	1	12	2	10	27	4
29	Chandannagore MC	27	17	10	2	7	4	2	16	11
30	Chandrakona	1	1	0	0	0	0	1	1	0
31	Contai	48	22	26	12	8	0	5	8	40
32	Coochbehar	3	1	2	0	1	0	0	3	0
33	Cooper's camp	24	12	12	0	7	1	1	22	2
34	Dainhat	24	18	6	2	2	0	0	12	12
35	Dalkhola	7	6	1	0	2	1	2	7	0
36	Dankuni	11	4	7	0	4	1	2	6	5
37	Darjeeling	6	6	0	0	0	1	2	6	0
38	Dhulian	30	15	15	11	4	3	16	11	19
39	Dhupguri	40	30	10	0	2	3	1	16	24

FINDINGS OF THE SURVEY

SL. NO.	ULBs	NO. OF HOMELESS FOUND AS PER DEFINITION OF NIT	NO. OF MEN	NO. OF WOMEN	NO. OF CHILDREN	NO. OF AGED	NO. OF PHYSICALLY DISABLED	NO. OF MENTALLY DISABLED	NO. OF SINGLE PEOPLE	NO. OF PEOPLE WITH FAMILY
40	Diamond Harbour	9	5	4	0	2	0	6	9	0
41	Dinhata	3	3	0	0	1	1	0	3	0
42	Domkal	31	13	18	7	4	0	1	7	24
43	Dubrajpur	32	27	5	2	11	0	4	25	7
44	Dum Dum	20	12	8	0	1	1	6	18	2
45	Durgapur	33	20	13	1	6	0	6	27	6
46	Egra	6	6	0	0	1	0	1	6	0
47	English Bazar	57	35	22	7	4	2	11	46	11
48	Gangarampur	1	1	0	0	1	0	0	1	0
49	Garulia	64	36	28	30	4	0	0	0	64
50	Gayeshpur	0	0	0	0	0	0	0	0	0
51	Ghatal	18	15	3	0	0	0	1	18	0
52	Gobardanga	1	1	0	0	0	0	0	1	0
53	Gushkara	20	15	5	1	7	1	1	9	11

FINDINGS OF THE SURVEY

SL. NO.	ULBs	NO. OF HOMELESS FOUND AS PER DEFINITION OF NIT	NO. OF MEN	NO. OF WOMEN	NO. OF CHILDREN	NO. OF AGED	NO. OF PHYSICALLY DISABLED	NO. OF MENTALLY DISABLED	NO. OF SINGLE PEOPLE	NO. OF PEOPLE WITH FAMILY
54	Habra	5	2	3	0	0	0	1	5	0
55	Haldia	7	3	4	0	3	1	4	7	0
56	Haldibari	2	1	1	0	0	0	1	2	0
57	Halisahar	6	2	4	0	2	1	0	4	2
58	Haringhata	0	0	0	0	0	0	0	0	0
59	Hooghly Chinsura	23	10	13	1	7	2	2	20	3
60	Howrah MC	409	241	168	104	48	3	33	86	323
61	Islampur	2	2	0	0	0	0	1	2	0
62	Jalpaiguri	3	1	2	0	1	1	1	2	0
63	Jangipur	25	12	13	1	3	0	5	19	6
64	Jaynagar-Mazilpur	17	12	5	1	3	0	14	17	0
65	Jhalda	1	1	0	0	0	0	0	1	0
66	Jhargram	5	2	3	0	1	2	5	5	0
67	Jiaganj-Azimganj	40	27	13	0	12	0	5	35	5

FINDINGS OF THE SURVEY

SL. NO.	ULBs	NO. OF HOMELESS FOUND AS PER DEFINITION OF NIT	NO. OF MEN	NO. OF WOMEN	NO. OF CHILDREN	NO. OF AGED	NO. OF PHYSICALLY DISABLED	NO. OF MENTALLY DISABLED	NO. OF SINGLE PEOPLE	NO. OF PEOPLE WITH FAMILY
68	Kaliaganj	14	10	4	3	4	1	3	8	6
69	Kalimpong	8	8	0	0	3	0	0	8	0
70	Kalna	0	0	0	0	0	0	0	0	0
71	Kalyani	123	65	58	61	5	0	1	7	116
72	Kamarhati	4	2	2	0	1	0	0	2	2
73	Kanchrapara	18	13	5	3	4	0	5	13	5
74	Kandi	64	32	32	18	5	0	1	1	63
75	Katwa	32	26	6	0	8	0	1	10	22
76	Kharagpur	58	29	29	10	9	3	13	33	25
77	Kharar	0	0	0	0	0	0	0	0	0
78	Khurdah	1	1	0	0	1	0	0	1	0
79	Khirpai	43	22	21	13	4	2	1	3	40
80	Konnogar	0	0	0	0	0	0	0	0	0
81	Krishnanagar	16	10	6	0	2	0	2	16	0

## FINDINGS OF THE SURVEY

SL. NO.	ULBs	NO. OF HOMELESS FOUND AS PER DEFINITION OF NIT	NO. OF MEN	NO. OF WOMEN	NO. OF CHILDREN	NO. OF AGED	NO. OF PHYSICALLY DISABLED	NO. OF MENTALLY DISABLED	NO. OF SINGLE PEOPLE	NO. OF PEOPLE WITH FAMILY
82	Kurseong	2	2	0	0	0	0	2	2	0
83	Madhyamgram	2	0	2	0	1	1	1	2	0
84	Maheshtala	17	13	4	0	1	2	9	17	0
85	Mal Bazar	21	9	12	0	5	2	0	15	6
86	Mathabhanga	7	2	5	0	2	4	1	3	4
87	Medinipur	23	11	12	7	6	0	3	9	14
88	Mekliganj	2	2	0	0	0	0	2	2	0
89	Memari	14	9	5	0	1	0	1	10	4
90	Mirik	1	1	0	0	0	0	1	1	0
91	Murshidabad	13	10	3	0	0	0	2	13	0
92	Nabadwip	17	16	1	0	6	0	1	15	2
93	Naihati	34	13	21	5	8	1	0	12	22
94	Naihati	28	17	11	0	5	0	1	12	16
95	New Barrackpore	16	15	1	1	1	0	1	14	2

## FINDINGS OF THE SURVEY

SL. NO.	ULBs	NO. OF HOMELESS FOUND AS PER DEFINITION OF NIT	NO. OF MEN	NO. OF WOMEN	NO. OF CHILDREN	NO. OF AGED	NO. OF PHYSICALLY DISABLED	NO. OF MENTALLY DISABLED	NO. OF SINGLE PEOPLE	NO. OF PEOPLE WITH FAMILY
96	North Barrackpore	6	5	1	0	2	1	3	6	0
97	North Dum Dum	32	14	18	5	6	1	2	16	16
98	Old Malda	0	0	0	0	0	0	0	0	0
99	Panihati	15	13	2	2	2	2	2	6	9
100	Panskura	14	7	7	0	2	1	4	10	4
101	Pujali	6	5	1	0	1	1	6	6	0
102	Purulia	19	4	15	0	5	0	2	19	0
103	Raghunathpur	6	5	1	0	1	2	3	6	0
104	Raiganj	71	32	39	18	14	0	7	14	57
105	Rajpur-Sonarpur	17	7	10	0	10	0	10	15	2
106	Ramjibanpur	3	3	0	0	0	1	0	3	0
107	Rampurhat	18	12	6	0	4	1	2	18	0
108	Ranaghat	11	6	5	0	4	1	4	11	0
109	Rishra	51	28	23	9	14	51	4	34	17

FINDINGS OF THE SURVEY

SL. NO.	ULBs	NO. OF HOMELESS FOUND AS PER DEFINITION OF NIT	NO. OF MEN	NO. OF WOMEN	NO. OF CHILDREN	NO. OF AGED	NO. OF PHYSICALLY DISABLED	NO. OF MENTALLY DISABLED	NO. OF SINGLE PEOPLE	NO. OF PEOPLE WITH FAMILY
110	Sainthia	21	8	13	0	4	3	3	19	2
111	Santipur	7	5	2	0	1	0	2	7	0
112	Serampore	18	15	3	1	5	1	5	16	2
113	Siliguri MC	177	115	62	1	14	1	18	161	16
114	Sonamukhi	11	6	5	0	5	1	1	5	6
115	South DumDum	12	12	0	0	3	0	1	12	0
116	Suri	27	15	12	8	3	1	0	3	24
117	Taherpur	15	11	4	3	2	2	2	9	6
118	Taki	17	10	7	3	2	1	1	4	13
119	Tamralipta	11	6	5	0	3	0	2	11	0
120	Tarakeswar	31	14	17	1	8	0	1	23	8
121	Titagarh	21	17	4	3	5	5	2	18	3
122	Tufanganj	1	1	0	0	0	0	0	1	0
123	Uluberia	29	16	13	0	0	1	16	29	0

## FINDINGS OF THE SURVEY

SL. NO.	ULBs	NO. OF HOMELESS FOUND AS PER DEFINITION OF NIT	NO. OF MEN	NO. OF WOMEN	NO. OF CHILDREN	NO. OF AGED	NO. OF PHYSICALLY DISABLED	NO. OF MENTALLY DISABLED	NO. OF SINGLE PEOPLE	NO. OF PEOPLE WITH FAMILY
124	Uttarpara Kotrung	12	7	5	12	0	1	4	12	0
	<b>Total</b>	<b>3293</b>	<b>1937</b>	<b>1356</b>	<b>543</b>	<b>500</b>	<b>166</b>	<b>419</b>	<b>1608</b>	<b>1685</b>



## STATE URBAN DEVELOPMENT AGENCY

“ইলগাস ভবন”, এইচ-সি ব্লক, সেক্টর-৩, বিধাননগর, কলকাতা-৭০০ ১০৬, পশ্চিমবঙ্গ  
 “ILGUS BHAVAN”, H-C Block, Sector - III, Bidhannagar, Kolkata - 700 106, West Bengal

SUDA-285/2017/872

28.08.2018

ক্রমিক নং .....

তারিখ .....

From: Director, SUDA  
 & Mission Director, WBSULM

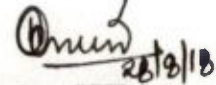
To: Municipal Commissioner,  
 Kolkata Municipal Corporation

Sub: Report of GIS based third party Urban Homeless survey report  
 Ref: This office memo no. SUDA-285/2017/1359 dated: 24.01.2018

Sir,

With reference to the above, you are requested to submit the GIS based third party survey report for identification of urban homeless within KMC area at the earliest. This is to mention here that, this report has to be sent to the Ministry of Urban & Housing Affairs to comply with the order of Hon'ble Supreme Court of India.

Yours faithfully,



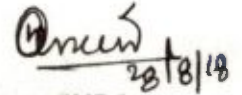
Director, SUDA  
 & Mission Director, WBSULM

Memo. No. SUDA-285/2017/872/1(2)

Date: 28.08.2018

Copy forwarded for information to:

1. Sr. P.A. Principal Secretary, UD & MA Department, Govt of West Bengal
2. Joint Secretary (S.Das), UD & MA Department, Govt of West Bengal



Director, SUDA  
 & Mission Director, WBSULM

## রাজ্য নগর উন্নয়ন সংস্থা

## STATE URBAN DEVELOPMENT AGENCY

“ইলগাস ভবন”, এইচ-সি ব্লক, সেক্টর-৩, বিধাননগর, কলকাতা-৭০০ ১০৬, পশ্চিমবঙ্গ  
 “ILGUS BHAVAN”, H-C Block, Sector - III, Bidhannagar, Kolkata - 700 106, West Bengal

ক্রমিক নং .....  
 SUDA-285/2017

তারিখ .....  
 .08.2018

From: Director, SUDA  
 & Mission Director, WBSULM

To: Municipal Commissioner,  
 Kolkata Municipal Corporation

Sub: Report of GIS based third party Urban Homeless survey report

Ref: This office memo no SUDA-285 - - - - -

Sir,

In reference of vide memo no. SUDA-285/2017/1359 dated: 24.01.2018 of this office you are requested to submit GIS based third part survey report for identification of urban homeless within Kolkata Municipal Corporation area at the earliest. It may be mention that this report will be sent to the Ministry of Urban & Housing Affairs to comply with the order of Hon'ble Supreme Court of India.

with reference to the above, you are requested to submit the GIS based third party survey report for identification of urban homeless within KMC area at the earliest. This is to mention here that, this report has to be sent to \_\_\_\_\_.

Director, SUDA  
 & Mission Director, WBSULM

Memo. No. SUDA-285/2017/

Date: .08.2018

Copy forwarded for information to:

1. Sr. P.A. Principal Secretary, UD & MA Department, Govt of West Bengal
2. Joint Secretary (S.Das), UD & MA Department, Govt of West Bengal

Director, SUDA  
 & Mission Director, WBSULM

দূরভাষ : ২৩৫৮ ৬৪০৩ / ৫৭৬৭, ফ্যাক্স : ২৩৫৮ ৫৮০০

Tel : 2358 6403/5767, Fax : 2358 5800, E-mail : wbsudadir@gmail.com

Account Section : 2358 6408



# রাজ্য নগর উন্নয়ন সংস্থা



## STATE URBAN DEVELOPMENT AGENCY

“ইলগাস ভবন”, এইচ-সি ব্লক, সেক্টর-৩, বিধাননগর, কলকাতা-৭০০ ১০৬, পশ্চিমবঙ্গ

“ILGUS BHAVAN”, H-C Block, Sector - III, Bidhannagar, Kolkata - 700 106, West Bengal

SUDA-285/2017/1359

ক্রমিক নং ..... From: Director, SUDA  
& Mission Director, WBSULM

তারিখ 24-01-2018

To: Municipal Commissioner,  
Kolkata Municipal Corporation

Sub: GIS based Third Party Systematic survey for identification of urban homeless.

Sir,

In reference to the letter memo no. M-13/23/2017-UPA SECTION MHUPA (EFS 9026963) dated: 15.11.2017 from Deputy Secretary to Govt. of India it is requested to conduct a Third Party Systematic Survey for identification of Urban Homeless at the ULB level.

In connection with above you are requested to conduct a separate GIS based Third Party Systematic Survey to identify the homeless population in Kolkata Municipal Corporation area through engagement of Agency. This survey may be carried out on an urgent basis and same may be completed by 31.03.2018.

Further this is to inform that Hon'ble Supreme Court has passed an order on 08.11.2017 during the hearing of W.P.(C) 55 of 2003 with 572 of 2003 that there was a huge mismatch of figures regarding the number of homeless between the final report submitted by the Committee on shelters constituted as per the direction of Hon'ble Supreme Court and figure quoted by some States in their affidavits filed before Hon'ble Supreme Court. The Committee constituted as per order dated 11.11.2016 of Hon'ble Supreme Court has sought directions from Hon'ble Supreme Court on the following:

“The Committee has directed the States visited by them to conduct a survey for obtaining the number of urban homeless in the State as a whole and city-wise and the survey is to be conducted by a third party. It has been seen that the states have conducted their own survey which is not authentic as different figures have been given at different stages and even some States have gone to the extent of reducing the number of urban homeless to absolve themselves from constructing new shelters. So direction are sought that the States are directed to conduct an independent survey to be validated with SECC which is under public domain.”

Yours faithfully,

Director, SUDA  
& Mission Director, WBSULM

দূরভাষ : ২৩৫৮ ৬৪০৩ / ৫৭৬৭, ফ্যাক্স : ২৩৫৮ ৫৮০০

Tel : 2358 6403/5767, Fax : 2358 5800, E-mail : wbsudadir@gmail.com

Account Section : 2358 6408

## • Electrical

Information Support Packet Number 3 light switches should not be placed higher than 42 inches above the floor. This height is convenient for most users, but is not too low for most non-disabled people. Electrical outlets should be located 18 to 24 inches above the floor. Thermostats should also be installed low enough for a seated person to see and easily operate. Under no circumstances should light switches and electrical outlets exceed 48 inches in height. The use of 2-way switches should be used wherever possible to allow the individual to switch lights on or off at more than one location within a room. The circuit breaker box should be placed at a location that is accessible to, and within easy reach of a user.

### ❖ Role of staff and functionaries of shelter to make barrier free Shelter:

To make the shelter barrier free it is important to aware the staff of the shelter. Staff or caregiver of shelter must be informed or trained about the matter. To provide necessary information and to help the persons with disabilities, caregiver will play an important role. Special care should be taken for the persons with disabilities. For this purpose workshop may be arranged for the shelters' staff or caregiver to provide training and to create awareness regarding the special care for physically disabled person. Necessary support should be given by the caregiver to the persons with disabilities for using shelter. All information related to physically challenge should be displayed in the notice board or information board in the shelter and keep under the notice of the physically challenged person.

### ❖ Role of Urban Local Body for barrier free Shelter

It is the duty of the Urban Local bodies to make sure all the facilities related to barrier free shelter are available in the shelter and to follow the guidelines for creating barrier shelter. Special attention should be given at the time of selection of land for barrier free shelters. Approach road or connecting road of shelters' should be connected with the municipal road for easy access for the persons with disabilities. Pavements near by the shelter may be planned during the preparation of DPRs of shelter. At the time of submission of the proposal for new construction it will be make sure that, all options in the guidelines are considered in DPR for barrier free shelter. In the case of special type of shelters (i.e. physically challenged) it is necessary to prepare a plan & estimates of shelter considering all the provision of barrier free shelter. Special types of shelters should be designed through the proper technical specifications.

### ❖ Role of Shelter Management Committee at the ULB level:

As Shelter Management Committee will supervise day to day functioning of shelters, therefore the committee will ensure that all the facilities are provide properly to the persons with disabilities. Also any issues related to persons with disabilities should be resolved by the committee.

### ❖ Publicity information:

Information should be publically displayed in various places (i.e. bus stand, railway station, market places etc) related to shelter and facility for persons with disabilities at the ULB. Symbolic information for persons with disabilities must be displayed at entry and exit of shelter and approach road of the shelter.



Director SULM <wbsulm@gmail.com>

---

**Fwd: Dashboard**

1 message

---

**Biplab Nandy** <biplab.nandy@i-win.co.in>  
To: wbsulm@gmail.com

Fri, May 25, 2018 at 5:16 PM

----- Forwarded message -----

From: **Biplab Nandy** <biplab.nandy@i-win.co.in>  
Date: Fri, May 25, 2018 at 11:47 AM  
Subject: Dashboard  
To: smmwbsulm@gmail.com

Dear Soumen Babu,

Please find below link and password for dashboard:

<http://www.mstweb.org/asroylogin.html>

User Name: ASROY  
Password: WB

Some modifications are yet to come.

Thanks & Regards,

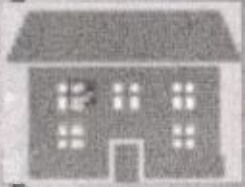
Biplab Nandy

# আশ্রয়

Developed By  
I-Win Advisory Services Ltd.

for

SURVEY OF HOUSELESS POPULATION



*SUBMIT INFORMATION*



*VIEW INFORMATION*

●  
**1)sanjoy kalkatu**

asansol station road , Ward No.- 28

---

**2)munni khatun**

asansol station road , Ward No.- 28

---

**3)kanai das**

asansol station road , Ward No.- 28

---

**4)manaranjan Kumar misra**

asansol station road , Ward No.- 28

---

**5)Gopal dey**

asansol station road , Ward No.- 28

---

**6)munna prasad**

asansol station road , Ward No.- 28

---

**7)jahanara bibi**

asansol station road , Ward No.- 28

---

**8)babu Chakraborti**

asansol station road , Ward No.- 28

---

**9)Krishna bauri**

asansol station road , Ward No.- 28

---

**10)iaqidash rao**

Sl. No.	District	ULB	No. of homeless	homeless family	
1	North 24 Parg	GARULIA	92		Done 04.05.18
2	North 24 Pgs	NORTH BARRACKPUR	6		Done 04.05.18
3	MURSHIDABAD	KANDI	62	23	Done 01.05.18
4		BELDANGA	24		Done 03.05.18
5	North 24 Pgs	KHARDAH	1		Done
6	MURSHIDABAD	MURSHIDABAD	13		Done
7		BERHAMPORE	16	15	Done 2.5.18
8	MURSHIDABAD	JIAGANJ-AZIMGANJ	44	39	Done 02.05.18
9	MURSHIDABAD	JANGIPUR	24		Done 02.05.18
10	HOOGLY	BANSHBERIA	197	47	Done 03.05.18
11	MURSHIDABAD	DHULIAN	27		Done 03.05.18
12	N 24 Parganas	PANIHATI	15		Done 04.05.18
13	BIRBHUM	SURI	33		Done 04.05.18
14	BIRBHUM	RAMPURHAT	18		Done 04.05.18
15	BIRBHUM	DUBRAJPUR	31	28	Done 06.05.18
16	BIRBHUM	NALHATI	35	19	Done 05.05.19
17	Bardwan	Katwa	29	16	Done 06.05.18
18	EAST BURDWAN	DAINHUT	22	16	Done 07.05.18
19		MEMARI	16	12	Done 07.05.18
20	HOOGHLY	RISHRA	23	10	Done 07.05.18
21	EAST BURDWAN	KALNA	0		Done 08.05.18
22	BIRBHUM	BOLPUR	38	30	Done 08.05.18
23	NORH 24 PGS.	KANCHRAPARA	16		Done with Hard copy due to some technical problem
24	HOOGHLY	HOOGHLY CHINSURAH	6	3	Done 08.05.18
25	EAST BURDWAN	BURDWAN	25		Done 09.05.18
26	BIRBHUM	SAINTHIA	28		Done 09.05.18
27	North 24 Pgs	NAIHATI	21	17	Done 09.05.18
28	MURSHIDABAD	HALISAHAR	0		Done 09.05.18
29	North 24 Pgs	HABRA	1	1	Done 10.05.18
30		ASHOKNAGAR-KALYANGARI	0		Done 10.05.18
31	EAST BURDWAN	GUSHKARA	14	14	Done 10.05.18
32	North 24 Parg	Barrackpore	43	20	Done 11.05.18
33	WEST BURDWAN	Asansole	50		Done 11.05.18
34	WEST BURDWAN	Titagarh	17	5	Done 11.05.18
35	WEST BURDWAN	RANIGUNJ	2		Done 11.05.18
36	NORTH 24 PGS.	KAMARHATI	3		Done 15.05.18
37		NORTH DUMDUM	3		Done 15.05.18
38	North 24 Parganas	Baranagar	77		Done 15.05.18
39		Barasat	6		Done 16.05.18
40	PURULIA	Purulia/Raghunathpur	19	19	Done 18.05.18
41	BANKURA	Bishnupur	18	18	Done 18.05.18



42		BHATPARA	28	26	Started on 18.05.18, Work in Progress
43	JHARGRAM	Jhargram	5	5	Done 18.05.18
44	NORTH 24PGS.	SOUTH DUM DUM			Done 19.05.18
45	PURULIA	JHALDA/REST OF 18/05/18	3		Done 19.05.18
46	BANKURA	SONA MUKHI	14		Done 19.05.18
47	WEST MIDANAPUR	KHARAGPUR	29		Done 19.05.18
48	JALPAIGURI	JALPAIGURI	3		Done 19.05.18
49	COOCH BEHAR	HALDIBARI	2		Done 19.05.18
50	NORTH 24 PGS	BONGOAN	51		Done 20.05.18
51		GOBAR DANGA	1		Done 20.05.18
52	PURULIA	Raghunathpur	6		Done 20.05.18
53	BANKURA	BANKURA	6		Done 20.05.18
54	WEST MIDNAPUR	MIDNAPUR	6		Done 20.05.18
55	JALPAIGURI	MAL	22		Done 20.05.18
56	COOCH BEHAR	MEKHLI GANJ	Municipality contacted, they requested to do on other date		
57	NORTH 24 PGS	BIDHAN NAGAR			
58		RAJARHAT GOPALPUR			
59	WEST MIDNAPUR	KHIRPAI	43		Done 21.05.18
60		KHARAR	0		Done 21.05.18
61		CHANDRA KONA	1		Done 21.05.18
62		RAMJIBANPUR	0		
63		GHATAL	9		Done 21.05.18
64	JALPAIGURI	DHUPGURI	12		Done 21.05.18
65	ALIPURDUAR	ALIPURDUAR	9		Done 21.05.18
66	EAST MIDNAPUR	PANSKURA	15		Done 22.05.18
67	COOCHBEHAR	TUFANJGANJ	1		Done 22.05.18
68		COOCHBEHAR	3		Done 22.05.18
69	HOOGHLY	CHAMPDANI			Done 22.05.18
70		KONNAGAR	0		Done 22.05.18
71		UTTARPARA	15		Done 22.05.18
72	NADIA	TAHERPUR	11		Done 22.05.18



Director SULM &lt;wbsulm@gmail.com&gt;

**Slow progress of GIS Based survey of Urban Homeless Population in 124 ULBs  
(Ref. NIT No. SUDA-285/2017/1381 dated: 29.01.2018)**

2 messages

Director SULM &lt;wbsulm@gmail.com&gt;

Mon, May 7, 2018 at 2:29 PM

To: debashis.sengupta@i-win.co.in

Cc: biplab.nandy@i-win.co.in

Sir,

I am directed to inform you that your agency was engaged for the above work by the State Urban Development Agency and the progress of the said work is very slow and not up to the mark. As per terms & conditions of the survey a online dashboard should be developed to monitor the survey work and a mobile app. will be captured all the data related to survey. Till now, dash board has not been developed by your agency and real time data uploading through mobile app. is not done for the same. Already 30 days have been spent.

Under these circumstances you are requested to comply with terms & conditions of the survey and expedite the work at the earliest.

Regards,

SMM- S &amp; SI, WBSULM

Debashis Sengupta &lt;debashis.sengupta@i-win.co.in&gt;

Mon, May 7, 2018 at 7:53 PM

To: Director SULM &lt;wbsulm@gmail.com&gt;

Cc: Biplab Nandy &lt;biplab.nandy@i-win.co.in&gt;, Ravi Goyal &lt;ravi.goyal@i-win.co.in&gt;, sheha.baid@i-win.co.in

Sir,

This is with reference to your trailing email dated 07/05/2018 regarding the slow progress of the GIS based survey on urban homeless population in 124 ULBs. We would like to bring to your kind attention the following facts and proceedings at our end.

- Although the work order was received by the end of March 2018, the first meeting with the municipal officials was held on 10<sup>th</sup> and 11<sup>th</sup> April 2018, during the workshop which provided scope for effective communication for conducting the unique survey throughout West Bengal (uniqueness in terms of the conduct of the survey at night.)
- In that workshop, the municipal officials were briefed about the survey objectives and the procedures involved. They were also requested to provide the municipal maps in SHP format with GIS reference. We would like to inform you that the maps started arriving in our inbox only after 11<sup>th</sup> April, 2018, after which it was possible to get started with the survey. Also, we received 107 maps, out of which only a few maps are in the required format.
- The reason behind the prior communication between municipalities and I-Win's representatives was to get an idea about the area and the zone of concentration of the homeless population within a particular municipality.
- According to the plan, I-Win's representatives started visiting municipalities, but they were encouraged to conduct the night survey on some other dates as suggested by the officials. This led to many backlog creation.
- After communicating with SUDA, a change was brought about in the mode of interaction with the municipalities to expedite the process.
- In the modified process, I-Win shared the survey plan with SUDA, 1-2 days in advance. Accordingly, SUDA had facilitated necessary arrangements at the field level, such as prior information to respective police stations. In between, there was a long duration (28<sup>th</sup> April to 2<sup>nd</sup> May '2018) where offices were closed,

during which municipal officials could not acknowledge the communication from SUDA. This created miscommunication in the survey process.

- Currently due to panchayat elections in West Bengal, it has become difficult to conduct the survey in some municipalities in spite of prior information given to the respective police stations.

- In addition to this, we could not visit some municipalities because we were unable to stick owing to the storm and heavy rain.

- It takes around 4-5 weeks to develop the platforms for the dashboard after finalisation of the questionnaire. The mobile platform (ASHROY app) for online survey has been shared with you and the field survey is being conducted by using this app.

- The dashboard is almost ready and we will be sharing the link with you on 9<sup>th</sup> May, 2018 so that you can monitor the progress of the survey from your end.

After receiving your valued work order we have promptly taken up the work and started the planning process. Due to the already mentioned course of events which were beyond our control, the time taken was more. We are eager to complete a quality work at the earliest possible time and have mobilized our team accordingly.

Hence, we request you to kindly consider suitable extension of time for completion of the work considering the panchayat elections.

Regards,

**Debashis Sen Gupta**  
Director  
I-Win Advisory Services Ltd.

[Quoted text hidden]

--

Regards,

**Debashis Sen Gupta**  
Director  
I-Win Advisory Services Ltd.



# AXIS BANK LIMITED

AXIS BANK LIMITED  
Credit Management Centre-KOLKATA

Ref. No :CBB/KOL/BG/2018-19  
Date:16-04-2018

To,

DIRECTOR, STATE URBAN DEVELOPMENT AGENCY  
Sector-III, Salt Lake,  
Kolkata # 700106

Dear Sirs,

<b>BG No.</b>	: 11640100007862
<b>Date of Issue</b>	: 13-04-2018
<b>Amount of BG</b>	: Rs. 2,04,400.00 ( RUPEES TWO LAKHS FOUR THOUSAND FOUR HUNDRED ONLY )
<b>Expiry Date</b>	: 30-06-2018
<b>Claim Expiry Date</b>	: 30-06-2018
<b>Name and Address of the Applicant</b>	: MS. I-WIN ADVISORY SERVICES LTD. (FORMERLY ICICI W B INFRASTRUCTURE DEV CORP LTD) : MODULE:S02 , CF BUILDING : SHILPANGAN , LB1 , SECTOR-III KOLKATA

We forward herewith the above Inland Bank Guarantee in original Issued by us in your favour.

2. The above Guarantee is issued subject to the condition that the Bank's liability is restricted to the amount mentioned above and in the said Guarantee. Our Guarantee shall remain in force till the expiry date. Unless a demand or claim under the guarantee is made on the Bank in writing and delivered to the bank on or before the Expiry date/Claim Expiry Date, the Bank shall be discharged from all liability under the said guarantee thereafter.

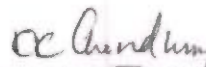
**Please Note:**

3. The beneficiary in their own interest should verify the genuineness of this guarantee from following office of the Bank in writing.

AXIS BANK LIMITED  
BG Confirmation Desk, Transaction Banking Operations  
5th floor, Gigaplex, Building No 1, Plot No I.T.5,  
MIDC, Airoli Knowledge Park, Airoli,  
Navi Mumbai 400708 (Tel/Fax: 022-71315803)

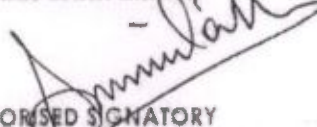
4. BG confirmation can also be sought by sending email to [ibg.confirmation@axisbank.com](mailto:ibg.confirmation@axisbank.com).

FOR AXIS BANK LIMITED

  
AUTHORISED SIGNATORY  
NAME: **Kumar koushik Choudhury**  
SS No. **Sr. Manager**  
**Trade and Forex Operations**  
CBB, Kolkata Branch  
Encl: Bank Guarantee Number 11640100007862  
SS. No. 6429



FOR AXIS BANK LIMITED

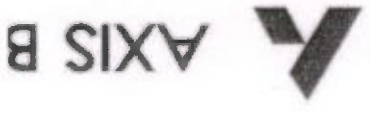
  
AUTHORISED SIGNATORY  
NAME: **SMITA ROY**  
SS No. **Sr. Manager**  
**Trade and Forex Operations**  
CBB, Kolkata Branch  
SS. No. 4450

<http://nishchint.axisb.com:7001/lcprint/bgcoveringResult.jsp>

4/16/2018

SUDA-BG (1).pdf

Open with



AXIS  
Credit Manager

Ref. No : CBB/KOL/BG/2018-19  
Date: 16-04-2018

To,

DIRECTOR, STATE URBAN DEVELOPMENT AGENCY  
Sector-III, Salt Lake,  
Kolkata - 700106

Dear Sirs,

BG No. : 1164010000  
Date of Issue : 13-04-2018  
Amount of BG : Rs. 2,04,400  
Expiry Date : 30-06-2018  
Claim Expiry Date : 30-04-2018  
Name and Address of the Applicant : A NAI DE PLT SHILPANGAI KOLKATA

We forward herewith the above inland Bank Guarantee  
2. The above Guarantee is issued subject to the conditions mentioned above and in the said Guarantee. Our Guarantee demand or claim under the guarantee is made on the Expiry date/Claim Expiry Date, the Bank shall be discharged.  
Please Note:

3. The beneficiary in their own interest should verify the in writing.

AXIS BANK LIMITED  
BG Confirmation Desk  
5th floor, Gigaplex, Buid  
MIDC, Alroli Knowledge  
Navi Mumbai 400708 (

4. BG confirmation can also be sought by sending email

FOR AXIS BANK LIMITED



AUTHORISED SIGNATORY  
*K. Koushik Choudhury*  
NAME: Koushik Choudhury  
Sr. Manager  
SS No. Trade and Forex Operations



पश्चिम बंगाल पश्चिम बंगाल WEST BENGAL



Z 577823

### AGREEMENT

This Agreement made and executed on the 5<sup>th</sup> day of April of the year Two Thousand and Eighteen, at Salt Lake, Kolkata - 700106

### BETWEEN

Director, West Bengal State Urban Development Agency (SUDA), ILGUS Bhawan, HC Block, Sector – III, Salt Lake - 700106 together, (which expression shall unless excluded by or repugnant to the subject or context be deemed to mean and include all their legal heirs, executors, administrators, successors, in-title, representatives, nominees and permitted assigns etc) of the First Part

### AND

The Director, I-Win Advisory Services Ltd. having its office at Shilpangan, 5-02, CFB, LB-I, Sector-III Salt Lake City, Kolkata-700098 together, (which expression shall unless repugnant to the context or meaning thereof shall or include all their legal heirs, executors, administrators, successors, in-title, representatives, nominees and permitted assigns etc.) of the Second Part

### THE PARTIES HEREWITH WITNESSETH

In compliance to the direction as contained in letter no. M-13/23/2017-UPA, MoHUA, Govt. of India dated: 15.11.2017 it has been decided to conduct GIS based third party survey for identification Urban Homeless Population at ULBs level.

5 APR 2018

SR

P. K. Datta  
Notary  
Regn. No.: 1101/88  
C.M.'s Court  
2 & 3, Bankshall Street  
Calcutta - 700 001

2299

Name : .....

Address : .....  
I-WIN Advisory Services Limited  
Shilpangan, S-02, CFB, LB-1,  
Sector - III, Salt Lake City,  
Kolkata - 700 098

Rs. 100/-

Kolkata Collectorate,  
11, Netaji Subhas Rd.,  
Kolkata-1



Amal Kr. Saha  
Licensed Stamp  
Vendor

Date : .....

5 APR 2018

For the work of Geographic Information System (GIS) Based Survey of Urban Homeless Population in 124 Urban Local Bodies in the State of West Bengal invited interest vide notification no. SUDA- 285/2017-1381 dated: 29.01.2018 of State Urban Development Agency



WHEREAS I-Win Advisory Services Ltd. showed their interest by memo no. IWIN/OFFER/BN/17-18/ dated: 19.02.2018

WHEREAS I-Win Advisory Services has given the lowest rate Rs. 2411920.00(Rupees Twenty Four Lakh Eleven Thousand Nin Hundred Twenty only)

WHEREAS it has been decided to assign the works of GIS Based Survey of Urban Homeless Population in 124 Urban Local Bodies of West Bengal

AND WHEREAS work order has been issued by Director, State Urban Development Agency in favour of I-Win Advisory Services Ltd. Vide no. SUDA-285/2017-1839 dated: 29.03.2018

A copy of the work order dated: 29.03.2018 is made part of this agreement by way of annexure as Annexure-I.

Now, **THEREFORE** it is mutually agreed by and both the parties to the Agreement that:

1. I-Win Advisory Services Ltd. shall adhere to the objectives, scope, tasks, output, methodology, completion schedule, deliverables and various other Terms & Conditions as laid down in the Request for Proposal dated: 29.01.2018 & Corrigendum dated: 27.02.2018 to this Agreement for rendering the services.
2. State Urban Development Agency shall have the full right to monitor the progress of the GIS Based Survey of Urban Homeless Population by the I-Win Advisory Services Ltd. at all the stages and to give suitable instructions and directions as deemed fit, within the purview of Request for Proposal dated: 29.01.2018 & Corrigendum dated: 27.02.2018.
3. If at any point of time any amendment is required in any of the provisions or part thereof in the Terms and Conditions and if such amendment is agreed upon by and between the parties therein, said amendment shall be part and parcel of this Agreement and it will be annexed to this Agreement as Annexure II and onwards.

SR

*[Signature]*

*[Signature]*

5 APR 2018

P. K. Datta  
Notary  
Regn. No.: 1101/98  
C.M.M.'s Court  
2 & 3, Bankshall Street  
Calcutta - 700 006



4. I-Win Advisory Services Ltd. shall execute the assignment in accordance with the highest standard of professional and ethical competence and integrity having due regards to the nature and purpose of the assignment.
5. The Final Reports and other documents (both hard and soft copies) submitted by I-Win Advisory Services Ltd. in the performance of the services, shall be the property of State Urban Development Agency. On termination or expiry of this contract, I-Win Advisory Services Ltd. shall return said property to State Urban Development Agency. I-Win Advisory Services Ltd. may retain a copy of the documents but shall not use them for purposes not related to the contract without prior permission of State Urban Development Agency.
6. I-Win Advisory Services Ltd. also agrees that all knowledge and information relating to this project should not be within the public domain and shall not be directly or indirectly disclosed to any person or body corporation, whatsoever, except with the written permission of State Urban Development Agency.
7. I-Win Advisory Services Ltd. shall fully indemnify State Urban Development Agency against all liability arising out of action, demands, proceedings etc. resulting from negligence or breach attributable solely to I-Win Advisory Services Ltd. Similarly, State Urban Development Agency shall fully indemnify I-Win Advisory Services Ltd. against all liabilities arising out of action, demands and proceedings resulting from negligence or breach attributable solely to State Urban Development Agency. There shall be no indemnity on either side in case of indirect, remote or consequential damages which shall cause for termination or expiration of the Agreement executed by the parties.
8. In case of any dispute, difference or claims both the parties will try to settle them amicably and the decision taken by the Director, State Urban Development Agency will be final.
9. The Payment schedule for the entire Contract amount approximately amounting Rs. 24,11,920.00 (Rupees Twenty Four Lakh Eleven Thousand Nine Hundred Twenty) only is as given under:
- a) Monthly pro-rata basis

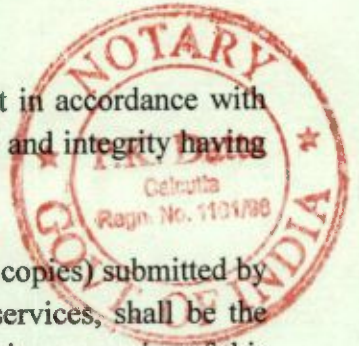
I-Win Advisory Services Ltd. shall furnish a Bank Guarantee, which shall not be less than 10% of actual professional fees. The validity of the Bank Guarantee should be for the entire tenure of the Assignment.

10. It is further mutually agreed by and between the parties that this Agreement shall not be amended, modified, varied or supplemented in any respect except by an

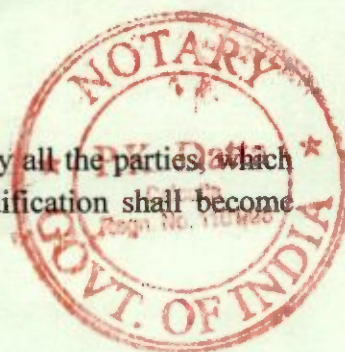
SB

- 5 APR 2018

P. K. Datta  
Notary  
Regn. No.: 1101/98  
C.M.M.'s Court  
2 & 3, Bankshall Street  
Calcutta - 700 001



instrument in writing signed and mutually agreed upon by all the parties which shall state the date from which the amendment or modification shall become effective.



In witness whereof we have signed herewith today 5<sup>th</sup> day of April, 2018 at Salt Lake, West Bengal.

Authorised Signatory

Name: SUTANU PRASAD KAR

Designation: DIRECTOR, SUDA

State Urban Development Agency  
Under UD & MA Department, GOWB

Witness:

1. ASHSIS SAHA

*Soumen De*  
2. SOUMEN DE

Identified by me

*Arun K. Sarkar*  
Arun K. Sarkar  
C.M.M.'s Court  
Kolkata



Signature Attended by me  
on Identification of advocate

P. K. DATTA  
Notary

P. K. Datta  
Notary  
Regn. No.: 1101/98  
C.M.M.'s Court  
2 & 3, Bankshall Street  
Calcutta - 700 001

- 5 APR 2018

## Agreement

This Agreement made and executed on the --th day of April of the year Two Thousand and Eighteen, at Salt Lake, Kolkata - 700106

### BETWEEN

Director, West Bengal State Urban Development Agency (SUDA), ILGUS Bhawan, HC Block, Sector – III, Salt Lake - 700106 together, (which expression shall unless excluded by or repugnant to the subject or context be deemed to mean and include all their legal heirs, executors, administrators, successors, in-title, representatives, nominees and permitted assigns etc) of the First Part

### AND

The Director, I-Win Advisory Services Ltd. having its office at Shilpangan, 5-02, CFB, LB-I, Sector-III Salt Lake City, Kolkata-700098 together, (which expression shall unless repugnant to the context or meaning thereof shall or include all their legal heirs, executors, administrators, successors, in-title, representatives, nominees and permitted assigns etc.) of the Second Part

### THE PARTIES HEREWITH WITNESSETH

*\* In compliance with the Order of Hon'ble Supreme Court dt. .... in ref. to the letter of Govt. of India dt. .... it has been approved to conduct a GIS Based. ....*  
For the work of Geographic Information System Based (GIS) Survey of Urban Homeless Population in 124 Urban Local Bodies in the State of West Bengal, invited interest vide notification no. SUDA- 285/2017-1381 dated: 29.01.2018 of State Urban Development Agency, expanded

WHEREAS I-Win Advisory Services Ltd. Showed <sup>their</sup> ~~there~~ interest <sup>by</sup> ~~ref~~ memo no. IWIN/OFFER/BN/17-18/148 dated: 21.02.2018

WHEREAS I-Win Advisory Services has given the lowest rate Rs. 2411920.00 (Rupees Twenty Four Lakh Eleven Thousand Nin Hundred Twenty only)

WHEREAS it has been decided to assign the works of GIS Based Survey of Urban Homeless Population in 124 Urban Local Bodies of West Bengal .

AND WHEREAS work order has been issued <sup>by Director, SUDA</sup> in favour of I-Win Advisory Services Ltd. Vide no. SUDA-285/2017-1839 dated: 29.03.2018

*A copy of the work order dt. 29/03/2018 is made part of this agreement by way of annexure as Annexure - I*

Now, **THEREFORE** it is mutually agreed by and both the parties to the Agreement that:

1. I-Win Advisory Services Ltd. shall adhere to the objectives, scope, tasks, output, methodology, completion schedule, deliverables and various other Terms & Conditions as laid down in the Terms of Reference (TOR) to this Agreement for rendering the services.  
*Request For Proposal dt. 29/01/2018 & corrigendum dt. ....*
2. State Urban Development Agency shall have the full right to monitor the progress of the GIS Based Survey of Urban Homeless Population by the I-Win Advisory Services Ltd. at all the stages and to give suitable instructions and directions as deemed fit, within the purview of TOR.  
*Request for Proposal (RFP) dt. 29/01/2018 & corrigendum dt. ....*
3. If at any point of time any amendment is required in any of the provisions or part thereof in the Terms and Conditions <sup>RFP</sup> and if such amendment is agreed upon by and between the parties therein, said amendment shall be part and parcel of this Agreement and it will be annexed to this Agreement as Annexure II and onwards.
4. I-Win Advisory Services Ltd. shall execute the assignment in accordance with the highest standard of professional and ethical competence and integrity having due regards to the nature and purpose of the assignment.
5. The Final Reports and other documents (both hard and soft copies) submitted by I-Win Advisory Services Ltd. in the performance of the services, shall be the property of State Urban Development Agency. On termination or expiry of this contract, I-Win Advisory Services Ltd. shall return said property to State Urban Development Agency. I-Win Advisory Services Ltd. may retain a copy of the documents but shall not use them for purposes not related to the contract without prior permission of State Urban Development Agency. ✓
6. I-Win Advisory Services Ltd. also agrees that all knowledge and information relating to this project should not be within the public domain and shall not be directly or indirectly disclosed to any person or body corporation, whatsoever, except with the written permission of State Urban Development Agency. ✓
7. I-Win Advisory Services Ltd. shall fully indemnify State Urban Development Agency against all liability arising out of action, demands, proceedings etc. resulting from negligence or breach attributable solely to I-Win Advisory Services Ltd. Similarly, State Urban Development Agency shall fully indemnify I-Win Advisory Services Ltd. against all liabilities arising out of action, demands and proceedings resulting from negligence or breach attributable solely to State Urban Development Agency. There shall be no indemnity on either side in case of indirect, remote or consequential

damages which shall cause for termination or expiration of the Agreement executed by the parties.

8. In case of any dispute, difference or claims both the parties will try to settle them amicably and the decision taken by the Director, State Urban Development Agency will be final.
9. In the event, the decision taken is not satisfactory to I-Win Advisory Services Ltd., the said dispute or claim shall be referred to an independent sole arbitrator mutually agreed upon by both the parties, with the written request from I-Win Advisory Services Ltd., for dealing with the matter under the provision of Arbitration and Conciliation Act 1966. The place of arbitration shall be at Kolkata. All disputes shall be subject to the jurisdiction of High Court, Calcutta.
10. The Payment schedule for the entire Contract amount approximately amounting Rs. 24,11,920.00 (Rupees Twenty Four Lakh Eleven Thousand Nine Hundred Twenty) only is as given under:
  - a) Monthly pro-rata basis

I-Win Advisory Services Ltd. shall furnish a Bank Guarantee, which shall not be less than 10% of actual professional fees. The validity of the Bank Guarantee should be for the entire tenure of the Assignment.

11. It is further mutually agreed by and between the parties that this Agreement shall not be amended, modified, varied or supplemented in any respect except by an instrument in writing signed and mutually agreed upon by all the parties, which shall state the date from which the amendment or modification shall become effective.

In witness whereof we have signed herewith today ...th day of April, 2018 at Salt Lake, West Bengal.

**Authorised Signatory**

**Name: SUTANU PRASAD KAR**

**Designation: DIRECTOR,SUDA**

**State Urban Development Agency  
Under UD & MA Department, GOWB**

**Witness:**

1. ASHIS SAHA

2. SOUMEN DE

**Authorised Signatory**

**Name: RAVI GOYAL**

**Designation: DIRECTOR**

**I-Win Advisory Services Ltd.**

**Witness:**

1. DEBASHIS SENGUPTA

2. BIPLAB NANDY

Tapas Chowdhury, IAS  
Special Municipal Commissioner



Kolkata Municipal Corporation  
5, S. N. Banerjee Road, Kolkata - 13  
Phone (Office) : 2286-1271  
EPABX: 2286-1000(Extn.2603) I.C: 271

Memo No. 243/NULM/SW&UPA/2018-19

Dated: 12<sup>th</sup> September, 2018

To  
The Director,  
State Urban Development Agency (SUDA)  
ILGUS Bhawan, H-C Block,  
Sector-III, Bidhannagar,  
Kolkata - 700 106

**Sub: Release of fund for payment to the agencies who conducted GIS Based Third Party Systematic Survey for identification of homeless persons in the jurisdiction of Kolkata Municipal Corporation - request for.**

This is to convey for your information that GIS Based Third Party Systematic Survey for identification of homeless persons in the jurisdiction of Kolkata Municipal Corporation has been completed by the selected agencies viz. Karmick Solutions for Zone - I, III, IV & V and I- Win Advisory Services Ltd. for Zone - II. The report has already been submitted to SUDA.

The particulars of the expenditure so incurred are specified categorically in the table below :-


Sl No.	KMC Zone	Name of the Agency	Expenses Incurred	G.S.T	Total Amount
1.	Zone - I	Karmick Solutions	3,51,000/-	18%	4,14,180/-
2.	Zone - II	I- Win Advisory Services Ltd.	3,90,000/-	18%	4,60,200/-
3.	Zone - III	Karmick Solutions	3,45,000/-	18%	4,07,100/-
4.	Zone - IV	Karmick Solutions	2,20,000/-	18%	2,59,600/-
5.	Zone - V	Karmick Solutions	3,00,000/-	18%	3,54,000/-
Grant Total					18,95,080/-

You are, therefore, requested to release the fund amounting to Rs. 18,95,080/- facilitating KMC to make payment to above named agencies for the aforesaid purpose.

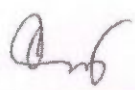
Memo No. 243/NULM/SW&UPA/2018-19

Copy forwarded for information to:

- 1) P.A to Municipal Commissioner
- 2) Chief Manager, SW&UPA (HQ)

  
Special Municipal Commissioner  
Special Municipal Commissioner (G&D)  
The Kolkata Municipal Corporation

Dated: 12<sup>th</sup> September, 2018

  
Special Municipal Commissioner  
Special Municipal Commissioner (G&D)  
The Kolkata Municipal Corporation

## Agreement

This Agreement made and executed on the --th day of April of the year Two Thousand and Eighteen, at Salt Lake, Kolkata - 700106

### BETWEEN

Director, West Bengal State Urban Development Agency (SUDA), ILGUS Bhawan, HC Block, Sector - III, Salt Lake - 700106 together, (which expression shall unless excluded by or repugnant to the subject or context be deemed to mean and include all their legal heirs, executors, administrators, successors, in-title, representatives, nominees and permitted assigns etc) of the First Part

### AND

The Director, I-Win Advisory Services Ltd. having its office at Shilpangan, 5-02, CFB, LB-I, Sector-III Salt Lake City, Kolkata-700098 together, (which expression shall unless repugnant to the context or meaning thereof shall or include all their legal heirs, executors, administrators, successors, in-title, representatives, nominees and permitted assigns etc.) of the Second Part

### THE PARTIES HERewith WITNESSETH

In compliance with the order of Hon'ble Supreme Court dated: 08.11.2017 in the matter of ~~W.P.(C) of 55 of 2003 and in reference to~~ <sup>to the direction as contained in</sup> the letter no. M-13/23/2017-UPA, MoHUA, Govt. of India dated: 15.11.2017 it has been <sup>decided</sup> ~~approved~~ to conduct GIS based third party survey for identification Urban Homeless Population at ULBs level.

For the work of Geographic Information System (GIS) Based Survey of Urban Homeless Population in 124 Urban Local Bodies in the State of West Bengal invited interest vide notification no. SUDA- 285/2017-1381 dated: 29.01.2018 of State Urban Development Agency

WHEREAS I-Win Advisory Services Ltd. showed their interest by memo no. IWIN/OFFER/BN/17-18/ dated: 19.02.2018

WHEREAS I-Win Advisory Services has given the lowest rate Rs. 2411920.00(Rupees Twenty Four Lakh Eleven Thousand Nin Hundred Twenty only)

WHEREAS it has been decided to assign the works of GIS Based Survey of Urban Homeless Population in 124 Urban Local Bodies of West Bengal



AND WHEREAS work order has been issued by Director, State Urban Development Agency in favour of I-Win Advisory Services Ltd. Vide no. SUDA-285/2017-1839 dated: 29.03.2018  
A copy of the work order dated: 29.03.2018 is made part of this agreement by way of annexure as Annexure-I.

**Now, THEREFORE it is mutually agreed by and both the parties to the Agreement that:**

1. I-Win Advisory Services Ltd. shall adhere to the objectives, scope, tasks, output, methodology, completion schedule, deliverables and various other Terms & Conditions as laid down in the Request for Proposal dated: 29.01.2018 & Corrigendum dated: 27.02.2018 to this Agreement for rendering the services.
2. State Urban Development Agency shall have the full right to monitor the progress of the GIS Based Survey of Urban Homeless Population by the I-Win Advisory Services Ltd. at all the stages and to give suitable instructions and directions as deemed fit, within the purview of Request for Proposal dated: 29.01.2018 & Corrigendum dated: 27.02.2018.
3. If at any point of time any amendment is required in any of the provisions or part thereof in the Terms and Conditions and if such amendment is agreed upon by and between the parties therein, said amendment shall be part and parcel of this Agreement and it will be annexed to this Agreement as Annexure II and onwards.
4. I-Win Advisory Services Ltd. shall execute the assignment in accordance with the highest standard of professional and ethical competence and integrity having due regards to the nature and purpose of the assignment.
5. The Final Reports and other documents (both hard and soft copies) submitted by I-Win Advisory Services Ltd. in the performance of the services, shall be the property of State Urban Development Agency. On termination or expiry of this contract, I-Win Advisory Services Ltd. shall return said property to State Urban Development Agency. I-Win Advisory Services Ltd. may retain a copy of the documents but shall not use them for purposes not related to the contract without prior permission of State Urban Development Agency.
6. I-Win Advisory Services Ltd. also agrees that all knowledge and information relating to this project should not be within the public domain and shall not be directly or indirectly disclosed to any person or body corporation, whatsoever, except with the written permission of State Urban Development Agency.
7. I-Win Advisory Services Ltd. shall fully indemnify State Urban Development Agency against all liability arising out of action, demands, proceedings etc. resulting from negligence or breach attributable solely to I-Win Advisory Services Ltd. Similarly, State Urban Development Agency shall fully indemnify I-Win Advisory Services Ltd.

against all liabilities arising out of action, demands and proceedings resulting from negligence or breach attributable solely to State Urban Development Agency. There shall be no indemnity on either side in case of indirect, remote or consequential damages which shall cause for termination or expiration of the Agreement executed by the parties.

8. In case of any dispute, difference or claims both the parties will try to settle them amicably and the decision taken by the Director, State Urban Development Agency will be final.
9. The Payment schedule for the entire Contract amount approximately amounting Rs. 24,11,920.00 (Rupees Twenty Four Lakh Eleven Thousand Nine Hundred Twenty) only is as given under:
  - a) Monthly pro-rata basis

I-Win Advisory Services Ltd. shall furnish a Bank Guarantee, which shall not be less than 10% of actual professional fees. The validity of the Bank Guarantee should be for the entire tenure of the Assignment.

10. It is further mutually agreed by and between the parties that this Agreement shall not be amended, modified, varied or supplemented in any respect except by an instrument in writing signed and mutually agreed upon by all the parties, which shall state the date from which the amendment or modification shall become effective.

In witness whereof we have signed herewith today .....th day of April, 2018 at Salt Lake, West Bengal.

**Authorised Signatory**

**Name: SUTANU PRASAD KAR**

**Designation: DIRECTOR, SUDA**

**State Urban Development Agency  
Under UD & MA Department, GOWB**

**Witness:**

**1. ASHSIS SAHA**

**2. SOUMEN DE**

**Authorised Signatory**

**Name: RAVI GOYAL**

**Designation: DIRECTOR**

**I-Win Advisory Services Ltd.**

**Witness:**

**1. DEBASHIS SENGUPTA**

**2. BIPLAB NANDY**

## Agreement

This Agreement made and executed on the --th day of April of the year Two Thousand and Eighteen, i.e. dated ~~00/04/2018~~ at Salt Lake - 700106

**BETWEEN**

Director, West Bengal State Urban Development Agency (SUDA), ILGUS Bhawan, HC Block, Sector - III, Salt Lake - 700106 <sup>Kolkata</sup> <sup>together</sup> (herein after, (which expression shall, unless repugnant to the context or meaning thereof shall or include all their legal heirs, executors, administrators, successors, in-title, representatives, nominees and permitted assigns etc) **of the FIRST PART.**

----- Party of the First Part

**AND**

The Director, I-Win Advisory Services Ltd. having its office at Shilpangan, 5-02, CFB, LB-I, Sector-III Salt Lake City, Kolkata-700098 herein

*together*

excluded by  
or repugnant  
to the subject  
or context  
be deemed  
to mean and  
include

① For the work of GIS based survey of Urban Homeless population in 124 Urban Local Bodies in the State of West Bengal invited — interest vide notification no. — —

WHEREAS I - Win Advisory Services Ltd. has shown their interest . . . . . It . . . . .

WHEREAS I - Win Advisory Services has given the lowest rate . . . . .

WHEREAS it has been decided to assign the work of GIS Based Survey of Urban Homeless Population in 124 Urban Local Bodies of West Bengal . . . . .

AND WHEREAS <sup>work order has been issued in favour of</sup> I - Win Advisory Services Ltd. vide no. — — It.

NOW, THEREFORE, it is mutually hereby agreed —

excluded by or repugnant to the subject or context, or meaning thereof, be deemed to mean and include its all

after, (which expression shall unless repugnant to the context or meaning thereof shall or include all their legal heirs, executors, administrators, successors, in-title, representatives, nominees and permitted assigns etc.) of the SECOND PART

----- Party of the Second Part

### THE PARTIES HEREWITH WITNESSETH

WHEREAS the Party of the First Part has decided to assign the works of GIS Based Survey of Urban Homeless Population in 124 Urban Local Bodies in the State of West Bengal to I-Win Advisory Services Ltd. through e-tendering on the basis of pre decided criteria and as per Terms of Reference (TOR) stated in the RFP Memo No. SUDA-285/2017-1381 dated 29/01/2018 of SUDA, uploaded in the State Government Tender Portal (wbtender.gov.in) on 29<sup>th</sup> January, 2018 given in Annexure I with subsequent corrigendum.

The Work Order was issued in favour of I-Win Advisory Services Ltd. by SUDA, Department of UD&MA, Government of West Bengal vide no. SUDA-285/2017/1809 dated 29<sup>th</sup> March, 2018.

Now, <sup>it is mutually agreed</sup> ~~IT IS HEREBY MUTUALLY AGREED~~ by and both the parties to the Agreement that:

1. I-Win Advisory Services Ltd. shall adhere to the objectives, scope, tasks, output, methodology, completion schedule, deliverables and various other Terms & Conditions as laid down in the Terms of Reference (TOR) to this Agreement for rendering the services.
2. SUDA, shall have the full right to monitor the progress of the GIS Based Survey of Urban Homeless Population by the I-Win Advisory Services Ltd. at all the stages and to give suitable instructions and directions as deemed fit, within the purview of TOR.
3. If at any point of time any amendment is required in any of the provisions or part thereof in the Terms and Conditions and if such amendment is agreed upon by and between the parties therein, said amendment shall be part and parcel of this Agreement and it will be annexed to this Agreement as Annexure II and onwards.
4. I-Win Advisory Services Ltd. shall execute the assignment in accordance with the highest standard of professional and ethical competence and integrity having due regards to the nature and purpose of the assignment.
5. The Final Reports and other documents (both hard and soft copies) submitted by I-Win Advisory Services Ltd. in the performance of the services, shall be the property of SUDA. On termination or expiry of this contract, I-Win Advisory Services Ltd. shall return said property to SUDA. I-Win Advisory Services Ltd. may retain a copy of the

See the back sheet of 1st page

State Urban Development Agency

State Urban Development Agency

expand

expand

agreed/ approved

documents but shall not use them for purposes <sup>not related</sup> unrelated to the contract without prior permission of SUDA. <sup>expand</sup>

6. I-Win Advisory Services Ltd. also agrees that all knowledge and information relating to this project should not be within the public domain and shall not be directly or indirectly disclosed to any person or body corporation, whatsoever, except with the written permission of SUDA. <sup>expand</sup>

7. I-Win Advisory Services Ltd. shall fully indemnify SUDA against all liability arising out of action, demands, proceedings etc. resulting from negligence or breach attributable solely to I-Win Advisory Services Ltd. Similarly, SUDA shall fully indemnify I-Win Advisory Services Ltd. against all liabilities arising out of action, demands and proceedings resulting from negligence or breach attributable solely to SUDA. There shall be no indemnity on either side in case of indirect, remote or consequential damages which shall cause for termination or expiration of the Agreement executed by the parties. <sup>expand</sup>

8. In case of any dispute, difference or claims both the parties will try to settle them amicably and the decision taken by the Director, SUDA will be final. <sup>expand</sup>

9. In the event, the decision taken is not satisfactory to I-Win Advisory Services Ltd., the said dispute or claim shall be referred to an independent sole arbitrator mutually agreed upon by both the parties, with the written request from I-Win Advisory Services Ltd., for dealing with the matter under the provision of Arbitration and Conciliation Act 1966. The place of arbitration shall be at Kolkata. All disputes shall be subject to the jurisdiction of ~~Kolkata Court~~ High Court, Calcutta.

10. The Payment schedule for the entire Contract amount approximately amounting Rs. 24,11,920.00 (Rupees Twenty Four Lakh Eleven Thousand Nine Hundred Twenty) only is as given under:  
a) Monthly pro-rata basis

I-Win Advisory Services Ltd. shall furnish a Bank Guarantee, which shall not be less than 10% of actual professional fees. The validity of the Bank Guarantee should be for the entire tenure of the Assignment.

11. It is further mutually agreed by and between the parties that this Agreement shall not be <sup>a</sup>Amended, modified, varied or supplemented in any respect except by an instrument in writing signed and mutually agreed upon by all the parties, which shall state the date from which the <sup>a</sup>Amendment or modification shall become effective.

In witness whereof we have signed herewith today ...th day of April, 2018 at Salt Lake, West Bengal.

**Authorised Signatory**

**Name: SUTANU PRASAD KAR**

**Designation: DIRECTOR**

**STATE URBAN DEVELOPMENT AGENCY  
Under UD & MA Dept.**

**Authorised Signatory**

**Name: RAVI GOYAL**

**Designation: DIRECTOR**

**I-Win Advisory Services Ltd.**

**Witness:**

**1. ASHIS SAHA**

**2. SOUMEN DE**

**Witness:**

**1. DEBASHIS SENGUPTA**

**2. BIPLAB NANDY**



Census 2011

Table name	State code	District code	Town code	Area Name	Total/Rural/Urban	HH - 2 Houseless households by household size (Census 2011)										Mean household size		
						Houseless households		Household size										
						Number	Population	1	2	3	4	5	6	7+				
1	2	3	4	5	6	7	8	9	10	11								
HH02CITY	19	000	801630	Siliguri (M Corp.)	Urban	241	809	166	10	13	10	9	3	30	3.4			
HH02CITY	19	327	801631	Danling (M)	Urban	38	161	8	0	6	10	4	3	7	4.2			
HH02CITY	19	328	801632	Jalpaiguri (M)	Urban	54	154	24	6	11	5	3	1	4	2.9			
HH02CITY	19	330	801633	Rangpur (M)	Urban	1666	7067	29	96	283	607	435	155	61	4.2			
HH02CITY	19	331	801634	Daluzhat (M + OG)	Urban	52	236	1	2	9	21	7	5	7	4.5			
HH02CITY	19	332	801635	English Bazar (M)	Urban	155	2087	2	7	10	11	12	20	93	13.5			
HH02CITY	19	333	801636	Barnampore (M)	Urban	83	451	33	2	1	2	7	2	36	5.4			
HH02CITY	19	335	801637	Kulti (M)	Urban	48	122	26	2	5	7	5	0	3	2.5			
HH02CITY	19	335	801638	Asansol (M Corp.)	Urban	254	553	170	23	7	14	10	10	20	2.2			
HH02CITY	19	335	801639	Jamuna (M + OG)	Urban	27	119	5	2	1	6	4	4	5	4.4			
HH02CITY	19	335	801640	Rangpur (M)	Urban	23	48	16	1	2	1	0	1	2	2.1			
HH02CITY	19	335	801641	Durgapur (M Corp.)	Urban	101	465	9	7	23	27	11	6	18	4.6			
HH02CITY	19	335	801642	Bardhaman (M)	Urban	45	862	4	1	9	8	8	1	14	19.2			
HH02CITY	19	336	801643	Nandakop (M)	Urban	299	1082	119	20	19	45	35	24	37	3.6			
HH02CITY	19	336	801644	Krishnanagar (M)	Urban	85	129	72	2	0	7	1	2	1	1.5			
HH02CITY	19	336	801645	Santipur (M)	Urban	17	44	9	2	1	2	0	1	2	2.6			
HH02CITY	19	336	801646	Kalyani (M)	Urban	36	146	4	3	7	7	8	4	3	4.1			
HH02CITY	19	337	801647	Bongaon (M)	Urban	2	12	0	0	0	1	0	0	1	6.0			
HH02CITY	19	337	801648	Halsahar (M)	Urban	12	20	7	4	0	0	1	0	0	1.7			
HH02CITY	19	337	801649	Kanchhapara (M + OG)	Urban	19	45	13	2	0	0	1	0	3	2.4			
HH02CITY	19	337	801650	Nahai (M)	Urban	65	799	9	2	4	0	4	8	38	12.3			
HH02CITY	19	337	801651	Bhatpara (M + OG)	Urban	296	1163	35	62	59	34	26	32	48	3.9			
HH02CITY	19	337	801652	Habra (M)	Urban	6	42	0	0	1	1	0	2	2	7.0			
HH02CITY	19	337	801653	Ashokenagar Kalyangarh	Urban	3	10	0	1	1	0	1	0	0	3.3			
HH02CITY	19	337	801700	North Barrackpore (M)	Urban	58	108	37	7	6	2	1	2	1	1.9			
HH02CITY	19	337	801701	Barrackpore (M)	Urban	37	165	2	3	9	6	8	4	5	4.5			
HH02CITY	19	337	801702	Titagarh (M)	Urban	31	77	15	3	6	3	1	1	2	2.5			
HH02CITY	19	337	801703	Kharah (M)	Urban	19	121	0	1	1	3	6	3	5	6.4			
HH02CITY	19	337	801704	Panhati (M)	Urban	140	484	25	8	56	15	20	5	11	3.5			
HH02CITY	19	337	801705	Barasat (M)	Urban	59	180	19	4	13	13	5	1	4	3.1			
HH02CITY	19	337	801706	Madhyangram (M)	Urban	10	45	0	1	3	1	3	0	2	4.5			
HH02CITY	19	337	801707	North DumDum (M)	Urban	38	137	3	5	7	15	5	3	0	3.6			
HH02CITY	19	337	801708	Kamardin (M)	Urban	61	231	13	10	12	9	2	1	14	3.8			
HH02CITY	19	337	801709	Baranagar (M)	Urban	151	354	88	22	14	11	6	3	7	2.3			
HH02CITY	19	337	801710	Dum Dum (M)	Urban	11	40	1	0	5	2	2	1	0	3.6			
HH02CITY	19	337	801711	South DumDum (M)	Urban	193	355	130	25	16	6	6	3	7	1.8			
HH02CITY	19	337	801712	Rajmahal Gopalpur (M)	Urban	42	169	4	2	8	12	9	6	1	4.0			
HH02CITY	19	337	801713	Bidhannagar (M)	Urban	250	1138	81	27	17	19	12	13	81	4.6			
HH02CITY	19	337	801714	Basimat (M)	Urban	25	87	7	1	5	5	2	2	3	3.5			
HH02CITY	19	338	801715	Banshera (M)	Urban	10	42	4	2	0	0	1	1	2	4.2			
HH02CITY	19	338	801716	Hugli-Chinsurah (M + OG)	Urban	34	79	20	1	4	4	3	1	1	2.3			
HH02CITY	19	338	801717	Chandernagar (M Corp.)	Urban	144	214	116	12	3	6	4	1	2	1.5			
HH02CITY	19	338	801718	Bhadreswar (M)	Urban	20	30	17	1	1	0	0	0	1	1.5			
HH02CITY	19	338	801719	Chandernagar (M)	Urban	35	124	13	1	2	7	3	5	4	3.5			
HH02CITY	19	338	801720	Baranagar (M)	Urban	61	805	4	2	3	1	1	1	49	9.9			
HH02CITY	19	338	801721	Serampore (M)	Urban	37	252	1	1	3	1	3	1	27	6.8			
HH02CITY	19	338	801722	Rishra (M)	Urban	77	181	55	1	4	0	4	6	7	2.4			
HH02CITY	19	338	801723	Uttarpara Kotrung (M)	Urban	23	63	11	0	3	5	3	0	1	2.7			
HH02CITY	19	339	801724	Bankura (M)	Urban	46	141	13	7	7	9	5	4	1	3.1			
HH02CITY	19	340	801725	Paruliyga (M)	Urban	32	85	17	1	2	4	6	1	1	2.7			
HH02CITY	19	341	801726	Bally (M)	Urban	104	484	39	5	6	7	7	13	27	4.7			
HH02CITY	19	341	801727	Habra (M Corp.)	Urban	779	2958	284	61	58	80	60	83	153	3.8			
HH02CITY	19	341	801728	Ulubaha (M + OG)	Urban	28	106	6	2	6	6	3	1	4	3.8			
HH02CITY	19	342	801729	Kolkata (M Corp.)	Urban	12250	69790	1455	743	830	1146	1237	1002	5837	5.7			
HH02CITY	19	343	801730	Maneshtala (M)	Urban	55	226	4	5	12	13	11	4	6	4.1			
HH02CITY	19	343	801731	Rajpur Sonarpur (M)	Urban	115	353	29	11	32	24	10	5	4	3.1			
HH02CITY	19	344	801732	Medinipur (M)	Urban	62	137	41	2	4	5	6	1	3	2.2			
HH02CITY	19	344	801733	Kharagpur (M)	Urban	29	122	1	0	14	4	3	4	3	4.2			
HH02CITY	19	345	801734	Haldia (M)	Urban	20	240	3	0	1	2	0	0	14	12.0			
Note: Household size refers to number of persons in a household						18713	96557	3319	1234	1647	2272	2050	1466	6725	259.3			

kmc - 37428 (self survey by Agency)  
 35 shelters NULM  
 1856 (Dpt. Eng)  
 1750  
 Vagrancy 9 - 3606  
 450  
 4056  
 (All H.B.)  
 Total

[Home \(V\)](#) / [Houseless \(/houseless.php\)](#)

## Houseless Population 2011

India is home to 4.5 lakh houseless families which has total population of 17.73 Lakh living without any support roof cover. The highest being living in state of Uttar Pradesh and Maharashtra. The Sex Ratio of houseless population of India is just 694 females per 1000 Males. Total 2.7 lakh children with age 0-6 are also houseless in India as per primary census data of 2011. Literacy rate of houseless people is 56.07% lower than national average of 74.04%.

Showing 10

Search

#	State	Total	Males	Female	Child(0-6)	Literacy
-	India	1,773,040	1,046,871	726,169	270,605	56.07%
1	<a href="#">Uttar Pradesh (/census/state/uttar+pradesh.html)</a>	329,125	205,662	123,463	47,426	37.17%
2	<a href="#">Maharashtra (/census/state/maharashtra.html)</a>	210,908	127,809	83,099	30,211	50.24%
3	<a href="#">Rajasthan (/census/state/rajasthan.html)</a>	181,544	97,568	83,976	37,568	19.96%
4	<a href="#">Madhya Pradesh (/census/state/madhy+pradesh.html)</a>	146,435	81,599	64,836	27,440	31.72%
5	<a href="#">Andhra Pradesh (/census/state/andhra+pradesh.html)</a>	145,211	75,678	69,533	20,750	46.79%
6	<a href="#">Gujarat (/census/state/gujarat.html)</a>	144,306	83,967	60,339	24,920	34.87%
7	<a href="#">West Bengal (/census/state/west+bengal.html)</a>	134,040 <b>(PV)</b>	91,839	42,201	9,556	41.02%
8	<a href="#">Karnataka (/census/state/karnataka.html)</a>	76,735	42,874	33,861	11,998	45.83%
9	<a href="#">Haryana (/census/state/haryana.html)</a>	51,871	28,748	23,123	10,278	22.12%



## DATA SOURCE : SECC-2011

District	Town Code	Town	Number of HOUSELESS Households	Percentage of HOUSELESS Households
Darjeeling	7001	Darjeeling	6	0.03
Darjeeling	7002	Kalimpong	1	0.01
Darjeeling	7003	Mirik	1	0.05
Darjeeling	7004	Kurseong	1	0.02
Darjeeling	7005	Siliguri MC	2	0.00
Jalpaiguri	7006	Siliguri MC	1	0.00
Jalpaiguri	7007	Mal	3	0.05
Jalpaiguri	7008	Jalpaiguri	0	0.00
Jalpaiguri	7009	Dhupguri	0	0.00
Alipurduar	7010	Alipurduar	2	0.01
Cooch Beha	7011	Haldibari	0	0.00
Cooch Beha	7012	Mekliganj	2	0.09
Cooch Beha	7013	Mathabhanga	1	0.02
Cooch Beha	7014	Cooch Behar	5	0.03
Cooch Beha	7015	Tufanganj	0	0.00
Cooch Beha	7016	Dinhata	1	0.01
Uttar Dinajp	7017	Islampur	4	0.04
Uttar Dinajp	7018	Dalkhola	0	0.00
Uttar Dinajp	7019	Raiganj	1613	4.45
Uttar Dinajp	7020	Kaliyaganj	1	0.01
Dakshin Dir	7021	Gangarampur	0	0.00
Dakshin Dir	7022	Balurghat	25	0.06

DATA SOURCE : SECC-2011

District	Town Code	Town	Number of HOUSELESS Households	Percentage of HOUSELESS Households
Malda	7023	Old Malda	0	0.00
Malda	7024	English Bazar	28	0.06
Murshidaba	7025	Dhuliyān	4	0.02
Murshidaba	7026	Jangipur	0	0.00
Murshidaba	7027	Jaiaganj Azimganj	16	0.13
Murshidaba	7028	Murshidabad	0	0.00
Murshidaba	7029	Kandi	0	0.00
Murshidaba	7030	Behampore	23	0.05
Murshidaba	7031	Beldanga	2	0.03
Birbhum	7032	Nalhati	7	0.08
Birbhum	7033	Rampurhat	0	0.00
Birbhum	7034	Suri	3	0.02
Birbhum	7035	Sainthia	3	0.03
Birbhum	7036	Dubrajpur	2	0.02
Birbhum	7037	Bolpur	6	0.03
Burdwan	7038	Kulti	2	0.00
Burdwan	7039	Asansol MC	4	0.00
Burdwan	7040	Jamuraia	1	0.00
Burdwan	7041	Raniganj	0	0.00
Burdwan	7042	Durgapur MC	2	0.00
Burdwan	7043	Katwa	31	0.16
Burdwan	7044	Dainhat	0	0.00

## DATA SOURCE : SECC-2011

District	Town Code	Town	Number of HOUSELESS Households	Percentage of HOUSELESS Households
Burdwan	7045	Gushkara	0	0.00
Burdwan	7046	Burdwan	3	0.00
Burdwan	7047	Kalna	1	0.01
Burdwan	7048	Memari	1	0.01
Nadia	7049	Nabadwip	314	0.91
Nadia	7050	Krishnagar	86	0.23
Nadia	7051	Santipur	0	0.00
Nadia	7052	Taherpur	0	0.00
Nadia	7053	Birnagar	0	0.00
Nadia	7054	Ranaghat	0	0.00
Nadia	7055	Coopers camp	0	0.00
Nadia	7056	Chakdah	1	0.00
Nadia	7057	Kalyani	0	0.00
Nadia	7058	Gayeshpur	0	0.00
North 24 Pa	7059	Bongaon	12	0.05
North 24 Pa	7060	Halisahar	1	0.00
North 24 Pa	7061	Kanchrapara	152	0.53
North 24 Pa	7062	Naihati	6	0.02
North 24 Pa	7063	Bhatpara	102	0.12
North 24 Pa	7064	Gobardanga	0	0.00
North 24 Pa	7065	Habra	3	0.01
North 24 Pa	7066	Ashoknagar Kalyangar	0	0.00

## DATA SOURCE : SECC-2011

District	Town Code	Town	Number of HOUSELESS Households	Percentage of HOUSELESS Households
North 24 Pa	7067	Garulia	18	0.10
North 24 Pa	7068	North Barrackpore	8	0.02
North 24 Pa	7069	Barrackpur Cantornment	0	0.00
North 24 Pa	7070	Barrackpore	2	0.01
North 24 Pa	7071	Titagarh	20	0.09
North 24 Pa	7072	Khardah	0	0.00
North 24 Pa	7073	Panihati	19	0.02
North 24 Pa	7074	Baduria	4	0.03
North 24 Pa	7075	Barasat	5	0.01
North 24 Pa	7076	Madhyamgram	0	0.00
North 24 Pa	7077	New Barrackpore	5	0.03
North 24 Pa	7078	North DumDum	12	0.02
North 24 Pa	7079	Kamarhati	71	0.11
North 24 Pa	7080	Baranagar	1	0.00
North 24 Pa	7081	DumDum	117	0.44
North 24 Pa	7082	South DumDum	1	0.00
North 24 Pa	7083	Rajahat Gopalpur	0	0.00
North 24 Pa	7084	Bidhannagar	32	0.06
North 24 Pa	7085	Nabadiganta	0	0.00
North 24 Pa	7086	Basirhat	0	0.00
North 24 Pa	7087	Taki	1	0.01
Hooghly	7088	Bansberia	1	0.00

## DATA SOURCE : SECC-2011

District	Town Code	Town	Number of HOUSELESS Households	Percentage of HOUSELESS Households
Hooghly	7089	Hoogly Chinsurah	4	0.01
Hooghly	7090	Chandannagar MC	2	0.00
Hooghly	7091	Tarakeswar	5	0.08
Hooghly	7092	Arambagh	1	0.01
Hooghly	7093	Bhadreswar	0	0.00
Hooghly	7094	Champdani	0	0.00
Hooghly	7095	Baidyabati	1	0.00
Hooghly	7096	Serampore	382	0.88
Hooghly	7097	Rishra	199	0.76
Hooghly	7098	Konnagar	1	0.01
Hooghly	7099	Dankuni	0	0.00
Hooghly	7100	Uttarpara Kotrung	11	0.03
Bankuara	7101	Bankura	2	0.01
Bankuara	7102	Sonamukhi	1	0.01
Bankuara	7103	Bishnupur	8	0.05
Purulia	7104	Jhalda	0	0.00
Purulia	7105	Raghunathpur	1	0.02
Purulia	7106	Purulia	0	0.00
Howrah	7107	Bally	446	0.99
Howrah	7108	Howrah MC	154	0.07
Howrah	7109	Uluberia	1	0.00
Kolkata	7110	Kolkata MC including	8601	0.90



DATA SOURCE : SECC-2011

District	Town Code	Town	Number of HOUSELESS Households	Percentage of HOUSELESS Households
South 24 Pa	7111	Maheshtala	0	0.00
South 24 Pa	7112	Budge Budge	1	0.01
South 24 Pa	7113	Pujali	0	0.00
South 24 Pa	7114	Rajpur Sonarpur	2	0.00
South 24 Pa	7115	Baruipur	1	0.01
South 24 Pa	7116	Diamond Harbour	4	0.04
South 24 Pa	7117	Jainagar Majilpur	0	0.00
Paschim Mi	7118	Ramjibanpur	0	0.00
Paschim Mi	7119	Khirpai	0	0.00
Paschim Mi	7120	Chandrakona	0	0.00
Paschim Mi	7121	Kharar	0	0.00
Paschim Mi	7122	Ghatal	6	0.05
Paschim Mi	7123	Midnapore	6	0.02
Paschim Mi	7124	Jhargram	0	0.00
Paschim Mi	7125	Kharaghpur & Kharagpur	1	0.00
Purba Midn	7126	Panskura	0	0.00
Purba Midn	7127	Tamluk	1	0.01
Purba Midn	7128	Haldia	17	0.04
Purba Midn	7129	Egra	0	0.00
Purba Midn	7130	Contai	2	0.01
Grand Total			12663	0.27

**Annexure-II**

**Scoring Criteria for Technical Proposal:**

Criteria	Detail Criteria	Detail Score	Maximum Score	Documents to be upload
Experience and competency of firm	Experience of conduction of GIS based survey. 10 points for each completed project in last 3 years and 5 points for each ongoing project in last 1 year. Note : <ul style="list-style-type: none"> <li>• Maximum 3 (three) numbers of projects will be considered for scoring purpose and this is to be considered according to the priority list of completed / ongoing project.</li> <li>• Maximum no. of projects to be uploaded by the bidder for completed project is 3 (three).</li> <li>• Maximum no. of projects to be uploaded by the bidder for ongoing project is 3 (three).</li> <li>• In case of submission of more than the requisite no. of projects as stated above by the bidder, projects beyond the requisite limit will not be taken into consideration.</li> </ul>		60 30	Incorporation, Trade License
	Turnover		12	Audited balance sheet of last 3 financial year
<ul style="list-style-type: none"> <li>• Avg. 20 Lakhs or more in last three years</li> </ul>	4			
<ul style="list-style-type: none"> <li>• Avg. 30 Lakhs or more in last three years</li> </ul>	8			
<ul style="list-style-type: none"> <li>• Avg. 50 Lakhs or above in last three years</li> </ul>	12			
	Years in Business		10	Relevant documents
<ul style="list-style-type: none"> <li>• More than 3 years but less than 10 years</li> </ul>	5			
<ul style="list-style-type: none"> <li>• More than 10 years but less than 15 years</li> </ul>	7			
<ul style="list-style-type: none"> <li>• More than 15 years and above</li> </ul>	10			
	Local experience in West Bengal in conduction of GIS based survey of similar nature at State/ Town/ District level in last 5 years		8	Work Order & Payment Certificate
	<ul style="list-style-type: none"> <li>• Ongoing</li> </ul>	5		
	<ul style="list-style-type: none"> <li>• <i>completed</i></li> </ul>	8		

Criteria	Detail Criteria	Detail Score	Maximum Score	
			40	
	Experience on Urban Homeless related issues	7		Work completion certificate
	Proposed Approach and Methodology understanding of the project & timelines	32		Technical Proposal & project completion schedule should be uploaded
	Office Support	1		
	<b>Total Score</b>		<b>100</b>	

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SP

STATE URBAN DEVELOPMENT AGENCY

“ইলগাস ভবন”, এইচ-সি ব্লক, সেক্টর-৩, বিধাননগর, কলকাতা-৭০০ ১০৬, পশ্চিমবঙ্গ

“ILGUS BHAVAN”, H-C Block, Sector - III, Bidhannagar, Kolkata - 700 106, West Bengal

ক্রমিক নং SUDA-285/2017/1547

তারিখ 27.02.2018

**CORRIGENDUM**

Name of the Work: CONDUCTING GIS BASED SURVEY OF URBAN HOMELESS POPULATION IN 124 URBAN LOCAL BODIES IN THE STATE OF WEST BENGAL

Tender Reference No: SUDA-285/2017-1381 dated: 29.01.2018

Tender ID No: 2018\_MAD\_151659\_1 dated: 29.01.2018

	Clause / Terms & Conditions / Technical Specifications / Declarations as mentioned in the NIT	Clause / Terms & Conditions / Technical Specifications / Declarations as modified based on Pre-Bid meeting
SECTION A, Point: 3	It shall be inclusive of remuneration of all personnel, mobility charges, travelling expenses and maintenance cost together with profit and all taxes and duties to be levied for the purpose. The quoted amount shall be for a span of two years. <b>Note:</b> After implementation of GST, any changes in taxes and duties will subsequently be adjusted in the bill. Rate should be as per prevailing norms. Any upward/downward revision for implementation of GST will be considered in due course, if applicable in this context.	In this clause the <b>Note</b> may be treated as “Omitted”
SECTION A, Point: 5. Earnest Money and Security Deposit	Rs. 50,000.00 (Rupees fifty thousand) only as an initial Earnest Money Deposit shall be paid by selecting from either of the following payment modes (refer Finance Order no. 3975-F(Y) dated 28/07/2016):  i) Net banking (any of the banks listed in the ICICI Bank Payment gateway) in case of payment through ICICI Bank Payment Gateway. ii) RTGS/NEFT in case of offline payment through bank account in any bank.  This amount will be converted to security deposit for the successful bidder.	Rs. 50,000.00 (Rupees fifty thousand) only as an initial Earnest Money Deposit shall be paid by selecting from either of the following payment modes (refer Finance Order no. 3975-F(Y) dated 28/07/2016):  i) Net banking (any of the banks listed in the ICICI Bank Payment gateway) in case of payment through ICICI Bank Payment Gateway. ii) RTGS/NEFT in case of offline payment through bank account in any bank.

দূরভাষ : ২৩৫৮ ৬৪০৩ / ৫৭৬৭, ফ্যাক্স : ২৩৫৮ ৫৮০০

Tel : 2358 6403/5767, Fax : 2358 5800, E-mail : wbsudadir@gmail.com

Account Section : 2358 6408

	<p>Balance Earnest Money beyond Rs. 50,000.00/- (if any, to fulfill 2 % of amount offered) shall be deposited by the successful Quotationer prior to acceptance of tender.</p> <p>The EMD for the successful Quotationer will be converted to Security Deposit and additional amount of 8% will be deducted towards SD from each monthly invoice. Such deducted amount will be refunded after necessary certification by the competent Authority on expiry of 4 months from the month of invoice on which it was deducted.</p>	<p>This amount will be converted to security deposit for the successful bidder.</p> <p>Balance Earnest Money beyond Rs. 50,000.00/- (if any, to fulfill 2 % of amount offered) shall be deposited by the successful Quotationer prior to acceptance of tender.</p> <p>The EMD for the successful Quotationer will be converted to Security Deposit and additional amount of 8% will be deducted towards as Performance Bank Guarantee.</p>
<b>SECTION A, Point: 6. k)</b>	Performance Bank Guarantee value 5 % of the Project Value.	Performance Bank Guarantee value 10 % of the Project Value.
<b>SECTION A, GIS based Survey of Homeless persons may be divided into three phases Point: 3.2,3.4</b>	<p><b>Point 3.2</b> GIS based Survey of Homeless persons may be divided into three phases</p> <p>a) Planning phase b) Field Survey c) Resource Mapping d) Reporting &amp; Sharing</p>	<p>Modified as <b>Point: 3.2</b> GIS based Survey of Homeless persons may be divided into three phases</p> <p>a) Plan for the Survey b) Data Collection c) Resource Mapping &amp; Point: 3.4 <b>Point: 3.5</b> Details are attached herewith</p>
<b>SECTION –B Point: 3.4 Deliverables by the Agency</b>	5. Completion of survey before 3 month from date of signing of contract	5. Completion of survey before 1 month from date of signing of contract
<b>SECTION –B Point: 4. INFORMATION TO THE AGENCY</b>	The proposal will form part of the contract with the selected Agency/NGO/Firm. The Technical Proposal should be submitted along with a refundable EMD of Rs. 50,000/- in form of DD drawn in favour of "Director, SUDA".	The proposal will form part of the contract with the selected Agency/NGO/Firm. The Technical Proposal should be submitted along with a refundable EMD of Rs. 50,000/- in form online/offline in favour of "Director, SUDA".
<b>SECTION –B Point: 6. FINANCIAL PROPOSAL</b>	The financial proposals shall contain proposed pricing for 124 ULBs indicating price for each 50000 population for 124 ULBs as per census 2011. It is the responsibility of the Agency / Firm to find out the area of each town and probable	The financial proposals shall contain proposed pricing for 124 ULBs. It is the responsibility of the Agency / Firm to find out the area of each town and probable time to take up survey, probability of homeless numbers find in

	<p>time to take up survey, probability of homeless numbers find in each municipality, mobilizing man power as mentioned in this RFP in each municipality and other required costing analysis completely before quoting the price. Details of municipalities are mentioned in Annexure – I for your reference</p>	<p>each municipality, mobilizing man power as mentioned in this RFP in each municipality and other required costing analysis completely before quoting the price. Details of municipalities are mentioned in <b>Annexure – I</b> for your reference</p> <p>Proposal with the lowest cost will be given financial score of 100 and other proposals will be given inversely proportional scores with respect to his/her quoted price.</p> <p>For example, If the least quote financial proposal is <b>L1</b> and the quote of a particular bidder is <b>Q</b> then the financial score of that bidder with quote <b>Q</b> will be <math>F=100x(L1/Q)</math></p>
<p><b>SECTION –B</b> <b>Bid Evaluation Methodology</b> Point: 7.1</p>	<p>a) In the first phase the Technical Proposals shall be evaluated on the basis of minimum eligibility criteria as mentioned above.</p>	<p>a) In the first phase the Technical Proposals shall be evaluated on the basis of minimum eligibility criteria as mentioned above.</p> <p><b>Scoring Criteria for Technical Proposal is annexed herewith as Annexure-II</b></p> <p>Summary list of technically qualified Quotationers earning at least 50% score in the technical proposal will be uploaded before opening of financial proposal.</p>
<p><b>SECTION –B</b> <b>Bid Evaluation Methodology</b> Opening of Financial Proposal Point: 7.2</p>	<p>The financial proposals of the top five bidders (after technical evaluation) shall be opened.</p>	<p>The financial proposals of the top <b>three bidders</b> (after technical evaluation) shall be opened.</p>

### **3.2. GIS based Survey of Homeless persons may be divided into three phases**

#### **a. Plan for the Survey:**

A Plan for survey of homeless population in each ULB shall be prepared in consultation with the Municipal Commissioner of the concerned ULB, which includes the following details:

- Identification of areas with concentration of homeless based on earlier surveys or any other source of information (secondary data).
- Each Urban Local Body may be divided into smaller, more compact Zones/Ward clusters, in line within the administrative set-up of the ULB.
- Standard Questionnaire for Survey will be provided by SUDA and is binding upon the Agency/Agencies engaged in the survey to use the questionnaire to ensure standardization of data.
- Finalize resource mapping questionnaire for resource mapping.
- Ensure availability of required number of Tablets / I pads / Smart Phones (@ 2 tablets / I pads / Smart Phones per team) and other accessories before conducting the survey
- Photograph and Geo tagging of each homeless person to be done at the time of Interview using Mobile App.
- Necessary Mobile application software to be developed by the Agency, duly approved by SUDA.
- Real time web based dashboard to be provided to SUDA authorities to view real time progress of survey and geospatial information of the each application on the Map.
- Teams may be deployed depending on size and population of the Zones/ward clusters to ensure timeliness and cost effectiveness.
- Interview guides to be prepared for conducting the focus group discussions to be approved by SUDA
- Content and format of reports to be submitted to be finalized by SUDA
- Timelines to be fixed within which survey would be completed
- List of partners to be finalized who would be assisting in the qualitative as well as quantitative collection of data
- Local Police Station, Social Welfare Department, Hospital, Civil Society and other Govt. line Departments to be informed through the concerned ULB in advance about the date and time of the survey.
- Arrangement for Mobility of Survey Team during the data collection phase.

#### **b. Data Collection:**

- Test run of the Necessary Mobile application software to be developed by the Agency in presence of SUDA officials.
- Pre-testing of the Mobile Application at the field situation
- Bring about necessary changes in the Mobile Application, if necessary, to ensure its authenticity and reliability of data collected with approval from SUDA.
- Orientation of the Survey team under the supervision of SUDA on purpose of the survey, profiles and problems of the homeless, participatory research methods, expected outcomes, ethical responsibilities and the technicalities of using the Mobile Application.
- A Quality assessment team will undertake supervision of field work and correction of errors on data filled though online application of Mobile App.

- User Id and Pass Word for each location of ULB will be developed by the Agency and be assigned to each member of the Survey Team for collection of information from the field.
- User Id and Pass Word for each cluster of ULBs comprising 5 ULBs will be given to the Supervisors for verification and approval of real time data.
- Master User Id and Pass Word will be given to SUDA designated official to view real time progress of survey, nature and magnitude of data etc.
- Soft copy of the Excel sheet with information on all the variables included in the questionnaire along with spatial location of the homeless persons to be shared with SUDA on weekly basis.
- The field survey will commence only after the trained survey teams are in place. The field survey should begin from 8.00 PM to at least 2.00 AM, because homeless people can usually be identified and contacted at this time. In addition, to cover homeless persons who work during the night, surveys should also be planned for a couple of days during the daytime, i.e. 10.00 AM to 4.00 PM. Before this a preliminary visit to be done within the ULB.
- The survey to ensure collecting information about demography of the homeless populations in these areas in terms of gender, age, education, occupation, marital status, number of children; history of illness place of sleep at night, migration, access to services etc. Persons with disability to be categorized separately. Identifying the aspirations of the homeless for a shelter and also the deterrents preventing the homeless from using the existing shelters also to be included in the survey.
- The latitude and longitude of the places where the homeless population are found will be collected. The necessary equipment like hand-held GPS to be arranged by the Agency.
- As a tool for qualitative survey, some Focus Group Discussions (FGD) with the concerned people, Councilors, Police, NGOs etc to be conducted to have deeper insights on the problems of the homeless people and later triangulated with quantitative information.
- In FGD, questions should be asked based on an indicative list / format focusing on the following core areas;
  - ✓What is roughly the total population of the homeless cluster including women and children?
  - ✓What is the predominant age and gender profile of the homeless population in the cluster?
  - ✓What are the predominant occupations undertaken by this homeless cluster?
  - ✓Do they have any special needs and challenges, such as disability, leprosy, TB, high drug use etc?
  - ✓Have the majority of homeless residents been at this location for more than one year, or less?
  - ✓Do they have access to any shelter? If so, the experience of using such shelters by the homeless
  - ✓If the government sets up a shelter for them, would they welcome it; oppose it; or be indifferent? Ask for reasons.
  - ✓If they were to have a shelter, what would they seek from it in terms of location; facilities; and management?
  - ✓Are there any resources available in the vicinity where these shelters could be built? The resource could be in the form of land or building.
- The data to be collected through the field survey to be analyzed with the help of master chart prepared by using software. The interpretation of the collected responses to be reorganized and validated before its final presentation. The data collected through FGD and observations to be included while analyzing the data.
- Weekly Review meeting with SUDA to be organized to take stock on the quantitative and qualitative information collected from the field.



### **c. Resource Mapping:**

The resources that this phase of the survey seeks to identify in consultation with the Municipal Authorities of concerned ULB are:

- a. Existing shelters;
- b. Field resource mapping survey of all the identified potential buildings and shelter locations
- c. Determination of the feasibility of the identified buildings and locations for building/ upgrading shelters, along with government agencies
- d. Unutilized or underutilized government buildings that can be possibly redeployed as shelters after suitable refurbishing;
- e. Vacant lands that are suitable potential sites for new shelter buildings and duly display on the map by geo tagging them.

### **3.4. Deliverable by the Agency:**

The following deliverables are expected out of this process at this stage:

1. ULB wise Report with data sheet, charts and diagrams on homeless persons
2. Major areas of concentration of homeless persons
3. Map indicating the locations of all the scattered as well as clusters of homeless people by using GPS.
4. Collated survey results
5. Determination of shelter locations, types, number of shelters required in an area including available resources in terms of land and building.

### **3.5. Manpower:**

- a. 6 persons each equipped with Mobile App to complete field survey in an ULB in 4 days
- b. 1 Supervisor for 5 ULBs for data verification and approval.
- c. FGDs by the Supervisors
- d. 1 Data Entry Operator(DEO) for 5 ULBs
- e. 1 Statistician for 25 ULBs



**Director, SUDA  
& Mission Director, WBSULM**

Annexure-II

Scoring Criteria for Technical Proposal:

Criteria	Detail Criteria	Detail Score	Maximum Score	Documents to be upload
Experience and competency of firm	Experience of conduction of GIS based survey. 10 points for each completed project in last 3 years and 5 points for each ongoing project in last 1 year. Note : <ul style="list-style-type: none"> <li>• Maximum 3 (three) numbers of projects will be considered for scoring purpose and this is to be considered according to the priority list of completed / ongoing project.</li> <li>• Maximum no. of projects to be uploaded by the bidder for completed project is 3 (three).</li> <li>• Maximum no. of projects to be uploaded by the bidder for ongoing project is 3 (three).</li> <li>• In case of submission of more than the requisite no. of projects as stated above by the bidder, projects beyond the requisite limit will not be taken into consideration.</li> </ul>		60 30	Incorporation, Trade License
	Turnover		12	
<ul style="list-style-type: none"> <li>• Avg. 20 Lakhs or more in last three years</li> </ul>	4			
<ul style="list-style-type: none"> <li>• Avg. 40 Lakhs in last three years</li> <li>• <del>Avg. 50 Lakhs</del> or above in last three years</li> </ul>	8 12			
	Years in Business		10	Relevant documents
<ul style="list-style-type: none"> <li>• More than 3 years but less than 10 years</li> </ul>	5			
<ul style="list-style-type: none"> <li>• More than <del>10</del> years but less than 15 years</li> <li>• More than <del>15</del> years and above</li> </ul>	7 10			
	Local experience in West Bengal in conduction of GIS based survey of similar nature at State/ Town/ District level in last 5 years		8	Work Order & Payment Certificate
<ul style="list-style-type: none"> <li>• Ongoing</li> </ul>	5			
<ul style="list-style-type: none"> <li>• Completed</li> </ul>	8			

Criteria	Detail Criteria	Detail Score	Maximum Score	
			40	
	Experience on Urban Homeless related issues	7		Work completion certificate
	Proposed Approach and Methodology understanding of the project & timelines	31		Technical Proposal & project completion schedule should be uploaded
	Office Support	1		
	<b>Total Score</b>		<b>100</b>	

**The National Urban Housing & Habitat Policy (NUHHP)**, 2007 aims at Promoting sustainable development of habitat in the country with a view to ensure equitable supply of land, shelter and services at affordable prices to all sections of the society. However, the most vulnerable of these are the urban homeless.

The Urban homeless persons contribute to the economy of the cities and thus the Nation as cheap labour in the informal sector; yet they live with no shelter or social security protection. The urban homeless survive with many challenges like no access to elementary public services such as health, education, food, water and sanitation.

## **2. PROJECT AREA:**

The present assignment covers 124 ULBs spread across 22 districts of West Bengal State excluding.

Selected Agency / Firm / NGO will be allotted for conducting GIS based survey of homeless persons based on their eligibility and capacity.

### **3.1 Objectives of the Survey:**

Survey would ensure four objectives, to

- i. Provide planners a detailed mapping of concentration areas of homeless populations in each city / town;
- ii. Establish the demographic profile of homeless populations in city / town;
- iii. Identify official resources such as land and vacant buildings that can be deployed to provide the required infrastructure for shelters in appropriate location in each city/town; and
- iv. Establish the location and type of shelters needed in each city/town by gauging the specific needs of the beneficiaries

### **3.2 GIS based Survey of Homeless persons may be divided into three phases:**

#### ***a. Planning phase***

- Each Urban Local Body may be divided into smaller, more compact Zones / Ward clusters, in line within the administrative set-up of the ULB.
- **Preliminary Survey:** Before the division into smaller zone/ cluster a preliminary survey should be conducted within the ULB. Depending on the tentative homeless population concentrated area (i.e. Bus stand, Railway Station, Market Complex, Worship places, beside the main road, nearby the big construction sight, central area of the town). This preliminary survey should be conducted in a single day by the surveying agency. At the time of preliminary survey the member of the surveying

agency must interact with the local people about the probable area of the homeless concentration. This preliminary survey mainly will be conducted for get an idea about the ULB or Town before conduction of final GIS based survey. This survey will be conducted by moving by vehicle or by walking depending upon the accessibility of the area. If any homeless people are identified at the time of the survey, it is necessary to take some pictures and noted the area where they have been identified. For this purpose maximum up to Rs 5000 may be spent depending upon the area of the ULB.

- **Publicity information about the survey:** It is mandatory to inform the concerned the ULB about the day of survey. Necessary information to Local Police stations, Hospitals and other line departments will be given by concerned ULB well in advance. No publicities like miking, distribution of leaflets, installment of banner will be made by the agency before the final survey. Before the final survey the agency will conduct a meeting with the concerned urban local bodies about the survey, its necessity, outcomes and targeted beneficiaries. This meeting will be conducted in consultation with the ULBs and ward representatives will be present in this meeting. After discussion the final day of the survey will be decided. It may be mention that, as it is Third Party Survey therefore no local representatives or municipal staffs will not be involved directly in this survey. If any further information required about the ULB or it is related to the survey it may be collected from the ULB. Each ULB will inform about the existing shelters to the surveying agency in this meeting.
- **Final Survey:** The final survey should be conducted in single day and within 8.00 PM to 2.00 PM and it will be conducted by GIS based app. Details are given in the Field Survey part.
- **Teams may be deployed depending on size and population of the Zones / ward clusters.** Maximum 4 to 8 teams may be deployed for conduction of the survey and each team will be formed maximum 2 to 4 persons. Each member of the team should be well concern about the survey methodology and its targeted beneficiaries. Minimum one member of each team should be well concern about the GIS based apps and it utility. No member of the teams should not be influenced by the local representative or any other representative of ULB at the time of final survey. For mobility of the team two wheeler or four wheeler may be used or by walking the area. For mobility purpose maximum Rs 1000 (four wheeler) and Rs. 500 ( for two wheeler) may be spent as per necessity for each team depending upon the area of the concerned ULB. Local police patrolling van will provide the emergency support to teams. At the time of conduction of survey each team must interact with the homeless people individually.
- **After collection of the data** the surveying agency will prepare a report and based on this report, the resource mapping will be done for identification of land or existing buildings for shelter for urban homeless. At the time of resource mapping suggestion of the ULB may be considered for identification of land.
- **Members of the team may be hired** by the concerned agency or existing staffs may be utilized for purpose. Additional student volunteers can be added to each team to assist and learn from the process.
- **Necessary refreshment cost** for the survey purpose will be borne by the agency itself. Maximum RS. 5000 may be spent for refreshment purpose to visit the concern ULB. Beyond this if any additional support is required it may be arranged by agency with

the help of the ULB.

- Necessary Mobile application software to be developed, duly approved by SUDA. For development of software single time charge will be considered and it should not be more than Rs. 100000/-. No additional amount will be provided if any moderation or alternation is required in this app.
- SUDA or concerned ULB will not be liable if the survey is not done within a single day or any other internal problem of the agency.
- Standard questionnaire format will be developed for entire state and agency would follow same for collection of information
- Real time web based dashboard to be provided to SUDA authorities to view real time progress of survey and geospatial information of the each application on the Map
- A Quality assessment team for correction of errors on data to be deployed and each filled form though online to be verified

A Plan for survey of homeless population in each Urban Local Body should be prepared in consultation with the Municipal Commissioner of the concerned ULB, which includes the following details:

1. Identification of areas with concentration of homeless based on earlier surveys or any other source of information
2. Division of ULB into zones/ ward clusters in which data would be collected
3. Ensure availability of required number of Tablets / I pads / Smart Phones (@ 2 tablets / I pads / Smart Phones per team) and other accessories before conducting the survey
4. List of interview questions to be prepared for guiding the focus group discussions as per the guidelines
5. Content and format of reports to be submitted to be finalized as per requirement time to time.
6. Timelines to be fixed within which survey would be completed
7. List of partners to be finalized who would be assisting in the qualitative as well as quantitative collection of data
8. Hiring of Car for Mobility of Team.

Prior to the survey, the teams should be trained and oriented on:

1. Purpose of the survey;
2. The profiles and problems of the homeless;
3. Participatory research methods;
4. Data entry of homeless persons through Mobile application using

## CORRIGENDUM

**Name of the Work:** CONDUCTING GIS BASED SURVEY OF URBAN HOMELESS POPULATION IN 124 URBAN LOCAL BODIES IN THE STATE OF WEST BENGAL

**Tender Reference No:** SUDA-285/2017-1381 dated: 29.01.2018

**Tender ID No:** 2018\_MAD\_151659\_1 dated: 29.01.2018

	Clause / Terms & Conditions / Technical Specifications / Declarations as mentioned in the NIT	Clause / Terms & Conditions / Technical Specifications / Declarations as modified based on Pre-Bid meeting
<b>SECTION A, Point: 3</b>	<p>It shall be inclusive of remuneration of all personnel, mobility charges, travelling expenses and maintenance cost together with profit and all taxes and duties to be levied for the purpose. The quoted amount shall be for a span of two years.</p> <p><b>Note:</b> After implementation of GST, any changes in taxes and duties will subsequently be adjusted in the bill. Rate should be as per prevailing norms. Any upward/downward revision for implementation of GST will be considered in due course, if applicable in this context.</p>	<p>In this clause the <b>Note</b> may be treated as "Omitted"</p>
<b>SECTION A, Point: 5. Earnest Money and Security Deposit</b>	<p>Rs. 50,000.00 (Rupees fifty thousand) only as an initial Earnest Money Deposit shall be paid by selecting from either of the following payment modes (refer Finance Order no. 3975-F(Y) dated 28/07/2016):</p> <ul style="list-style-type: none"> <li>i) Net banking (any of the banks listed in the ICICI Bank Payment gateway) in case of payment through ICICI Bank Payment Gateway.</li> <li>ii) RTGS/NEFT in case of offline payment through bank account in any bank.</li> </ul> <p>This amount will be converted to security deposit for the successful bidder. Balance Earnest Money beyond Rs. 50,000.00/- (if any, to fulfill 2 % of amount</p>	<p>Rs. 50,000.00 (Rupees fifty thousand) only as an initial Earnest Money Deposit shall be paid by selecting from either of the following payment modes (refer Finance Order no. 3975-F(Y) dated 28/07/2016):</p> <ul style="list-style-type: none"> <li>i) Net banking (any of the banks listed in the ICICI Bank Payment gateway) in case of payment through ICICI Bank Payment Gateway.</li> <li>ii) RTGS/NEFT in case of offline payment through bank account in any bank.</li> </ul> <p>This amount will be converted to security deposit for the successful</p>

	<p>offered) shall be deposited by the successful Quotationer prior to acceptance of tender.</p> <p>The EMD for the successful Quotationer will be converted to Security Deposit and additional amount of 8% will be deducted towards SD from each monthly invoice. Such deducted amount will be refunded after necessary certification by the competent Authority on expiry of 4 months from the month of invoice on which it was deducted.</p>	<p>bidder.</p> <p>Balance Earnest Money beyond Rs. 50,000.00/- (if any, to fulfill 2 % of amount offered) shall be deposited by the successful Quotationer prior to acceptance of tender.</p> <p>The EMD for the successful Quotationer will be converted to Security Deposit and additional amount of 8% will be deducted towards as Performance Bank Guarantee.</p>
SECTION A, Point: 6. k)	Performance Bank Guarantee value 5 % of the Project Value.	Performance Bank Guarantee value 10 % of the Project Value.
SECTION A, Point: 9 Quotation Document	FORM- 6 containing Price Schedule (.xls sheet)	In this clause the FORM-6 may be treated as "Omitted" As the provision of Price schedule available in BOQ in e- Tender
SECTION –B Point: 3.2 (a)	<ul style="list-style-type: none"> <li>Necessary Mobile application software to be developed, duly approved by SUDA</li> </ul>	<ul style="list-style-type: none"> <li>Necessary Mobile application software for this GIS based survey, duly approved by SUDA</li> </ul>
SECTION –B Point: 3.2 (a)	<ul style="list-style-type: none"> <li>Representative from each Urban Local Bodies will be present with Team at the Time of conducting the survey</li> </ul>	<ul style="list-style-type: none"> <li>In this clause this point may be treated as "Omitted"</li> </ul>
SECTION –B Point: 3.4 <u>Deliverables by the Agency</u>	5. Completion of survey before 3 month from date of signing of contract	<u>Deliverables by the Agency</u> 5. Completion of survey before 1 month from date of signing of contract
SECTION –B Point: 4. <u>INFORMATION TO THE AGENCY</u>	The proposal will form part of the contract with the selected Agency/NGO/Firm. The Technical Proposal should be submitted along with a refundable EMD of Rs. 50,000/- in form of DD drawn in favour of "Director, SUDA".	The proposal will form part of the contract with the selected Agency/NGO/Firm. The Technical Proposal should be submitted along with a refundable EMD of Rs. 50,000/- in form online/offline in favour of "Director, SUDA".
SECTION –B Point: 6. <u>FINANCIAL PROPOSAL</u>	The financial proposals shall contain proposed pricing for 124 ULBs indicating price for each 50000 population for 124 ULBs as per census 2011. It is the responsibility of the Agency / Firm to find out the area of each town and probable time to take up survey, probability of homeless numbers find in each	The financial proposals shall contain proposed pricing for 124 ULBs. It is the responsibility of the Agency / Firm to find out the area of each town and probable time to take up survey, probability of homeless numbers find in each municipality, mobilizing man power as mentioned in this RFP in each



	<p>municipality, mobilizing man power as mentioned in this RFP in each municipality and other required costing analysis completely before quoting the price. Details of municipalities are mentioned in Annexure – I for your reference</p>	<p>municipality and other required costing analysis completely before quoting the price. Details of municipalities are mentioned in Annexure – I for your reference</p> <p>Proposal with the lowest cost will be given financial score of 100 and other proposals will be given inversely proportional scores with respect to his/her quoted price.</p> <p><b>For example,</b>  <b>If the least quote financial proposal is L1 and the quote of a particular bidder is Q</b>  <b>then the financial score of that bidder with quote Q will be <math>F=100x(L1/Q)</math></b></p>
<p><b>SECTION –B</b>  <b>Bid Evaluation Methodology</b>  <b>Point:</b>  <b>7.1</b></p>	<p>a) In the first phase the Technical Proposals shall be evaluated on the basis of minimum eligibility criteria as mentioned above.</p>	<p>a) In the first phase the Technical Proposals shall be evaluated on the basis of minimum eligibility criteria as mentioned above.</p> <p><b>Scoring Criteria for Technical Proposal is annexed herewith as Annexure-II</b></p> <p>Summary list of technically qualified Quotationers earning at least 50% score in the technical proposal will be uploaded before opening of financial proposal.</p>
<p><b>SECTION –B</b>  <b>Bid Evaluation Methodology</b>  <b>Opening of Financial Proposal</b>  <b>Point:</b>  <b>7.2</b></p>	<p>The financial proposals of the top five bidders (after technical evaluation) shall be opened.</p>	<p>The financial proposals of the top <b>three bidders</b> (after technical evaluation) shall be opened.</p>

Director, SUDA  
& Mission Director, SUDA

**Annexure-II**

**Scoring Criteria for Technical Proposal:**

Criteria	Detail Criteria	Detail Score	Maximum Score	
Experience and competency of firm			60	
	Experience of conduction of GIS based survey. 10 points for each completed project in last 3 years and 5 points for each ongoing project in last 1 year. Note : <ul style="list-style-type: none"> <li>• Maximum 3 (three) numbers of projects will be considered for scoring purpose and this is to be considered according to the priority list of completed / ongoing project.</li> <li>• Maximum no. of projects to be uploaded by the bidder for completed project is 3 (three).</li> <li>• Maximum no. of projects to be uploaded by the bidder for ongoing project is 3 (three).</li> <li>• In case of submission of more than the requisite no. of projects as stated above by the bidder, projects beyond the requisite limit will not be taken into consideration.</li> </ul>		30	
	Turnover		12	
	<ul style="list-style-type: none"> <li>• Avg. 20 Lakhs or more in last three years</li> </ul>	4		
	<ul style="list-style-type: none"> <li>• Avg. 10 Lakhs in last three years</li> </ul>	8		
	<ul style="list-style-type: none"> <li>• Avg. 10 crores or above in last three years</li> </ul>	12		
	Years in Business		10	
	<ul style="list-style-type: none"> <li>• More than 3 years but less than 10 years</li> </ul>	5		
	<ul style="list-style-type: none"> <li>• More than 5 years but less than 15 years</li> </ul>	7		
	<ul style="list-style-type: none"> <li>• More than 10 years and above</li> </ul>	10		
	Local experience in West Bengal in conduction of GIS based survey of similar nature at State/ Town/ District level in last 5 years		8	
	<ul style="list-style-type: none"> <li>• Ongoing</li> </ul>	5		
	<ul style="list-style-type: none"> <li>• Completed</li> </ul>	8		

Criteria	Detail Criteria	Detail Score	Maximum Score	
			40	
	Experience on Urban Homeless survey related issue	7		30% on qualification and 70% on experience
	Experience in working Urban area	11		
	Existing Manpower of Agency	4.5		
	Experience using Information Technology in GIS based survey	16.5		
	Office Support	1		
	<b>Total Score</b>		<b>100</b>	



**I-WIN Advisory Services Limited**

Formerly ICICI-West Bengal Infrastructure  
Development Corporation Limited  
CIN-U64202WB1995PLC075980



DD  
SMM(SUH)  
Date: 16/08/2018  
27/8/18

IWIN/SB/18-19/170

**Director**  
State Urban Development Agency,  
WBSULM,  
ILGUS Bhavan, H-C Block,  
Sector III, Bidhan Nagar,  
Kolkata 700106

**Subject: Submission of Report (Final) for GIS-Based survey for Urban Homeless Population in 124 ULBs in the state of West Bengal**

Dear Sir,

This is in reference to your work order no. SUDA-285/2017-1381 dated 29.01.2018. We are pleased to submit our final report for the above assignment. This is for your kind perusal and consideration.

Thanking you,

Yours faithfully,

**Ravi Goyal**  
Director



# FINAL REPORT ON GIS BASED SURVEY OF URBAN HOMELESS POPULATION IN 124 ULBs IN THE STATE OF WEST BENGAL



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## ABBREVIATIONS

TOR	Terms of Reference
NULM	National Urban Livelihoods Mission
ULB	Urban Local Body
SUDA	State Urban Development Agency
SSUH	Scheme of Shelters for Urban Homeless

## CHAPTER 1

### 1. PROJECT BACKGROUND

#### 1.1. Introduction

Homeless people are defined in the Terms of Reference (TOR) as, “Persons who do not have a house, either self-owned or rented, but instead live and sleep on pavements, at parks, railway stations, bus stations and places of worship, outside shops and factories, at construction sites, under bridges, in Hume pipes, on dividers, road junctions and all other similar places under the open sky or places unfit for human habitation. This also includes people who live in temporary structures without walls, under plastic sheets or thatched roofs on pavements, parks or other common places.”

There exists a homeless population in almost every city of India. This homeless population provides cheap labour and works mostly in the informal sector. Therefore, it contributes significantly to the GDP of the Indian economy.

The most vulnerable section of the society, according to policy makers, is the urban homeless. The urban homeless survive with many challenges like no access to elementary public services, such as health, education, food, water and sanitation. Some of the factors that contribute to the homelessness are lack of affordable housing, changes in the industrial economy leading to unemployment, inadequate income supports, de-institutionalisation of patients with mental health problems, physical or mental illness and disabilities, substance abuse, domestic violence, and in most cases, job loss.

The factors of attraction in the destination places that encourage people to move include peace and security, the possibility of better employment, better education, social security, a better standard of living in general, as well as political and religious freedom.

West Bengal has seen both types of migrations, namely inter-state and intra-state migration. People migrate to higher urbanized districts in the state in the hope for finding better employment opportunities, better standard of living and due to marriage. It is also observed that, employment is the main reason behind the movement of male migrants, while marriage remains the most dominant reason for female migration.



## 1.2. Trend of Urbanization in West Bengal

During the last two decades, West Bengal has experienced urbanization involving a rapid expansion of urban areas and remarkable rise in urban population. The level of urbanisation is usually measured by the share of urban population in the total population. Moving on the rate of urbanization increased from 27.48 percent in the 1991 to 31.87 percent in 2011 in West Bengal.

Year	Total Population (Million)		Urban Population (Million)		% Urban Population	
	India	W. B.	India	W. B.	India	W. B.
1951	361.09	26.30	62.44	6.28	17.30	23.90
1961	439.23	34.93	78.94	8.54	18.00	24.40
1971	548.16	44.31	109.11	10.97	19.90	24.70
1981	683.33	54.58	159.46	14.45	23.30	26.50
1991	844.32	67.98	217.18	18.62	25.70	27.48
2001	1027.02	80.22	285.35	22.49	27.78	28.03
2011	1210	91.27	377.11	29.10	31.2	31.87

Source: <https://www.wbdma.gov.in> , [www.census2011.co.in](http://www.census2011.co.in) , <http://censusindia.gov.in>

Initiatives have been taken to uplift the standard of living of the homeless; more emphasis has been given to the implementation of such policies in the last few years. According to an order of the Supreme Court of India, dated 11/11/2016, Writ Petitions concern the right to shelter of homeless persons in urban areas. Supreme Court directs a Committee to be constituted which will be responsible for the physical verification of the available shelters for urban homeless in each State/UT and also verify whether the shelters are in compliance of the operational guidelines for the Scheme of Shelters for Urban Homeless under the National Urban Livelihoods Mission (NULM). (<http://www.indiaenvironmentportal.org.in>)

As a part of this policy, the State Urban Development Agency has taken up a project that tends to the cause of the homeless. This assignment aimed to collect information about the profile of the homeless in order to help the municipal corporation in their planning process.

## CHAPTER 2

**2. OBJECTIVES OF THE STUDY****2.1. Objectives of the Study:**

As per the guidelines issued by the Ministry of Housing and Urban Affairs, the State Development Agency (SUDA) intends to implement the Scheme of "Shelter for Urban Homeless" in West Bengal. It has conducted a survey to assess the actual number of homeless population in West Bengal. This number can help identify the location of homeless people under different ULBs, be it scattered or in clusters. This information can be further used through geo tagging to prescribe which spaces under government control can be used to put up shelters.

Objectives of the Survey conducted were as follows:

- To find the actual number of homeless people in each ULB
- To identify areas of concentration of homeless population within each ULB
- To establish the demographic profile of the homeless population in all the 124 ULBs of the State
- To conduct a resource mapping exercise where land and buildings that are feasible are identified and established as potential areas of shelter for the homeless population

## CHAPTER 3

## 3. PROJECT AREA

## 3.1. Project area

The present survey was conducted in 124 Urban Local Bodies (ULBs) spread across 23 districts of West Bengal. The following ULBs constitute 17% of West Bengal's population, which was 9,12,76,115, according to 2011 Census.

The table below shows the population of the following ULBs in the several districts of West Bengal:

SL. NO.	ULBs	POPULATION (2011 CENSUS)
1	Alipurduar	65,232
2	Arambagh	66,175
3	Asansol MC	5,63,917
4	Ashoknagar-Kalyangarh	1,21,592
5	Baduria	52,493
6	Baidyabati	1,21,110
7	Balurghat	1,51,299
8	Bankura	1,37,386
9	Bansberia	1,03,920
10	Baranagar	2,45,213
11	Barasat	2,78,435
12	Barddhaman	3,14,265
13	Barrackpore	1,52,783
14	Baruipur	53,128
15	Basirhat	1,25,254
16	Beharampore	1,95,223
17	Beldanga	29,205

SL. NO.	ULBs	POPULATION (2011 CENSUS)
18	Bhadreswar	1,01,477
19	Bhatpara	3,85,831
20	Bidhannagar	2,15,514
21	Birnagar	30,799
22	Bishnupur	67,783
23	Bolpur	80,210
24	Bongaon	1,08,864
25	Budge Budge	76,837
26	Buniadpur	32,315
27	Chakdah	95,203
28	Champdany	1,11,251
29	Chandannagore MC	1,66,867
30	Chandrakona	23,629
31	Contai	92,226
32	Coochbehar	77,935
33	Cooper's camp	17,755
34	Dainhat	24,397
35	Dalkhola	36,930
36	Dankuni	94,936
37	Darjeeling	1,18,805
38	Dhulian	95,706
39	Dhupguri	44,719
40	Diamond Harbour	41,802
41	Dinhata	36,124
42	Domkal	1,21,727
43	Dubrajpur	38,041
44	Dum Dum	1,14,786

SL. NO.	ULBs	POPULATION (2011 CENSUS)
45	Durgapur	5,66,517
46	Egra	30,148
47	English Bazar	2,05,521
48	Gangarampur	56,217
49	Garulia	85,336
50	Gayeshpur	58,998
51	Ghatal	54,591
52	Gobardanga	45,377
53	Gushkara	35,388
54	Habra	1,47,221
55	Haldia	2,10,194
56	Haldibari	14,404
57	Halisahar	1,24,939
58	Haringhata	2,31,068
59	Hooghly Chinsura	1,77,833
60	Howrah MC	10,77,075
61	Islampur	54,340
62	Jalpaiguri	1,07,341
63	Jangipur	88,165
64	Jaynagar-Mazilpur	25,922
65	Jhalda	19,544
66	Jhargram	53,158
67	Jiagan-Azimganj	51,790
68	Kaliaganj	53,530
69	Kalimpong	49,403
70	Kalna	56,722
71	Kalyani	1,00,575

SL. NO.	ULBs	POPULATION (2011 CENSUS)
72	Kamarhati	3,30,211
73	Kanchrapara	1,29,425
74	Kandi	55,632
75	Katwa	81,615
76	Kharagpur	2,07,604
77	Kharar	12,118
78	Khardah	1,08,496
79	Khirpai	16,384
80	Konnogar	76,172
81	Krishnanagar	1,53,062
82	Kurseong	42,446
83	Madhyamgram	1,96,127
84	Maheshtala	4,48,317
85	Mal Bazar	25,218
86	Mathabhanga	23,890
87	Medinipur	1,69,264
88	Mekliganj	9,127
89	Memari	41,451
90	Mirik	11,363
91	Murshidabad	44,019
92	Nabadwip	1,25,543
93	Naihati	2,18,194
94	Nalhati	41,534
95	New Barrackpur	76,846
96	North Barrackpur	1,32,806
97	North Dum Dum	2,49,142
98	Old Malda	84,012

SL. NO.	ULBs	POPULATION (2011 CENSUS)
99	Panihati	3,77,347
100	Panskura	57,932
101	Pujali	37,047
102	Purulia	1,21,067
103	Raghunathpur	25,561
104	Raiganj	1,83,612
105	Rajpur-Sonarpur	4,24,368
106	Ramjibanpur	19,611
107	Rampurhat	57,833
108	Ranaghat	75,365
109	Rishra	1,24,577
110	Sainthia	44,601
111	Santipur	1,51,777
112	Serampore	1,81,842
113	Siliguri MC	5,13,264
114	Sonamukhi	29,085
115	South DumDum	4,03,316
116	Suri	67,864
117	Taherpur	38,039
118	Taki	38,263
119	Tamralipta	65,312
120	Tarakeswar	30,947
121	Titagarh	1,16,520
122	Tufanganj	20,998
123	Uluberia	2,32,290
124	Uttarpara Kotrung	1,59,147



Table showing the number of ULBs lying in each population bracket:

<b>POPULATION BRACKET</b>	<b>NUMBER OF ULBs</b>
LESS THAN 1,00,000	69
BETWEEN 1,00,000 AND 2,00,000	34
BETWEEN 2,00,000 AND 5,00,000	18
BETWEEN 5,00,000 AND 10,00,000	2
ABOVE 10,00,000	1

## CHAPTER 4

**4. APPROACH AND METHODOLOGY****4.1. Methodology adopted****Step – 1: Secondary Research:**

Secondary research was conducted on the basis of data available on public domain like Census on homeless population to understand the broad zone of concentration of homeless population.

**Step – 2: Finalisation of Questionnaire and APP:**

I-Win Advisory Services Ltd devised a questionnaire and suitable app on homeless population survey. This questionnaire and app were finalised in consultation with SUDA.

**Step – 3: Clustering of ULBs:**

- The 124 ULBs in West Bengal were clustered into different groups.
- Within each cluster, ULBs were divided into wards.

**Step – 4: Training of Manpower:**

Prior to the survey, the teams were trained and oriented on:

- Purpose of the survey;
- The profiles and problems of the homeless;
- Participatory research methods;
- Data entry of the data collected through questionnaire;
- Expected outcomes;
- Ethical responsibilities;

The training included the surveyors, data entry operators and the analysis team.

**Step – 5: Notifying the ULBs:**

Local Police Station, Social Welfare Department, Hospital, Civil Society and other Govt. line Departments were informed through the concerned ULB in advance about the date and time of the survey.

**Step – 6: Field Survey**

- The field survey commenced after the completion of all possible preparation and training of survey teams. The field survey began from 11 PM in general because homeless people are more likely to be identified and contacted at this time. In addition, to cover homeless persons who work during the night, surveys were planned for a couple of days during the daytime.
- The survey teams were suitably equipped with smart phone having required features for capturing necessary data as per requirement of assignment and according to the definition of homeless given in NIT.
- The areas with concentration of homeless population were identified; and
- The profiling of the homeless populations in these areas in terms of gender, age, education, occupation, marital status, number of children, history of illness etc. persons with disability were categorized separately.
- Resource mapping was done by identifying the concentrations of homeless population in each of the ULBs. These are areas where possible shelters could be built.

The following represents the steps in which the survey procedure was completed:

